

**NC State Campus Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Includes "Don't Know/Not Applicable" Responses)**

	Q1a: NCSU UPD provides high level of service to the University										Total N
	Strongly Agree		Agree		Disagree		Strongly Disagree		Don't Know/Not Applicable		
	N	%	N	%	N	%	N	%	N	%	
ALL	469	24.2%	722	50.5%	64	5.5%	25	2.4%	294	17.4%	1,574
SEX											
...Female	243	22.4%	413	50.9%	37	5.8%	15	2.6%	177	18.3%	885
...Male	226	26.0%	309	50.2%	27	5.2%	10	2.2%	117	16.5%	689
RACE/ETHNICITY											
...White	303	22.4%	511	53.0%	39	5.2%	18	2.8%	191	16.5%	1,062
...Black / AfrAmer	31	19.0%	49	54.5%	6	6.1%	3	3.8%	27	16.5%	116
...Other / Unknown	135	29.5%	162	44.0%	19	5.9%	4	1.0%	76	19.6%	396
AGE											
...under 26 years old	128	21.5%	305	55.7%	36	6.3%	14	2.6%	80	14.0%	563
...26-45 years old	139	30.8%	159	37.9%	11	4.4%	5	2.1%	100	24.8%	414
...46 and over	180	43.9%	174	39.0%	5	1.1%	1	0.4%	67	15.5%	427
# YEARS ON CAMPUS											
...Less than 3 years	135	24.3%	256	52.5%	21	4.6%	7	1.5%	109	17.1%	528
...3-5 years	89	21.7%	164	49.8%	23	8.4%	10	3.9%	59	16.3%	345
...More than 5 years	223	39.7%	219	42.9%	8	1.4%	3	1.4%	81	14.5%	534
STATUS											
...Faculty/Staff	295	38.2%	313	39.2%	14	1.9%	4	0.6%	160	20.1%	786
...Students	174	20.8%	409	53.3%	50	6.4%	21	2.8%	134	16.7%	788
PERSONAL CONTACT W/ NCSU CAMPUS POLICE											
...Never	122	17.7%	309	49.4%	31	5.6%	13	2.7%	186	24.6%	661
...Once or twice	242	29.1%	312	53.3%	26	4.9%	6	1.5%	93	11.1%	679
...Three or more times	105	38.0%	101	45.1%	7	7.1%	6	4.6%	15	5.2%	234

NOTE: Percentages reported are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

**NC State Campus Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Includes "Don't Know/Not Applicable" Responses)**

	Q1b: NCSU UPD provides the services requested of it										Total N
	Strongly Agree		Agree		Disagree		Strongly Disagree		Don't Know/Not Applicable		
	N	%	N	%	N	%	N	%	N	%	
ALL	451	24.2%	648	45.8%	36	3.4%	18	1.7%	416	24.9%	1,569
SEX											
...Female	234	22.3%	367	44.9%	21	3.8%	9	1.5%	252	27.4%	883
...Male	217	26.0%	281	46.6%	15	3.0%	9	1.9%	164	22.5%	686
RACE/ETHNICITY											
...White	296	22.7%	455	47.7%	21	3.3%	13	2.1%	276	24.2%	1,061
...Black / AfrAmer	33	25.9%	48	50.7%	2	1.9%	3	3.8%	30	17.6%	116
...Other / Unknown	122	27.0%	145	40.1%	13	4.0%	2	0.4%	110	28.5%	392
AGE											
...under 26 years old	133	22.9%	268	49.6%	21	4.3%	12	2.1%	125	21.0%	559
...26-45 years old	131	27.7%	147	36.6%	7	2.1%	4	2.0%	124	31.7%	413
...46 and over	166	38.8%	158	36.3%	1	0.2%	1	0.4%	101	24.2%	427
# YEARS ON CAMPUS											
...Less than 3 years	138	25.4%	218	45.1%	10	2.4%	7	1.5%	152	25.6%	525
...3-5 years	87	20.9%	154	49.5%	15	6.4%	8	3.0%	79	20.3%	343
...More than 5 years	205	36.4%	201	38.0%	4	0.7%	2	1.2%	122	23.7%	534
STATUS											
...Faculty/Staff	280	36.3%	283	36.1%	6	0.8%	3	0.5%	214	26.3%	786
...Students	171	21.2%	365	48.2%	30	4.0%	15	2.0%	202	24.6%	783
PERSONAL CONTACT W/ NCSU CAMPUS POLICE											
...Never	118	17.3%	270	44.3%	16	3.1%	8	1.6%	247	33.7%	659
...Once or twice	236	29.9%	276	47.3%	13	3.4%	5	1.4%	147	17.9%	677
...Three or more times	97	36.9%	102	47.4%	7	4.9%	5	3.6%	22	7.2%	233

NOTE: Percentages reported are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

**NC State Campus Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Includes "Don't Know/Not Applicable" Responses)**

	Q1c: NCSU UPD responds to calls in timely manner										Total N
	Strongly Agree		Agree		Disagree		Strongly Disagree		Don't Know/Not Applicable		
	N	%	N	%	N	%	N	%	N	%	
ALL	377	18.7%	457	31.1%	39	3.3%	20	1.7%	678	45.1%	1,571
SEX											
...Female	191	17.1%	246	29.5%	27	4.3%	9	1.5%	409	47.5%	882
...Male	186	20.2%	211	32.7%	12	2.4%	11	1.9%	269	42.9%	689
RACE/ETHNICITY											
...White	241	17.5%	304	29.3%	31	4.3%	10	1.5%	474	47.4%	1,060
...Black / AfrAmer	26	18.4%	41	41.1%	5	4.2%	2	2.2%	42	34.0%	116
...Other / Unknown	110	21.4%	112	32.6%	3	1.1%	8	2.0%	162	43.0%	395
AGE											
...under 26 years old	97	15.3%	181	33.8%	23	4.4%	10	1.8%	250	44.7%	561
...26-45 years old	114	24.9%	99	22.9%	4	0.6%	5	2.3%	191	49.2%	413
...46 and over	147	36.7%	130	29.9%	4	0.8%	3	0.9%	143	31.8%	427
# YEARS ON CAMPUS											
...Less than 3 years	105	17.2%	142	29.5%	8	1.9%	9	1.7%	263	49.6%	527
...3-5 years	78	18.3%	106	34.6%	14	5.8%	6	2.2%	139	39.2%	343
...More than 5 years	176	31.1%	163	29.8%	9	2.2%	3	1.3%	183	35.5%	534
STATUS											
...Faculty/Staff	241	31.3%	219	28.5%	10	1.3%	5	0.8%	311	38.2%	786
...Students	136	15.6%	238	31.8%	29	3.9%	15	1.9%	367	46.8%	785
PERSONAL CONTACT W/ NCSU CAMPUS POLICE											
...Never	89	11.7%	166	27.5%	12	2.3%	9	1.6%	383	57.0%	659
...Once or twice	201	24.8%	201	33.4%	17	3.5%	7	1.9%	252	36.4%	678
...Three or more times	87	30.5%	90	40.7%	10	8.4%	4	1.7%	43	18.7%	234

NOTE: Percentages reported are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

**NC State Campus Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Includes "Don't Know/Not Applicable" Responses)**

	Q1d: NCSU UPD provides good info on services they provide										Total N
	Strongly Agree		Agree		Disagree		Strongly Disagree		Don't Know/Not Applicable		
	N	%	N	%	N	%	N	%	N	%	
ALL	407	21.9%	713	48.9%	133	10.3%	41	3.4%	276	15.6%	1,570
SEX											
...Female	208	19.0%	386	46.3%	96	14.1%	24	4.1%	170	16.5%	884
...Male	199	24.7%	327	51.4%	37	6.5%	17	2.8%	106	14.6%	686
RACE/ETHNICITY											
...White	259	20.8%	479	47.0%	103	12.1%	27	3.8%	192	16.2%	1,060
...Black / AfrAmer	26	19.2%	55	54.1%	10	10.0%	2	2.2%	23	14.5%	116
...Other / Unknown	122	25.0%	179	51.6%	20	6.1%	12	2.9%	61	14.4%	394
AGE											
...under 26 years old	121	19.7%	277	52.6%	63	11.0%	24	3.9%	76	12.9%	561
...26-45 years old	126	29.5%	175	40.5%	30	6.8%	8	3.2%	74	20.0%	413
...46 and over	139	33.3%	182	42.1%	16	3.5%	3	0.9%	87	20.2%	427
# YEARS ON CAMPUS											
...Less than 3 years	121	19.9%	242	50.7%	49	9.8%	15	2.8%	99	16.8%	526
...3-5 years	98	26.3%	155	46.6%	34	10.7%	16	5.4%	41	11.1%	344
...More than 5 years	167	28.3%	237	46.7%	27	4.8%	4	1.5%	99	18.7%	534
STATUS											
...Faculty/Staff	240	31.2%	333	42.6%	45	5.6%	8	1.1%	158	19.4%	784
...Students	167	19.6%	380	50.4%	88	11.4%	33	4.0%	118	14.6%	786
PERSONAL CONTACT W/ NCSU CAMPUS POLICE											
...Never	117	16.8%	292	47.4%	66	11.9%	20	3.6%	163	20.4%	658
...Once or twice	214	26.6%	302	50.2%	54	8.8%	13	2.8%	95	11.7%	678
...Three or more times	76	29.1%	119	51.6%	13	7.7%	8	5.5%	18	6.2%	234

NOTE: Percentages reported are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

