

UNC System Efficiency & Effectiveness Metrics

Operating Metrics

Metric	Description	Standard of Success
1. Spending: Education and related spending per degree*	Spending on instruction, student services, and proportional share academic support, institutional support, and operations and maintenance of plant per degree conferred.	Spend less per degree than public peers' average.
2. UNC Compliance Index*	Combined metric of several compliance measures (student accounts, financial aid, etc.)	96.5% compliance
3. Support Spending per Student	Spending per student FTE on student services, academic support, institutional support.	Spend less per degree than public peers' average.
4. Space Utilization: Avg weekly use of student stations	Looks at hours of use and percent of student station utilization for both classroom and laboratory space.	Avg wkly use 35 hrs for classrooms, 20 hrs for labs. 65% utilization student stations classroom use, 75% lab use.
5. Financial Stability: Private Fundraising Index	Measures 3-year rolling average of total giving received through private philanthropy and annual alumni participation rate.	Campus meets or exceeds campus standard.

Academic Metrics

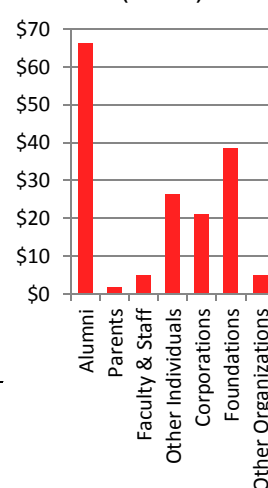
Metric	Description	Standard of Success
1. Six-Year Graduation Rate*	Percentage first-time, full-time freshman beginning fall semester who graduate in 6 yrs.	Campus meets or exceeds campus standard.
2. Freshman-to-Soph. Retention Rate*	Percentage first-time, full-time freshman beginning in fall semester who returned to original institution the following year.	Campus meets or exceeds campus standard.
3. Degrees Granted Pell Grant Recip.*	Number of degrees granted to Pell Grant recipients.	Campus meets or exceeds campus standard.
4. Degree Efficiency*	Undergraduate completions per 100 FTE undergraduates.	Campus meets or exceeds campus standard.
5. Attempted Hours to Degree	Average number credit hours attempted by undergraduate degree recipients.	Campus meets or exceeds campus standard.

*Indicates metrics currently in use. Source: UNC General Administration

Development and Gift Activity

(as of June 30, 2014)	New Endowment Activity	Gifts (includes Endowment)	New Commitments	YTD 2014 Totals	YTD 2013 Totals	YTD Period % Change	Year End 2013 Totals
Agriculture and Life Sciences	20,049,191	13,348,056	21,048,000	34,396,055	28,558,813	20%	28,558,813
Design	224,495	343,486	863,655	1,207,140	1,201,948	0%	1,201,948
Education	131,778	228,742	771,648	1,000,389	638,186	57%	638,186
Engineering	14,674,841	6,436,098	13,852,782	20,288,879	17,482,577	16%	17,482,577
Humanities & Social Sciences	1,568,551	581,838	1,834,131	2,415,968	1,476,152	64%	1,476,152
Poole College of Management	3,092,535	1,240,160	3,878,122	5,118,282	2,287,123	124%	2,287,123
Natural Resources	2,379,498	1,104,965	2,103,083	3,208,049	9,032,025	-64%	9,032,025
College of Sciences	2,666,057	1,950,954	3,677,079	5,628,033	2,507,247	124%	2,507,247
Textiles	1,383,384	855,717	897,897	1,753,614	4,374,701	-60%	4,374,701
Veterinary Medicine	15,424,567	4,936,106	15,175,409	20,111,515	10,882,923	85%	10,882,923
Alumni Association	829,501	567,091	488,283	1,055,375	679,901	55%	679,901
DASA	677,011	627,503	1,041,395	1,668,899	1,243,265	34%	1,243,265
Libraries	172,100	2,238,773	132,150	2,370,924	3,615,020	-34%	3,615,020
University-wide	33,675,885	41,192,918	22,350,994	63,543,912	97,879,570	-35%	97,879,570
Wolfpack Club/Athletics	0	0	0	20,743,406	20,743,406	0%	20,743,406
Total	96,949,394	75,652,407	88,114,628	184,510,440	202,602,856	-9%	202,602,856

Sources of Gifts YTD (millions)



Source: Advancement Services

Gifts includes cash, matching gifts, and gifts-in-kind. New Commitments includes bequest expectancies and pledges.

Awaiting WPC numbers. Current numbers reflect estimate at last years numbers.