**NC State Campus Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Includes "Don't Know/Not Applicable" Responses)**

	Q1e: NCSU UPD's services are highly accessible										Total N
	Strongly Agree		Agree		Disagree		Strongly Disagree		Don't Know/Not Applicable		
	N	%	N	%	N	%	N	%	N	%	
ALL	362	20.2%	619	44.7%	67	5.6%	28	2.4%	497	27.1%	1,573
SEX											
...Female	183	17.9%	338	43.1%	47	7.6%	19	3.0%	297	28.4%	884
...Male	179	22.4%	281	46.3%	20	3.7%	9	1.9%	200	25.7%	689
RACE/ETHNICITY											
...White	244	21.3%	408	43.1%	44	5.6%	18	2.6%	348	27.3%	1,062
...Black / AfrAmer	19	9.5%	56	57.3%	6	6.1%	3	3.8%	32	23.3%	116
...Other / Unknown	99	20.6%	155	44.9%	17	5.4%	7	1.6%	117	27.5%	395
AGE											
...under 26 years old	117	19.7%	262	48.9%	40	6.9%	16	2.6%	128	21.8%	563
...26-45 years old	107	23.9%	137	33.8%	10	2.7%	6	2.4%	154	37.3%	414
...46 and over	122	30.2%	147	33.1%	6	1.3%	1	0.4%	150	34.9%	426
# YEARS ON CAMPUS											
...Less than 3 years	115	20.9%	221	46.6%	23	4.9%	11	2.1%	158	25.6%	528
...3-5 years	82	21.6%	136	43.0%	19	7.5%	9	3.3%	99	24.7%	345
...More than 5 years	149	25.3%	190	37.2%	14	3.1%	3	1.4%	177	33.0%	533
STATUS											
...Faculty/Staff	206	27.0%	264	34.1%	15	2.0%	5	0.7%	295	36.2%	785
...Students	156	18.5%	355	47.3%	52	6.5%	23	2.9%	202	24.8%	788
PERSONAL CONTACT W/ NCSU CAMPUS POLICE											
...Never	99	15.3%	261	43.2%	27	5.1%	16	3.0%	258	33.5%	661
...Once or twice	189	25.0%	257	46.1%	31	5.7%	5	1.2%	196	22.0%	678
...Three or more times	74	26.2%	101	46.9%	9	7.8%	7	4.8%	43	14.2%	234

NOTE: Percentages reported are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

**NC State Campus Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Includes "Don't Know/Not Applicable" Responses)**

	Q1f: NCSU UPD is aware of needs/concerns of NCSU community										Total N
	Strongly Agree		Agree		Disagree		Strongly Disagree		Don't Know/Not Applicable		
	N	%	N	%	N	%	N	%	N	%	
ALL	360	19.6%	643	43.5%	100	8.4%	49	4.4%	421	24.0%	1,573
SEX											
...Female	187	18.6%	356	42.1%	71	11.2%	25	4.1%	246	24.0%	885
...Male	173	20.6%	287	45.0%	29	5.7%	24	4.7%	175	24.0%	688
RACE/ETHNICITY											
...White	224	17.8%	437	43.1%	71	9.1%	30	4.4%	300	25.6%	1,062
...Black / AfrAmer	23	16.5%	46	47.0%	8	8.4%	3	3.8%	36	24.4%	116
...Other / Unknown	113	24.5%	160	43.6%	21	6.9%	16	4.6%	85	20.4%	395
AGE											
...under 26 years old	113	18.5%	253	46.3%	51	9.3%	28	4.9%	117	21.0%	562
...26-45 years old	106	24.4%	157	38.7%	12	3.4%	11	3.8%	129	29.8%	415
...46 and over	122	30.0%	168	37.8%	12	3.2%	2	0.7%	122	28.3%	426
# YEARS ON CAMPUS											
...Less than 3 years	126	21.5%	215	44.8%	33	7.6%	16	3.4%	137	22.7%	527
...3-5 years	70	18.8%	148	43.1%	24	8.9%	20	6.7%	84	22.4%	346
...More than 5 years	144	24.5%	219	41.8%	18	3.5%	5	1.7%	147	28.5%	533
STATUS											
...Faculty/Staff	208	27.3%	299	38.1%	24	3.1%	8	1.1%	246	30.4%	785
...Students	152	17.7%	344	44.9%	76	9.7%	41	5.2%	175	22.5%	788
PERSONAL CONTACT W/ NCSU CAMPUS POLICE											
...Never	107	14.7%	254	43.4%	49	8.2%	26	5.0%	225	28.7%	661
...Once or twice	192	25.6%	273	41.6%	44	9.4%	14	3.1%	156	20.3%	679
...Three or more times	61	20.8%	116	52.9%	7	5.3%	9	6.4%	40	14.6%	233

NOTE: Percentages reported are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

**NC State Campus Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Includes "Don't Know/Not Applicable" Responses)**

	Q1g: NCSU UPD is effective in its role to ensure public safety on campus										Total N
	Strongly Agree		Agree		Disagree		Strongly Disagree		Don't Know/Not Applicable		
	N	%	N	%	N	%	N	%	N	%	
ALL	430	22.9%	739	50.1%	106	9.0%	41	3.6%	257	14.4%	1,573
SEX											
...Female	219	20.7%	414	49.4%	63	10.2%	23	3.6%	164	16.1%	883
...Male	211	25.0%	325	50.8%	43	7.7%	18	3.7%	93	12.8%	690
RACE/ETHNICITY											
...White	268	20.5%	520	51.7%	73	9.2%	27	4.1%	174	14.5%	1,062
...Black / AfrAmer	29	18.6%	52	54.5%	9	10.4%	3	3.8%	22	12.6%	115
...Other / Unknown	133	29.2%	167	45.5%	24	8.1%	11	2.5%	61	14.7%	396
AGE											
...under 26 years old	126	20.6%	293	54.0%	52	9.8%	22	3.6%	70	12.0%	563
...26-45 years old	128	29.5%	178	42.6%	13	3.8%	10	3.8%	85	20.3%	414
...46 and over	156	37.6%	186	41.5%	17	4.5%	1	0.4%	66	16.0%	426
# YEARS ON CAMPUS											
...Less than 3 years	143	25.0%	246	50.6%	34	8.2%	12	2.5%	92	13.7%	527
...3-5 years	84	19.6%	165	51.4%	29	9.9%	17	5.5%	51	13.6%	346
...More than 5 years	182	32.0%	248	46.0%	19	3.8%	4	1.5%	80	16.6%	533
STATUS											
...Faculty/Staff	256	33.2%	346	44.0%	29	3.9%	6	0.8%	147	18.1%	784
...Students	174	20.4%	393	51.6%	77	10.2%	35	4.3%	110	13.6%	789
PERSONAL CONTACT W/ NCSU CAMPUS POLICE											
...Never	122	17.1%	306	49.2%	52	9.5%	21	4.0%	160	20.1%	661
...Once or twice	223	27.7%	323	51.9%	42	8.5%	12	2.7%	79	9.2%	679
...Three or more times	85	32.8%	110	47.4%	12	7.8%	8	5.5%	18	6.5%	233

NOTE: Percentages reported are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

**NC State Campus Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Includes "Don't Know/Not Applicable" Responses)**

	Q1h: NCSU UPD makes customer service its top priority										Total N
	Strongly Agree		Agree		Disagree		Strongly Disagree		Don't Know/Not Applicable		
	N	%	N	%	N	%	N	%	N	%	
ALL	322	16.2%	450	30.0%	86	7.3%	41	3.7%	673	42.7%	1,572
SEX											
...Female	162	14.7%	249	30.2%	57	8.9%	19	3.2%	397	43.0%	884
...Male	160	17.7%	201	29.9%	29	5.7%	22	4.3%	276	42.5%	688
RACE/ETHNICITY											
...White	196	13.8%	305	29.1%	62	8.2%	26	4.1%	473	44.8%	1,062
...Black / AfrAmer	19	8.2%	40	40.3%	9	10.6%	3	2.9%	44	38.0%	115
...Other / Unknown	107	23.6%	105	29.5%	15	4.4%	12	3.1%	156	39.4%	395
AGE											
...under 26 years old	88	13.6%	176	32.5%	47	8.7%	23	4.1%	229	41.1%	563
...26-45 years old	99	23.4%	100	23.6%	11	2.3%	9	3.4%	196	47.4%	415
...46 and over	119	29.7%	132	29.2%	7	1.4%	2	0.7%	164	39.1%	424
# YEARS ON CAMPUS											
...Less than 3 years	105	17.6%	154	32.3%	26	5.8%	16	3.2%	227	41.1%	528
...3-5 years	59	13.5%	93	26.4%	27	10.4%	14	5.1%	153	44.6%	346
...More than 5 years	142	24.9%	160	31.1%	12	1.8%	4	1.6%	213	40.7%	531
STATUS											
...Faculty/Staff	197	25.6%	213	27.2%	21	2.7%	8	1.3%	344	43.2%	783
...Students	125	13.9%	237	30.7%	65	8.4%	33	4.3%	329	42.6%	789
PERSONAL CONTACT W/ NCSU CAMPUS POLICE											
...Never	91	11.8%	171	28.2%	36	5.8%	21	4.2%	342	49.9%	661
...Once or twice	168	20.1%	187	30.3%	34	7.9%	12	2.8%	279	38.9%	680
...Three or more times	63	23.0%	92	38.6%	16	12.6%	8	5.1%	52	20.8%	231

NOTE: Percentages reported are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

**NC State Campus Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Includes "Don't Know/Not Applicable" Responses)**

	Q1i: NCSU UPD keeps victims/witnesses informed of case status										Total N
	Strongly Agree		Agree		Disagree		Strongly Disagree		Don't Know/Not Applicable		
	N	%	N	%	N	%	N	%	N	%	
ALL	263	15.4%	294	20.6%	56	4.7%	30	3.1%	931	56.2%	1,574
SEX											
...Female	130	13.3%	173	22.2%	32	4.6%	18	3.4%	532	56.5%	885
...Male	133	17.4%	121	19.0%	24	4.8%	12	2.9%	399	55.9%	689
RACE/ETHNICITY											
...White	135	11.4%	185	19.4%	42	5.7%	21	3.4%	680	60.0%	1,063
...Black / AfrAmer	21	16.1%	32	24.5%	2	3.2%	4	5.4%	57	50.8%	116
...Other / Unknown	107	24.1%	77	22.2%	12	2.9%	5	1.8%	194	49.1%	395
AGE											
...under 26 years old	96	15.5%	130	23.7%	32	5.5%	19	3.7%	286	51.7%	563
...26-45 years old	77	19.4%	71	15.2%	9	2.1%	5	2.1%	252	61.1%	414
...46 and over	74	18.2%	61	13.6%	5	1.1%	1	0.4%	286	66.7%	427
# YEARS ON CAMPUS											
...Less than 3 years	104	17.4%	111	23.5%	21	4.5%	13	3.0%	279	51.7%	528
...3-5 years	60	16.2%	67	18.5%	13	4.4%	9	3.8%	196	57.1%	345
...More than 5 years	82	15.1%	85	16.6%	12	3.0%	3	1.4%	352	63.9%	534
STATUS											
...Faculty/Staff	131	17.5%	127	16.9%	13	1.6%	3	0.5%	512	63.5%	786
...Students	132	14.9%	167	21.5%	43	5.5%	27	3.7%	419	54.5%	788
PERSONAL CONTACT W/ NCSU CAMPUS POLICE											
...Never	94	12.1%	129	20.2%	24	4.6%	14	3.0%	399	60.1%	660
...Once or twice	113	17.6%	118	21.3%	22	4.7%	12	3.0%	415	53.3%	680
...Three or more times	56	23.7%	47	19.5%	10	5.2%	4	3.9%	117	47.8%	234

NOTE: Percentages reported are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

**NC State Campus Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Includes "Don't Know/Not Applicable" Responses)**

	Q1j: NCSU UPD closes cases in timely fashion										Total N
	Strongly Agree		Agree		Disagree		Strongly Disagree		Don't Know/Not Applicable		
	N	%	N	%	N	%	N	%	N	%	
ALL	182	10.7%	279	21.0%	32	2.4%	23	2.3%	1,057	63.7%	1,573
SEX											
...Female	87	9.3%	167	23.3%	19	2.6%	11	2.0%	600	62.8%	884
...Male	95	12.1%	112	18.7%	13	2.1%	12	2.6%	457	64.5%	689
RACE/ETHNICITY											
...White	105	9.2%	166	19.2%	17	1.7%	16	2.7%	758	67.2%	1,062
...Black / AfrAmer	7	3.4%	25	24.9%	7	8.6%	2	2.2%	75	60.8%	116
...Other / Unknown	70	16.1%	88	24.0%	8	2.1%	5	1.3%	224	56.5%	395
AGE											
...under 26 years old	71	11.0%	140	25.0%	15	2.8%	15	2.8%	322	58.4%	563
...26-45 years old	54	13.0%	54	13.2%	8	1.3%	5	2.3%	294	70.1%	415
...46 and over	45	11.8%	53	11.8%	2	0.4%	1	0.4%	325	75.5%	426
# YEARS ON CAMPUS											
...Less than 3 years	75	12.6%	121	25.1%	9	2.1%	12	2.5%	311	57.6%	528
...3-5 years	40	10.8%	61	18.6%	8	2.8%	6	2.4%	231	65.4%	346
...More than 5 years	55	9.6%	66	13.0%	8	1.3%	3	2.1%	401	74.0%	533
STATUS											
...Faculty/Staff	85	11.1%	98	13.4%	12	1.5%	2	0.4%	587	73.7%	784
...Students	97	10.6%	181	22.8%	20	2.6%	21	2.8%	470	61.2%	789
PERSONAL CONTACT W/ NCSU CAMPUS POLICE											
...Never	61	8.4%	119	18.4%	15	2.6%	11	2.2%	453	68.4%	659
...Once or twice	82	12.6%	116	24.3%	12	2.2%	9	2.4%	461	58.4%	680
...Three or more times	39	15.0%	44	20.5%	5	1.9%	3	2.1%	143	60.4%	234

NOTE: Percentages reported are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

**NC State Campus Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Includes "Don't Know/Not Applicable" Responses)**

	Q1k: NCSU UPD does an excellent job overall										Total N
	Strongly Agree		Agree		Disagree		Strongly Disagree		Don't Know/Not Applicable		
	N	%	N	%	N	%	N	%	N	%	
ALL	383	20.1%	671	45.5%	78	7.0%	35	3.0%	405	24.4%	1,572
SEX											
...Female	196	18.8%	361	43.6%	43	7.2%	18	2.7%	265	27.6%	883
...Male	187	21.3%	310	47.4%	35	6.7%	17	3.3%	140	21.3%	689
RACE/ETHNICITY											
...White	245	18.3%	446	44.3%	48	6.5%	26	3.9%	296	27.0%	1,061
...Black / AfrAmer	21	13.3%	52	48.8%	12	16.3%	2	2.2%	29	19.4%	116
...Other / Unknown	117	25.8%	173	47.4%	18	5.6%	7	1.4%	80	19.9%	395
AGE											
...under 26 years old	108	17.6%	268	49.0%	49	9.5%	16	2.6%	122	21.2%	563
...26-45 years old	121	26.4%	153	38.4%	10	2.0%	9	3.5%	121	29.8%	414
...46 and over	134	33.1%	180	40.1%	8	2.6%	2	0.7%	101	23.5%	425
# YEARS ON CAMPUS											
...Less than 3 years	123	21.5%	220	45.6%	27	6.7%	9	1.7%	149	24.5%	528
...3-5 years	76	17.6%	152	46.2%	25	9.7%	14	4.6%	78	21.9%	345
...More than 5 years	163	27.5%	231	44.9%	15	3.7%	4	1.6%	119	22.3%	532
STATUS											
...Faculty/Staff	232	30.1%	312	40.3%	19	2.7%	7	1.0%	214	26.0%	784
...Students	151	17.7%	359	46.8%	59	8.0%	28	3.5%	191	24.0%	788
PERSONAL CONTACT W/ NCSU CAMPUS POLICE											
...Never	108	15.3%	267	42.8%	36	7.3%	17	3.2%	231	31.4%	659
...Once or twice	197	24.2%	287	48.2%	32	6.1%	10	2.2%	153	19.2%	679
...Three or more times	78	28.1%	117	48.3%	10	9.0%	8	5.5%	21	9.1%	234

NOTE: Percentages reported are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

**NC State Campus Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Includes "Don't Know/Not Applicable" Responses)**

	Q2a: Police employees are professional when interacting with faculty										Total N
	Strongly Agree		Agree		Disagree		Strongly Disagree		Don't Know/Not Applicable		
	N	%	N	%	N	%	N	%	N	%	
ALL	340	17.8%	373	25.4%	8	1.1%	11	0.8%	760	55.0%	1,492
SEX											
...Female	168	16.4%	203	26.4%	4	0.8%	5	0.7%	453	55.7%	833
...Male	172	19.1%	170	24.5%	4	1.3%	6	0.9%	307	54.2%	659
RACE/ETHNICITY											
...White	233	17.4%	254	24.3%	7	1.3%	6	0.7%	507	56.3%	1,007
...Black / AfrAmer	23	15.6%	31	38.8%	.	.	2	2.5%	54	43.1%	110
...Other / Unknown	84	19.2%	88	24.4%	1	0.8%	3	0.6%	199	55.0%	375
AGE											
...under 26 years old	93	15.0%	149	26.6%	8	1.7%	4	0.5%	309	56.2%	563
...26-45 years old	106	22.0%	91	19.8%	.	.	6	2.3%	211	55.9%	414
...46 and over	128	30.2%	109	24.7%	.	.	1	0.4%	189	44.7%	427
# YEARS ON CAMPUS											
...Less than 3 years	93	15.6%	140	28.1%	2	0.7%	4	0.6%	289	55.0%	528
...3-5 years	72	17.3%	76	20.6%	6	2.5%	4	1.0%	187	58.5%	345
...More than 5 years	162	28.0%	135	24.1%	.	.	3	1.4%	234	46.5%	534
STATUS											
...Faculty/Staff	224	29.8%	189	25.1%	.	.	5	0.8%	345	44.4%	763
...Students	116	14.7%	184	25.5%	8	1.3%	6	0.8%	415	57.7%	729
PERSONAL CONTACT W/ NCSU CAMPUS POLICE											
...Never	71	10.4%	130	22.3%	3	0.8%	4	0.8%	370	65.6%	578
...Once or twice	200	24.4%	177	28.0%	3	1.1%	5	0.9%	295	45.6%	680
...Three or more times	69	23.4%	66	28.5%	2	1.9%	2	0.7%	95	45.4%	234

NOTE: Percentages reported are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