Sponsored Program Activity, Awards and Proposals

	Awarded Projects through June 30, 2014			Proposed Projects through June 30, 2014			Contracts & Grants Expenditures		
	2013 YTD	2014 YTD	5 YR AVERAGE	2013 YTD	2014 YTD	5 YR AVERAGE	5/31/2012	5/31/2013	5/31/2014
Chancellor	555,709	36,250	399,046	370,709	323,740	925,279	991,118	902,069	615,647
Agriculture & Life Sciences	50,985,587	63,470,773	59,151,308	149,856,505	168,335,616	206,871,784	47,980,747	51,509,598	51,589,099
Design	982,777	577,037	946,915	1,271,592	9,279,969	4,630,877	715,292	1,005,935	1,081,155
Education	4,784,133	6,086,852	9,279,660	16,994,032	33,561,361	30,992,538	8,239,347	8,402,738	8,032,884
Engineering	75,800,867	83,903,535	78,681,477	324,646,116	384,775,004	335,450,747	64,711,183	62,834,631	68,966,000
Humanities & Social Sciences	7,438,531	5,095,996	5,909,918	17,341,269	27,950,061	22,536,207	4,758,982	5,559,240	5,975,497
Poole College of Management	1,442,796	1,418,981	1,080,456	4,335,006	1,134,571	2,674,636	892,380	668,686	823,323
Natural Resources	10,364,468	13,224,896	11,898,266	44,708,769	49,553,506	40,830,491	8,841,829	9,261,574	9,867,377
College of Sciences	33,740,800	50,359,917	42,570,792	163,243,823	221,407,630	189,670,397	35,505,105	36,825,706	36,615,474
Textiles	7,460,686	9,625,819	7,385,800	27,783,410	18,732,568	23,058,370	4,626,494	4,385,375	5,058,538
Veterinary Medicine	8,009,086	8,586,331	9,833,601	25,677,610	52,064,676	44,479,998	8,227,836	7,596,463	7,415,222
Finance & Business	68,803	62,401	375,704	64,876	120,205	2,630,398	1,332,423	49,936	95,761
Information Technology	123,798	509,890	625,195	743,688	531,058	1,317,898	567,814	-1,588	2,683
Provost	9,458,558	23,058,669	18,725,958	164,165,296	168,370,520	80,034,025	6,372,611	6,741,957	5,969,405
Research, Innov. & Econ. Dev	18,060,836	38,462,155	24,419,629	23,705,139	183,690,211	67,607,360	30,774,676	30,915,060	33,753,525
Totals:	229,277,435	304,479,502	271,283,725	964,907,840	1,319,830,696	1,053,711,004	224,537,839	226,657,380	235,861,591

Source: Awards and proposals from Sponsored Programs and Regulatory Compliance Services (SPARCS)

Source: Year-to-date C&G expenditures from Office of Contracts and Grants

Organizational Excellence



GOAL 4
Enhance organizational excellence by creating a culture of constant improvement

An excellent university is pervasively excellent. The standard of excellence applies to all NC State faculty and staff and to all departments, institutes, centers, and units. But excellence is not a static target. Achieving excellence requires constant attention, self-assessment, inclusion, and the courage to change and adapt.

Strategies

- Enhance institutional pride among all staff, faculty, and students.
- Encourage diversity and inclusion.
- Facilitate work/life balance.
- Promote collaborations among faculty and staff.
- Configure university support services for efficiency and effectiveness.
- Align resource allocation with strategic priorities.
- Diversify financial resources.

Organizational Excellence, Goal 4 in NC State's strategic plan, highlights the need for constant improvement through aligning resource allocation with strategic priorities and configuring university support services for efficiency and effectiveness.



NC STATE UNIVERSITY

Finance & Business Dashboard

Home Projected & Actual Financials Purchasing Payroll & Personnel Auxiliaries Foundations

UNC-GA KPIs Facilities Glossary Index Feedback

Finance and Business / Financials / Accounting

Invoices Paid w/ 30 Days Non-Student Invoices Travel Claims Processed Air/Lodging/Registration

% of Vendor Invoices Paid within 30 Days of Receipt: Total # vendor invoices paid in month divided by number paid within 30 days of receipt

% Invoices Paid w/ 30 Days (Target: 88% or above)

87% Mar '14 90% Apr '14

% of Invoices paid within 30 days (May '14: 7,285/8,594)

100% 80% 60% 40% 20% 0%

Acceptable Marginal Outside Acceptable Actual

Efficiency and process improvement initiatives are not new to NC State or the UNC System. While opportunities to improve always exist, a challenge of being an efficient institution is being able to set the bar continually higher.

NC State tracks efficiency, process improvement and other metrics. The Office for Finance and Business posts key metrics on the Finance and Business Dashboard. Key performance indicators, or KPIs, that are submitted to UNC System's General Administration are also displayed on the Dashboard under the menu option "UNC GA KPIs". This and other resources are listed below.

Efficiency-Related Resources

NC State

- The Pathway to the Future: NC State's 2011-2020 Strategic Plan (December 2010). <http://info.ncsu.edu/strategic-planning/>
- Finance and Business Dashboard (Requires Unity ID). <http://dashboard.ofb.ncsu.edu/>

UNC System

- UNC's Our Time, Our Future: Strategic Directions Initiative (February 2013). <http://www.northcarolina.edu/?q=our-time-our-future/strategic-directions-initiative>
- UNC FIT: UNC Finance Improvement and Transformation (October 2008). <http://www.northcarolina.edu/?q=content/unc-fit>
- UNC-Chapel Hill Bain Report (July 2009). http://universityrelations.unc.edu/budget/documents/2009/UNC%20Efficiency%20and%20Effectiveness%20Options_FINAL.pdf
- UNC-Chapel Hill Carolina Counts (2010). <http://carolinacounts.unc.edu/>

State of North Carolina

- NC GEAR: NC Government Efficiency and Reform Initiative (July 2013). <http://www.governor.state.nc.us/budget/efficiency>
- NC Program Evaluation Division: The UNC System Needs a More Comprehensive Approach and Metrics for Operational Efficiency (Dec. 2013). http://www.ncleg.net/PED/Reports/documents/UNC/UNC_Report.pdf