**NC State Campus Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Includes "Don't Know/Not Applicable" Responses)**

	Q2b: Police employees are professional when interacting with students											Total N
	Strongly Agree		Agree		Disagree		Strongly Disagree		Don't Know/Not Applicable			
	N	%	N	%	N	%	N	%	N	%		
ALL	303	21.1%	436	36.6%	48	4.3%	27	2.7%	678	35.4%	1,492	
SEX												
...Female	153	18.8%	242	37.3%	28	4.7%	15	2.7%	395	36.5%	833	
...Male	150	23.3%	194	35.8%	20	3.9%	12	2.6%	283	34.4%	659	
RACE/ETHNICITY												
...White	194	20.4%	295	36.6%	34	5.0%	17	2.9%	467	35.1%	1,007	
...Black / AfrAmer	18	15.4%	30	42.8%	4	4.2%	3	4.2%	55	33.4%	110	
...Other / Unknown	91	24.2%	111	34.8%	10	2.7%	7	1.8%	156	36.5%	375	
AGE												
...under 26 years old	128	22.6%	237	43.4%	29	5.4%	18	3.0%	150	25.6%	562	
...26-45 years old	92	21.9%	92	24.3%	10	2.2%	6	2.5%	215	49.1%	415	
...46 and over	72	18.4%	81	18.8%	4	0.9%	1	0.4%	269	61.5%	427	
# YEARS ON CAMPUS												
...Less than 3 years	113	22.4%	191	40.0%	13	2.8%	10	1.9%	200	32.8%	527	
...3-5 years	79	23.1%	112	37.7%	18	7.4%	12	4.4%	125	27.4%	346	
...More than 5 years	101	18.5%	107	23.4%	12	2.4%	3	1.4%	311	54.3%	534	
STATUS												
...Faculty/Staff	139	18.2%	145	19.2%	14	2.0%	4	0.6%	461	60.1%	763	
...Students	164	21.8%	291	41.0%	34	4.9%	23	3.2%	217	29.1%	729	
PERSONAL CONTACT W/ NCSU CAMPUS POLICE												
...Never	79	14.8%	166	33.1%	18	3.7%	12	3.0%	303	45.4%	578	
...Once or twice	171	27.7%	204	40.3%	19	3.7%	8	1.9%	278	26.4%	680	
...Three or more times	53	22.2%	66	36.7%	11	9.1%	7	4.5%	97	27.5%	234	

NOTE: Percentages reported are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

**NC State Campus Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Includes "Don't Know/Not Applicable" Responses)**

	Q2c: Police employees are professional when interacting with staff										Total N
	Strongly Agree		Agree		Disagree		Strongly Disagree		Don't Know/Not Applicable		
	N	%	N	%	N	%	N	%	N	%	
ALL	397	19.2%	434	27.6%	9	1.0%	12	1.0%	638	51.1%	1,490
SEX											
...Female	212	18.2%	261	30.5%	4	0.6%	6	0.9%	349	49.8%	832
...Male	185	20.1%	173	24.9%	5	1.4%	6	1.2%	289	52.4%	658
RACE/ETHNICITY											
...White	280	19.7%	293	26.3%	7	1.2%	7	1.1%	418	51.7%	1,005
...Black / AfrAmer	25	14.7%	44	41.0%	.	.	3	2.8%	38	41.5%	110
...Other / Unknown	92	19.2%	97	27.2%	2	0.9%	2	0.5%	182	52.3%	375
AGE											
...under 26 years old	93	14.7%	159	27.9%	7	1.5%	6	0.9%	298	55.0%	563
...26-45 years old	128	24.6%	119	25.1%	2	0.3%	4	2.0%	161	48.1%	414
...46 and over	163	38.8%	132	28.6%	.	.	2	0.7%	129	32.0%	426
# YEARS ON CAMPUS											
...Less than 3 years	100	16.0%	155	30.0%	1	0.5%	6	1.1%	266	52.4%	528
...3-5 years	84	17.8%	86	22.0%	6	2.5%	3	0.9%	166	56.8%	345
...More than 5 years	200	34.3%	169	29.1%	2	0.3%	3	1.4%	159	34.9%	533
STATUS											
...Faculty/Staff	279	36.5%	238	31.3%	2	0.3%	4	0.6%	238	31.4%	761
...Students	118	14.7%	196	26.7%	7	1.2%	8	1.1%	400	56.2%	729
PERSONAL CONTACT W/ NCSU CAMPUS POLICE											
...Never	77	10.8%	144	23.4%	2	0.6%	6	1.1%	348	64.0%	577
...Once or twice	224	25.3%	201	30.0%	4	1.2%	4	1.0%	247	42.6%	680
...Three or more times	96	32.1%	89	37.0%	3	2.2%	2	0.7%	43	28.0%	233

NOTE: Percentages reported are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

**NC State Campus Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Includes "Don't Know/Not Applicable" Responses)**

	Q2d: Police employees are courteous										Total N
	Strongly Agree		Agree		Disagree		Strongly Disagree		Don't Know/Not Applicable		
	N	%	N	%	N	%	N	%	N	%	
ALL	488	25.6%	607	43.7%	36	4.1%	24	2.0%	336	24.6%	1,491
SEX											
...Female	252	23.6%	336	43.4%	21	4.2%	14	2.2%	210	26.5%	833
...Male	236	27.4%	271	44.0%	15	4.0%	10	1.8%	126	22.8%	658
RACE/ETHNICITY											
...White	332	24.6%	415	44.1%	23	4.0%	15	2.3%	221	25.1%	1,006
...Black / AfrAmer	31	20.4%	44	42.7%	6	12.2%	3	2.8%	26	21.8%	110
...Other / Unknown	125	28.9%	148	43.3%	7	2.3%	6	1.2%	89	24.2%	375
AGE											
...under 26 years old	120	20.8%	263	47.9%	27	5.5%	14	2.0%	138	23.7%	562
...26-45 years old	147	30.0%	145	33.2%	3	0.5%	7	2.6%	113	33.7%	415
...46 and over	203	48.4%	164	36.9%	1	0.2%	2	0.7%	57	13.8%	427
# YEARS ON CAMPUS											
...Less than 3 years	125	22.0%	216	43.5%	16	3.9%	9	1.6%	161	29.0%	527
...3-5 years	102	23.8%	145	45.0%	12	5.5%	10	2.9%	77	22.8%	346
...More than 5 years	243	42.6%	212	40.7%	3	0.5%	4	1.6%	72	14.5%	534
STATUS											
...Faculty/Staff	329	43.4%	283	37.1%	4	0.6%	6	0.9%	141	18.0%	763
...Students	159	20.9%	324	45.5%	32	5.0%	18	2.3%	195	26.3%	728
PERSONAL CONTACT W/ NCSU CAMPUS POLICE											
...Never	105	15.4%	214	39.3%	18	5.1%	8	1.6%	232	38.6%	577
...Once or twice	271	33.2%	298	48.5%	12	2.9%	8	1.6%	91	13.8%	680
...Three or more times	112	40.0%	95	44.0%	6	4.8%	8	5.5%	13	5.8%	234

NOTE: Percentages reported are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

**NC State Campus Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Includes "Don't Know/Not Applicable" Responses)**

	Q2e: Police employees are knowledgeable about what they do										Total N
	Strongly Agree		Agree		Disagree		Strongly Disagree		Don't Know/Not Applicable		
	N	%	N	%	N	%	N	%	N	%	
ALL	420	24.6%	620	43.6%	31	3.0%	24	2.3%	392	26.4%	1,487
SEX											
...Female	219	22.5%	344	43.3%	19	3.7%	11	1.8%	237	28.6%	830
...Male	201	26.6%	276	43.8%	12	2.3%	13	2.8%	155	24.4%	657
RACE/ETHNICITY											
...White	280	23.5%	432	44.6%	24	3.6%	15	2.6%	252	25.6%	1,003
...Black / AfrAmer	25	22.3%	51	53.6%	3	4.2%	2	2.5%	29	17.5%	110
...Other / Unknown	115	27.6%	137	38.8%	4	1.4%	7	1.7%	111	30.5%	374
AGE											
...under 26 years old	128	22.9%	255	46.5%	18	3.5%	14	2.3%	146	24.8%	561
...26-45 years old	129	27.6%	153	34.7%	6	1.8%	6	2.5%	119	33.5%	413
...46 and over	149	36.3%	175	39.0%	3	1.3%	2	0.9%	96	22.5%	425
# YEARS ON CAMPUS											
...Less than 3 years	122	23.0%	214	43.9%	6	1.3%	10	2.1%	173	29.8%	525
...3-5 years	92	24.7%	149	43.0%	14	5.9%	8	2.6%	81	23.8%	344
...More than 5 years	192	34.6%	221	41.1%	7	2.0%	4	1.7%	109	20.7%	533
STATUS											
...Faculty/Staff	256	34.1%	307	40.6%	7	1.1%	5	0.9%	186	23.4%	761
...Students	164	22.2%	313	44.4%	24	3.5%	19	2.7%	206	27.2%	726
PERSONAL CONTACT W/ NCSU CAMPUS POLICE											
...Never	94	15.3%	220	40.3%	11	2.7%	10	2.5%	242	39.2%	577
...Once or twice	231	32.1%	291	46.1%	14	2.9%	7	1.7%	134	17.3%	677
...Three or more times	95	36.3%	109	48.2%	6	5.0%	7	4.5%	16	5.9%	233

NOTE: Percentages reported are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

**NC State Campus Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Includes "Don't Know/Not Applicable" Responses)**

	Q2f: Police employees go out of their way to help during time of need										Total N
	Strongly Agree		Agree		Disagree		Strongly Disagree		Don't Know/Not Applicable		
	N	%	N	%	N	%	N	%	N	%	
ALL	364	20.4%	461	32.4%	46	4.7%	26	2.4%	594	40.1%	1,491
SEX											
...Female	184	17.6%	262	34.2%	23	4.1%	17	2.9%	346	41.2%	832
...Male	180	23.1%	199	30.7%	23	5.2%	9	1.8%	248	39.1%	659
RACE/ETHNICITY											
...White	250	20.4%	301	31.0%	29	4.3%	18	2.8%	407	41.6%	1,005
...Black / AfrAmer	20	18.3%	42	34.3%	5	11.6%	2	3.5%	41	32.3%	110
...Other / Unknown	94	21.0%	118	35.0%	12	3.9%	6	1.1%	146	39.0%	376
AGE											
...under 26 years old	101	18.0%	206	36.3%	30	6.0%	16	2.5%	209	37.2%	562
...26-45 years old	112	24.0%	103	22.2%	5	1.2%	8	2.8%	186	49.8%	414
...46 and over	140	33.5%	126	28.4%	7	2.3%	.	.	154	35.7%	427
# YEARS ON CAMPUS											
...Less than 3 years	107	19.5%	175	35.3%	16	3.9%	7	1.2%	222	40.0%	527
...3-5 years	74	18.4%	99	29.4%	16	6.7%	13	4.4%	143	41.1%	345
...More than 5 years	173	30.9%	161	29.5%	10	2.8%	4	1.4%	186	35.4%	534
STATUS											
...Faculty/Staff	232	30.4%	218	29.1%	11	1.8%	5	0.7%	297	38.0%	763
...Students	132	17.8%	243	33.2%	35	5.4%	21	2.8%	297	40.7%	728
PERSONAL CONTACT W/ NCSU CAMPUS POLICE											
...Never	81	13.1%	170	30.4%	16	3.7%	9	2.1%	301	50.7%	577
...Once or twice	195	25.8%	209	33.7%	20	5.3%	10	2.1%	246	33.2%	680
...Three or more times	88	31.2%	82	36.0%	10	6.6%	7	4.9%	47	21.2%	234

NOTE: Percentages reported are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

**NC State Campus Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Includes "Don't Know/Not Applicable" Responses)**

	Q2g: Police employees have a neat and professional appearance											Total N
	Strongly Agree		Agree		Disagree		Strongly Disagree		Don't Know/Not Applicable			
	N	%	N	%	N	%	N	%	N	%		
ALL	567	32.3%	692	52.1%	10	1.0%	9	0.8%	213	13.7%	1,491	
SEX												
...Female	279	28.7%	397	52.7%	7	1.5%	4	0.6%	146	16.6%	833	
...Male	288	35.8%	295	51.6%	3	0.6%	5	1.0%	67	10.9%	658	
RACE/ETHNICITY												
...White	378	31.0%	478	53.6%	9	1.4%	4	0.7%	137	13.3%	1,006	
...Black / AfrAmer	36	24.7%	54	57.4%	.	.	2	2.1%	18	15.7%	110	
...Other / Unknown	153	37.0%	160	47.5%	1	0.5%	3	0.9%	58	14.0%	375	
AGE												
...under 26 years old	168	29.3%	313	57.1%	7	1.2%	5	1.0%	69	11.4%	562	
...26-45 years old	172	36.8%	162	41.8%	.	.	3	1.2%	77	20.2%	414	
...46 and over	209	49.8%	169	37.8%	1	0.2%	1	0.2%	47	11.9%	427	
# YEARS ON CAMPUS												
...Less than 3 years	160	29.6%	255	52.0%	1	0.2%	7	1.4%	104	16.7%	527	
...3-5 years	123	30.9%	175	56.6%	6	2.3%	1	0.5%	40	9.7%	345	
...More than 5 years	266	49.1%	215	40.9%	1	0.2%	1	0.2%	51	9.7%	534	
STATUS												
...Faculty/Staff	352	46.9%	300	38.8%	1	0.1%	2	0.3%	108	13.9%	763	
...Students	215	28.5%	392	55.6%	9	1.3%	7	1.0%	105	13.7%	728	
PERSONAL CONTACT W/ NCSU CAMPUS POLICE												
...Never	129	21.1%	284	53.5%	3	0.7%	7	1.5%	154	23.2%	577	
...Once or twice	314	41.7%	310	51.1%	3	0.9%	2	0.4%	51	6.0%	680	
...Three or more times	124	44.0%	98	50.3%	4	3.1%	.	.	8	2.6%	234	

NOTE: Percentages reported are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

**NC State Campus Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Includes "Don't Know/Not Applicable" Responses)**

	Q2h: Police employees treat people fairly											Total N
	Strongly Agree		Agree		Disagree		Strongly Disagree		Don't Know/Not Applicable			
	N	%	N	%	N	%	N	%	N	%		
ALL	375	22.7%	463	33.2%	48	4.9%	36	3.4%	566	35.8%	1,488	
SEX												
...Female	178	19.5%	247	32.4%	29	5.5%	24	4.1%	351	38.4%	829	
...Male	197	25.8%	216	33.9%	19	4.3%	12	2.7%	215	33.3%	659	
RACE/ETHNICITY												
...White	244	21.1%	314	32.7%	29	4.8%	25	4.0%	391	37.4%	1,003	
...Black / AfrAmer	17	13.4%	39	44.2%	7	9.1%	3	2.5%	44	30.8%	110	
...Other / Unknown	114	28.6%	110	31.4%	12	4.0%	8	2.2%	131	33.8%	375	
AGE												
...under 26 years old	126	21.9%	194	36.0%	34	6.4%	25	4.1%	182	31.6%	561	
...26-45 years old	111	25.1%	106	23.1%	7	2.5%	8	2.8%	182	46.5%	414	
...46 and over	127	31.0%	137	32.5%	3	1.1%	1	0.5%	157	34.9%	425	
# YEARS ON CAMPUS												
...Less than 3 years	125	23.4%	162	33.7%	19	4.3%	16	3.3%	204	35.4%	526	
...3-5 years	82	21.6%	105	31.5%	20	8.1%	13	4.5%	125	34.3%	345	
...More than 5 years	158	28.5%	169	32.8%	5	1.2%	5	1.7%	195	35.8%	532	
STATUS												
...Faculty/Staff	214	29.0%	224	29.5%	9	1.6%	6	0.9%	307	39.0%	760	
...Students	161	21.1%	239	34.1%	39	5.7%	30	4.0%	259	35.0%	728	
PERSONAL CONTACT W/ NCSU CAMPUS POLICE												
...Never	94	15.2%	164	30.3%	21	4.9%	14	3.2%	285	46.3%	578	
...Once or twice	204	29.7%	210	34.3%	20	4.4%	12	2.7%	231	28.8%	677	
...Three or more times	77	27.8%	89	41.5%	7	6.6%	10	7.1%	50	17.0%	233	

NOTE: Percentages reported are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

**NC State Campus Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Includes "Don't Know/Not Applicable" Responses)**

	Q2i: Police employees take the time to explain their actions										Total N
	Strongly Agree		Agree		Disagree		Strongly Disagree		Don't Know/Not Applicable		
	N	%	N	%	N	%	N	%	N	%	
ALL	297	17.4%	412	27.2%	60	6.2%	27	2.6%	693	46.6%	1,489
SEX											
...Female	142	14.4%	225	28.2%	31	5.6%	17	3.2%	417	48.6%	832
...Male	155	20.3%	187	26.2%	29	6.8%	10	2.0%	276	44.6%	657
RACE/ETHNICITY											
...White	188	16.5%	279	26.5%	40	6.5%	18	3.0%	480	47.4%	1,005
...Black / AfrAmer	19	11.1%	31	28.7%	6	9.9%	3	4.2%	50	46.1%	109
...Other / Unknown	90	21.0%	102	28.5%	14	4.6%	6	1.2%	163	44.8%	375
AGE											
...under 26 years old	92	15.2%	165	29.5%	42	8.0%	18	2.9%	245	44.3%	562
...26-45 years old	94	23.1%	98	19.2%	8	1.9%	6	2.5%	207	53.3%	413
...46 and over	104	26.0%	130	29.3%	4	1.1%	1	0.4%	187	43.1%	426
# YEARS ON CAMPUS											
...Less than 3 years	96	17.0%	136	27.8%	22	5.2%	10	1.8%	263	48.2%	527
...3-5 years	66	17.0%	87	24.6%	23	9.5%	12	4.4%	156	44.5%	344
...More than 5 years	128	23.5%	169	31.2%	9	1.7%	3	1.4%	224	42.2%	533
STATUS											
...Faculty/Staff	172	23.6%	215	27.9%	11	1.6%	3	0.5%	360	46.4%	761
...Students	125	15.8%	197	27.0%	49	7.4%	24	3.1%	333	46.6%	728
PERSONAL CONTACT W/ NCSU CAMPUS POLICE											
...Never	69	11.6%	125	21.6%	28	7.3%	10	2.3%	345	57.3%	577
...Once or twice	154	21.3%	197	30.1%	23	5.2%	9	2.1%	295	41.3%	678
...Three or more times	74	27.7%	90	41.0%	9	5.8%	8	6.2%	53	19.3%	234

NOTE: Percentages reported are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

**NC State Campus Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Includes "Don't Know/Not Applicable" Responses)**

	Q2j: Police employees enforce all laws, infractions, rules, regulations										Total N
	Strongly Agree		Agree		Disagree		Strongly Disagree		Don't Know/Not Applicable		
	N	%	N	%	N	%	N	%	N	%	
ALL	343	21.0%	556	40.6%	43	3.6%	20	1.8%	527	33.0%	1,489
SEX											
...Female	173	18.9%	320	43.3%	24	3.9%	8	1.5%	306	32.4%	831
...Male	170	23.1%	236	38.0%	19	3.2%	12	2.1%	221	33.6%	658
RACE/ETHNICITY											
...White	218	20.0%	382	41.0%	31	4.0%	10	1.7%	362	33.3%	1,003
...Black / AfrAmer	19	11.7%	45	54.4%	3	3.8%	4	3.9%	39	26.2%	110
...Other / Unknown	106	25.6%	129	36.3%	9	2.5%	6	1.4%	126	34.2%	376
AGE											
...under 26 years old	119	20.2%	256	46.4%	22	4.0%	11	1.8%	153	27.7%	561
...26-45 years old	106	24.7%	121	26.0%	9	1.9%	8	3.2%	170	44.2%	414
...46 and over	107	26.3%	148	34.3%	8	1.8%	1	0.4%	162	37.1%	426
# YEARS ON CAMPUS											
...Less than 3 years	121	22.7%	198	40.0%	14	3.1%	8	1.4%	186	32.7%	527
...3-5 years	77	19.3%	143	45.1%	10	3.7%	8	2.8%	106	29.1%	344
...More than 5 years	134	23.9%	184	34.7%	15	2.9%	4	1.7%	196	36.8%	533
STATUS											
...Faculty/Staff	187	24.9%	256	33.8%	16	2.1%	4	0.9%	299	38.3%	762
...Students	156	20.0%	300	42.4%	27	3.9%	16	2.0%	228	31.7%	727
PERSONAL CONTACT W/ NCSU CAMPUS POLICE											
...Never	86	14.5%	213	39.6%	12	2.8%	8	1.6%	258	41.5%	577
...Once or twice	189	25.9%	256	43.1%	14	2.7%	8	1.7%	211	26.6%	678
...Three or more times	68	30.4%	87	34.8%	17	10.8%	4	2.7%	58	21.3%	234

NOTE: Percentages reported are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

**NC State Campus Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Includes "Don't Know/Not Applicable" Responses)**

	Q2k: Police employees display positive attitude and behavior										Total N
	Strongly Agree		Agree		Disagree		Strongly Disagree		Don't Know/Not Applicable		
	N	%	N	%	N	%	N	%	N	%	
ALL	413	23.6%	618	42.5%	50	5.4%	24	2.1%	382	26.4%	1,487
SEX											
...Female	211	21.7%	334	41.9%	28	5.4%	13	2.1%	245	28.8%	831
...Male	202	25.3%	284	43.1%	22	5.4%	11	2.1%	137	24.1%	656
RACE/ETHNICITY											
...White	274	23.0%	429	42.7%	35	5.9%	16	2.5%	250	26.0%	1,004
...Black / AfrAmer	24	13.0%	49	52.5%	5	10.4%	3	2.8%	29	21.3%	110
...Other / Unknown	115	27.5%	140	39.5%	10	3.2%	5	1.0%	103	28.8%	373
AGE											
...under 26 years old	120	20.7%	250	45.4%	35	7.1%	14	2.2%	141	24.7%	560
...26-45 years old	133	29.6%	142	32.0%	5	1.6%	7	2.6%	128	34.2%	415
...46 and over	148	36.2%	193	44.0%	3	0.6%	2	0.7%	78	18.5%	424
# YEARS ON CAMPUS											
...Less than 3 years	125	22.9%	203	40.8%	18	4.8%	9	1.7%	169	29.8%	524
...3-5 years	90	21.9%	145	44.1%	21	8.2%	10	3.1%	80	22.8%	346
...More than 5 years	186	33.3%	237	44.2%	4	0.7%	4	1.6%	101	20.2%	532
STATUS											
...Faculty/Staff	252	33.7%	315	41.6%	8	1.2%	6	0.9%	179	22.6%	760
...Students	161	20.9%	303	42.7%	42	6.5%	18	2.4%	203	27.4%	727
PERSONAL CONTACT W/ NCSU CAMPUS POLICE											
...Never	91	15.1%	206	37.1%	22	6.0%	9	2.0%	247	39.9%	575
...Once or twice	227	30.3%	304	46.8%	20	4.6%	8	1.6%	120	16.7%	679
...Three or more times	95	33.9%	108	49.4%	8	6.6%	7	4.5%	15	5.6%	233

NOTE: Percentages reported are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

**NC State Campus Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Includes "Don't Know/Not Applicable" Responses)**

	Q3: Easy to contact correct person when requesting UPD assistance											Total N
	Strongly Agree		Agree		Disagree		Strongly Disagree		Don't Know/Not Applicable			
	N	%	N	%	N	%	N	%	N	%		
ALL	245	13.8%	386	24.5%	38	3.4%	16	1.5%	748	56.7%	1,433	
SEX												
...Female	126	12.5%	198	22.9%	26	4.8%	7	1.4%	441	58.4%	798	
...Male	119	15.1%	188	26.1%	12	2.1%	9	1.6%	307	55.1%	635	
RACE/ETHNICITY												
...White	155	13.4%	259	23.0%	25	3.7%	10	1.6%	513	58.3%	962	
...Black / AfrAmer	17	8.4%	34	35.4%	6	7.2%	2	2.5%	49	46.5%	108	
...Other / Unknown	73	16.2%	93	25.1%	7	1.8%	4	1.1%	186	55.8%	363	
AGE												
...under 26 years old	68	11.1%	128	22.7%	28	4.6%	8	1.5%	329	60.1%	561	
...26-45 years old	76	17.0%	98	21.5%	5	1.3%	4	1.9%	232	58.3%	415	
...46 and over	97	24.8%	146	33.2%	5	1.3%	4	1.1%	172	39.6%	424	
# YEARS ON CAMPUS												
...Less than 3 years	74	12.5%	105	20.9%	17	3.4%	5	0.9%	326	62.4%	527	
...3-5 years	48	12.2%	86	23.9%	12	4.5%	7	2.6%	191	56.8%	344	
...More than 5 years	119	21.7%	182	32.3%	9	2.1%	4	1.5%	218	42.4%	532	
STATUS												
...Faculty/Staff	157	21.9%	227	31.0%	10	1.6%	5	0.8%	343	44.7%	742	
...Students	88	11.7%	159	22.9%	28	3.9%	11	1.7%	405	59.9%	691	
PERSONAL CONTACT W/ NCSU CAMPUS POLICE												
...Never	52	9.2%	100	18.1%	9	2.3%	5	1.2%	356	69.2%	522	
...Once or twice	127	16.0%	183	27.3%	16	3.1%	8	1.8%	344	51.9%	678	
...Three or more times	66	24.0%	103	40.3%	13	9.7%	3	1.8%	48	24.2%	233	

NOTE: Percentages reported are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

**NC State Campus Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Includes "Don't Know/Not Applicable" Responses)**

	Q4: NCSU patrol units arrive at call in timely manner										Total N
	Strongly Agree		Agree		Disagree		Strongly Disagree		Don't Know/Not Applicable		
	N	%	N	%	N	%	N	%	N	%	
ALL	259	14.4%	391	26.5%	32	2.4%	13	1.4%	736	55.2%	1,431
SEX											
...Female	136	13.8%	198	24.0%	22	3.0%	4	0.8%	438	58.4%	798
...Male	123	15.0%	193	29.0%	10	1.9%	9	2.0%	298	52.2%	633
RACE/ETHNICITY											
...White	172	14.8%	269	26.4%	21	2.4%	8	1.6%	492	54.8%	962
...Black / AfrAmer	16	7.0%	35	37.9%	3	2.6%	2	2.5%	52	50.1%	108
...Other / Unknown	71	15.5%	87	23.9%	8	2.4%	3	0.7%	192	57.5%	361
AGE											
...under 26 years old	71	11.6%	156	27.8%	17	3.0%	7	1.4%	310	56.3%	561
...26-45 years old	77	17.2%	89	18.3%	5	0.7%	5	2.3%	237	61.4%	413
...46 and over	110	27.0%	136	31.3%	8	1.7%	1	0.5%	169	39.5%	424
# YEARS ON CAMPUS											
...Less than 3 years	78	13.6%	125	25.0%	10	2.1%	5	0.9%	308	58.5%	526
...3-5 years	45	11.4%	94	27.6%	7	3.0%	6	2.4%	191	55.6%	343
...More than 5 years	135	23.9%	162	28.0%	14	2.2%	2	1.2%	219	44.7%	532
STATUS											
...Faculty/Staff	165	22.2%	217	30.1%	15	2.0%	2	0.4%	343	45.3%	742
...Students	94	12.4%	174	25.6%	17	2.5%	11	1.7%	393	57.9%	689
PERSONAL CONTACT W/ NCSU CAMPUS POLICE											
...Never	48	9.0%	101	18.4%	3	0.6%	6	1.6%	361	70.4%	519
...Once or twice	134	16.6%	201	31.3%	17	3.1%	4	1.1%	322	47.9%	678
...Three or more times	77	28.0%	89	40.0%	12	6.8%	3	2.1%	53	23.0%	234

NOTE: Percentages reported are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

**NC State Campus Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Includes "Don't Know/Not Applicable" Responses)**

	Q5: NCSU UPD telephone staff are courteous										Total N
	Strongly Agree		Agree		Disagree		Strongly Disagree		Don't Know/Not Applicable		
	N	%	N	%	N	%	N	%	N	%	
ALL	286	15.8%	373	23.0%	14	1.2%	10	0.9%	750	59.0%	1,433
SEX											
...Female	147	14.5%	203	23.2%	9	1.3%	3	0.6%	436	60.3%	798
...Male	139	17.1%	170	22.9%	5	1.0%	7	1.2%	314	57.8%	635
RACE/ETHNICITY											
...White	192	16.4%	250	21.8%	12	1.5%	6	1.0%	502	59.4%	962
...Black / AfrAmer	17	8.1%	42	38.8%	.	.	1	1.8%	48	51.4%	108
...Other / Unknown	77	16.6%	81	21.8%	2	0.7%	3	0.6%	200	60.3%	363
AGE											
...under 26 years old	78	12.7%	122	21.3%	10	1.6%	5	1.0%	345	63.5%	560
...26-45 years old	90	19.3%	95	20.9%	1	0.1%	3	1.2%	226	58.5%	415
...46 and over	116	29.1%	144	32.9%	3	0.6%	2	0.5%	160	36.9%	425
# YEARS ON CAMPUS											
...Less than 3 years	78	13.4%	104	19.2%	3	0.6%	5	0.9%	336	65.9%	526
...3-5 years	57	14.2%	77	22.7%	7	2.4%	4	1.5%	199	59.2%	344
...More than 5 years	148	27.3%	182	33.1%	4	0.6%	1	0.2%	198	38.9%	533
STATUS											
...Faculty/Staff	185	25.4%	228	31.1%	5	0.6%	3	0.4%	322	42.4%	743
...Students	101	13.3%	145	20.9%	9	1.3%	7	1.1%	428	63.4%	690
PERSONAL CONTACT W/ NCSU CAMPUS POLICE											
...Never	55	9.5%	79	13.5%	1	0.3%	5	1.2%	381	75.5%	521
...Once or twice	143	17.6%	188	27.3%	10	1.9%	4	0.8%	333	52.4%	678
...Three or more times	88	35.0%	106	44.7%	3	1.4%	1	0.3%	36	18.6%	234

NOTE: Percentages reported are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

**NC State Campus Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Includes "Don't Know/Not Applicable" Responses)**

	Q6: Patrol units are appropriately visible during day										Total N
	Strongly Agree		Agree		Disagree		Strongly Disagree		Don't Know/Not Applicable		
	N	%	N	%	N	%	N	%	N	%	
ALL	378	25.3%	670	49.1%	115	7.9%	33	2.8%	231	14.9%	1,427
SEX											
...Female	184	22.2%	364	47.6%	77	10.2%	19	2.9%	153	17.1%	797
...Male	194	28.3%	306	50.5%	38	5.7%	14	2.7%	78	12.8%	630
RACE/ETHNICITY											
...White	253	25.7%	461	50.9%	76	7.5%	19	2.4%	149	13.6%	958
...Black / AfrAmer	21	19.4%	56	60.4%	7	3.4%	3	4.2%	22	12.5%	109
...Other / Unknown	104	26.1%	153	42.3%	32	10.0%	11	3.4%	60	18.2%	360
AGE											
...under 26 years old	145	25.1%	287	52.4%	45	7.6%	16	2.9%	68	12.1%	561
...26-45 years old	119	27.3%	174	41.3%	31	7.9%	8	3.1%	78	20.4%	410
...46 and over	111	26.3%	194	45.4%	35	8.2%	8	1.9%	75	18.2%	423
# YEARS ON CAMPUS											
...Less than 3 years	146	26.8%	227	47.6%	40	6.1%	14	2.9%	99	16.6%	526
...3-5 years	89	23.8%	168	52.2%	28	10.4%	9	2.9%	47	10.7%	341
...More than 5 years	139	25.5%	262	48.7%	44	8.2%	9	2.2%	76	15.4%	530
STATUS											
...Faculty/Staff	201	27.2%	334	45.7%	58	7.6%	10	1.4%	136	18.1%	739
...Students	177	24.8%	336	50.0%	57	8.0%	23	3.2%	95	14.0%	688
PERSONAL CONTACT W/ NCSU CAMPUS POLICE											
...Never	96	19.9%	230	45.8%	35	7.1%	17	4.2%	140	23.0%	518
...Once or twice	210	29.2%	325	52.5%	58	8.1%	12	1.7%	71	8.4%	676
...Three or more times	72	31.6%	115	48.2%	22	9.9%	4	1.9%	20	8.3%	233

NOTE: Percentages reported are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

**NC State Campus Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Includes "Don't Know/Not Applicable" Responses)**

	Q7: Patrol units are appropriately visible during nighttime										Total N
	Strongly Agree		Agree		Disagree		Strongly Disagree		Don't Know/Not Applicable		
	N	%	N	%	N	%	N	%	N	%	
ALL	258	18.4%	430	37.0%	141	13.6%	42	3.6%	560	27.3%	1,431
SEX											
...Female	122	16.7%	218	35.1%	85	15.0%	22	3.3%	351	29.9%	798
...Male	136	20.1%	212	38.8%	56	12.3%	20	3.9%	209	24.9%	633
RACE/ETHNICITY											
...White	161	17.8%	297	39.9%	88	13.4%	28	3.6%	388	25.3%	962
...Black / AfrAmer	14	16.4%	27	31.4%	10	14.8%	3	2.9%	55	34.6%	109
...Other / Unknown	83	20.4%	106	32.1%	43	13.9%	11	3.7%	117	29.8%	360
AGE											
...under 26 years old	113	19.1%	239	43.6%	87	16.0%	23	4.0%	99	17.3%	561
...26-45 years old	78	19.2%	97	25.1%	28	10.9%	6	2.6%	204	42.1%	413
...46 and over	66	16.6%	83	19.5%	22	5.7%	12	2.8%	241	55.4%	424
# YEARS ON CAMPUS											
...Less than 3 years	114	21.2%	180	38.2%	63	13.2%	17	3.8%	151	23.5%	525
...3-5 years	62	17.3%	124	42.6%	43	16.9%	10	3.5%	105	19.8%	344
...More than 5 years	81	14.6%	114	22.5%	31	8.7%	14	3.0%	292	51.1%	532
STATUS											
...Faculty/Staff	117	16.2%	151	21.1%	34	4.9%	14	1.9%	426	55.9%	742
...Students	141	19.0%	279	41.2%	107	15.9%	28	4.1%	134	19.8%	689
PERSONAL CONTACT W/ NCSU CAMPUS POLICE											
...Never	78	15.9%	166	37.3%	50	11.4%	17	4.3%	208	31.1%	519
...Once or twice	138	21.1%	198	37.3%	70	15.4%	17	3.1%	255	23.2%	678
...Three or more times	42	17.7%	66	34.5%	21	15.7%	8	2.9%	97	29.2%	234

NOTE: Percentages reported are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

**NC State Campus Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Includes "Don't Know/Not Applicable" Responses)**

	Q8: Patrol units are appropriately visible in parking lots										Total N
	Strongly Agree		Agree		Disagree		Strongly Disagree		Don't Know/Not Applicable		
	N	%	N	%	N	%	N	%	N	%	
ALL	311	21.5%	578	42.7%	173	13.2%	38	2.9%	331	19.7%	1,431
SEX											
...Female	150	19.6%	314	41.6%	116	17.0%	19	2.4%	199	19.4%	798
...Male	161	23.2%	264	43.8%	57	9.7%	19	3.3%	132	19.9%	633
RACE/ETHNICITY											
...White	204	21.3%	400	45.3%	117	13.0%	19	1.9%	221	18.4%	961
...Black / AfrAmer	17	16.9%	49	52.5%	12	9.4%	3	2.9%	28	18.3%	109
...Other / Unknown	90	23.0%	129	34.6%	44	14.8%	16	4.9%	82	22.7%	361
AGE											
...under 26 years old	127	22.1%	256	45.9%	74	13.6%	17	2.9%	88	15.6%	562
...26-45 years old	97	21.5%	154	37.0%	43	12.6%	9	3.3%	109	25.7%	412
...46 and over	85	20.4%	155	35.9%	50	11.5%	12	2.8%	122	29.3%	424
# YEARS ON CAMPUS											
...Less than 3 years	129	23.9%	207	42.4%	57	11.5%	16	3.4%	117	18.8%	526
...3-5 years	73	19.9%	142	43.7%	52	17.0%	8	2.1%	68	17.2%	343
...More than 5 years	107	18.8%	216	41.8%	60	11.3%	14	3.1%	135	25.0%	532
STATUS											
...Faculty/Staff	158	21.6%	280	38.5%	76	9.9%	16	2.2%	212	27.8%	742
...Students	153	21.4%	298	43.9%	97	14.1%	22	3.1%	119	17.6%	689
PERSONAL CONTACT W/ NCSU CAMPUS POLICE											
...Never	88	17.9%	203	40.9%	53	12.0%	14	3.3%	162	25.8%	520
...Once or twice	167	24.3%	285	45.3%	83	13.5%	15	2.3%	128	14.6%	678
...Three or more times	56	24.5%	90	39.4%	37	17.3%	9	3.6%	41	15.3%	233

NOTE: Percentages reported are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

**NC State Campus Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Includes "Don't Know/Not Applicable" Responses)**

	Q9: Patrol units are appropriately visible inside buildings										Total N
	Strongly Agree		Agree		Disagree		Strongly Disagree		Don't Know/Not Applicable		
	N	%	N	%	N	%	N	%	N	%	
ALL	183	12.5%	428	34.4%	248	18.5%	60	4.4%	509	30.3%	1,428
SEX											
...Female	91	12.2%	207	29.6%	162	22.0%	31	4.7%	302	31.4%	793
...Male	92	12.9%	221	38.9%	86	15.1%	29	4.0%	207	29.2%	635
RACE/ETHNICITY											
...White	115	12.4%	299	37.0%	166	18.3%	35	3.7%	344	28.7%	959
...Black / AfrAmer	8	5.5%	27	25.2%	23	22.3%	5	5.4%	45	41.6%	108
...Other / Unknown	60	14.6%	102	31.1%	59	17.9%	20	5.6%	120	30.7%	361
AGE											
...under 26 years old	75	12.3%	215	39.6%	104	18.9%	24	4.0%	143	25.2%	561
...26-45 years old	64	15.4%	99	23.0%	58	18.1%	18	5.9%	171	37.6%	410
...46 and over	42	10.9%	103	23.6%	79	16.9%	17	4.7%	182	43.9%	423
# YEARS ON CAMPUS											
...Less than 3 years	84	15.0%	170	36.1%	78	16.4%	18	3.7%	174	28.8%	524
...3-5 years	42	10.5%	111	35.7%	64	20.9%	21	5.6%	106	27.3%	344
...More than 5 years	56	10.3%	136	26.2%	100	20.0%	20	4.7%	217	38.8%	529
STATUS											
...Faculty/Staff	88	12.4%	183	25.3%	113	14.3%	27	3.9%	328	44.1%	739
...Students	95	12.6%	245	36.8%	135	19.5%	33	4.5%	181	26.6%	689
PERSONAL CONTACT W/ NCSU CAMPUS POLICE											
...Never	57	10.8%	144	30.7%	79	17.1%	21	4.7%	219	36.6%	520
...Once or twice	93	13.7%	218	38.0%	123	19.3%	27	3.7%	214	25.3%	675
...Three or more times	33	14.8%	66	34.5%	46	20.3%	12	5.6%	76	24.7%	233

NOTE: Percentages reported are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

**NC State Campus Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Includes "Don't Know/Not Applicable" Responses)**

	Q10: Public information about crimes on campus is readily available										Total N
	Strongly Agree		Agree		Disagree		Strongly Disagree		Don't Know/Not Applicable		
	N	%	N	%	N	%	N	%	N	%	
ALL	606	38.5%	599	42.7%	63	6.4%	40	4.3%	125	8.1%	1,433
SEX											
...Female	307	33.6%	352	45.1%	44	9.1%	27	5.5%	68	6.8%	798
...Male	299	43.1%	247	40.5%	19	3.9%	13	3.1%	57	9.3%	635
RACE/ETHNICITY											
...White	406	37.5%	409	43.7%	46	6.7%	26	4.5%	77	7.6%	964
...Black / AfrAmer	40	40.4%	44	37.4%	3	5.2%	6	9.5%	15	7.5%	108
...Other / Unknown	160	40.0%	146	42.0%	14	6.2%	8	2.4%	33	9.5%	361
AGE											
...under 26 years old	195	35.0%	248	44.4%	48	8.8%	33	5.6%	38	6.2%	562
...26-45 years old	193	45.6%	169	39.3%	10	2.0%	5	2.7%	36	10.4%	413
...46 and over	209	50.2%	170	39.0%	4	0.8%	2	0.7%	39	9.3%	424
# YEARS ON CAMPUS											
...Less than 3 years	195	36.0%	219	42.9%	32	7.1%	24	5.2%	56	8.8%	526
...3-5 years	149	40.6%	141	41.9%	22	8.2%	11	4.3%	21	5.1%	344
...More than 5 years	255	45.7%	227	43.2%	8	1.3%	5	2.1%	37	7.7%	532
STATUS											
...Faculty/Staff	353	47.4%	302	40.8%	13	1.6%	3	0.5%	71	9.7%	742
...Students	253	36.1%	297	43.2%	50	7.7%	37	5.3%	54	7.7%	691
PERSONAL CONTACT W/ NCSU CAMPUS POLICE											
...Never	174	31.5%	226	45.4%	24	6.3%	13	3.4%	85	13.5%	522
...Once or twice	317	42.9%	277	40.7%	34	7.2%	22	5.5%	27	3.8%	677
...Three or more times	115	49.1%	96	40.6%	5	3.7%	5	2.9%	13	3.7%	234

NOTE: Percentages reported are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

**NC State Campus Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Includes "Don't Know/Not Applicable" Responses)**

	Q11: Information about crime prevention/safety is readily available										Total N
	Strongly Agree		Agree		Disagree		Strongly Disagree		Don't Know/Not Applicable		
	N	%	N	%	N	%	N	%	N	%	
ALL	543	34.5%	657	47.5%	62	6.0%	26	2.9%	146	9.1%	1,434
SEX											
...Female	276	30.9%	391	50.9%	43	7.7%	14	2.5%	74	8.1%	798
...Male	267	38.0%	266	44.3%	19	4.4%	12	3.2%	72	10.1%	636
RACE/ETHNICITY											
...White	355	33.2%	452	48.5%	45	6.5%	13	2.7%	98	9.1%	963
...Black / AfrAmer	38	32.2%	49	49.1%	6	7.7%	3	4.2%	13	6.7%	109
...Other / Unknown	150	37.9%	156	44.8%	11	4.6%	10	3.0%	35	9.6%	362
AGE											
...under 26 years old	178	31.2%	284	51.2%	40	7.6%	20	3.5%	40	6.5%	562
...26-45 years old	172	41.0%	171	38.7%	14	3.9%	5	2.7%	51	13.7%	413
...46 and over	184	44.7%	188	42.4%	7	2.1%	1	0.4%	45	10.4%	425
# YEARS ON CAMPUS											
...Less than 3 years	182	33.4%	240	48.6%	29	6.4%	14	3.1%	60	8.6%	525
...3-5 years	126	34.8%	162	46.4%	21	7.9%	8	3.3%	28	7.5%	345
...More than 5 years	227	39.4%	241	46.1%	12	2.7%	4	2.0%	49	9.9%	533
STATUS											
...Faculty/Staff	315	42.9%	324	43.4%	16	2.0%	2	0.4%	85	11.3%	742
...Students	228	32.3%	333	48.5%	46	7.1%	24	3.5%	61	8.5%	692
PERSONAL CONTACT W/ NCSU CAMPUS POLICE											
...Never	154	28.2%	241	48.5%	24	6.0%	13	3.6%	91	13.8%	523
...Once or twice	287	39.2%	309	46.6%	33	6.9%	11	2.7%	37	4.6%	677
...Three or more times	102	41.4%	107	47.0%	5	2.6%	2	0.8%	18	8.2%	234

NOTE: Percentages reported are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

**NC State Campus Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Includes "Don't Know/Not Applicable" Responses)**

	Q12: Crime alerts are appropriately issued across campus										Total N
	Strongly Agree		Agree		Disagree		Strongly Disagree		Don't Know/Not Applicable		
	N	%	N	%	N	%	N	%	N	%	
ALL	665	41.8%	574	41.3%	69	6.4%	45	4.7%	81	5.7%	1,434
SEX											
...Female	338	36.1%	340	45.3%	47	7.9%	32	6.4%	41	4.4%	798
...Male	327	47.3%	234	37.5%	22	5.0%	13	3.2%	40	7.0%	636
RACE/ETHNICITY											
...White	442	40.3%	392	42.2%	54	7.3%	30	5.1%	46	5.1%	964
...Black / AfrAmer	46	41.0%	44	39.4%	4	5.6%	5	8.7%	9	5.2%	108
...Other / Unknown	177	45.2%	138	39.9%	11	4.8%	10	2.9%	26	7.1%	362
AGE											
...under 26 years old	212	38.0%	235	42.5%	47	8.4%	39	6.6%	29	4.5%	562
...26-45 years old	210	49.3%	162	38.4%	12	2.8%	5	2.1%	25	7.4%	414
...46 and over	235	56.3%	159	36.4%	9	2.0%	1	0.2%	20	5.2%	424
# YEARS ON CAMPUS											
...Less than 3 years	214	39.5%	202	39.7%	37	8.3%	28	5.9%	45	6.6%	526
...3-5 years	163	43.4%	139	42.5%	16	5.5%	12	4.8%	15	3.8%	345
...More than 5 years	281	50.3%	216	41.3%	15	2.7%	5	1.9%	15	3.8%	532
STATUS											
...Faculty/Staff	396	53.8%	283	38.2%	21	2.5%	3	0.3%	39	5.2%	742
...Students	269	38.7%	291	42.1%	48	7.5%	42	5.9%	42	5.8%	692
PERSONAL CONTACT W/ NCSU CAMPUS POLICE											
...Never	187	34.2%	229	43.9%	30	7.8%	15	3.8%	62	10.3%	523
...Once or twice	355	47.7%	257	39.1%	27	5.3%	25	6.1%	13	1.9%	677
...Three or more times	123	49.0%	88	39.7%	12	5.9%	5	3.0%	6	2.4%	234

NOTE: Percentages reported are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

**NC State Campus Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Includes "Don't Know/Not Applicable" Responses)**

	Q13: Victim assistance programs are readily available on campus										Total N
	Strongly Agree		Agree		Disagree		Strongly Disagree		Don't Know/Not Applicable		
	N	%	N	%	N	%	N	%	N	%	
ALL	224	14.6%	343	25.4%	42	3.8%	24	2.5%	798	53.7%	1,431
SEX											
...Female	126	14.7%	189	25.8%	34	6.0%	13	2.2%	436	51.3%	798
...Male	98	14.5%	154	25.0%	8	1.6%	11	2.8%	362	56.1%	633
RACE/ETHNICITY											
...White	140	13.3%	215	24.4%	30	4.0%	15	2.9%	563	55.4%	963
...Black / AfrAmer	15	13.4%	29	23.0%	4	7.1%	3	2.9%	56	53.5%	107
...Other / Unknown	69	17.7%	99	28.3%	8	2.4%	6	1.5%	179	50.1%	361
AGE											
...under 26 years old	83	14.0%	160	27.8%	30	4.9%	16	2.9%	272	50.4%	561
...26-45 years old	73	16.5%	82	19.1%	6	1.8%	7	2.8%	244	59.8%	412
...46 and over	65	16.4%	94	21.9%	5	1.1%	1	0.5%	259	60.2%	424
# YEARS ON CAMPUS											
...Less than 3 years	93	17.0%	137	27.2%	16	3.6%	8	1.9%	271	50.4%	525
...3-5 years	47	11.7%	77	23.4%	15	5.2%	12	4.2%	193	55.4%	344
...More than 5 years	81	14.1%	122	23.0%	10	1.9%	4	1.6%	314	59.4%	531
STATUS											
...Faculty/Staff	119	16.2%	159	23.0%	10	1.2%	4	0.7%	449	58.9%	741
...Students	105	14.2%	184	26.0%	32	4.4%	20	3.0%	349	52.4%	690
PERSONAL CONTACT W/ NCSU CAMPUS POLICE											
...Never	65	12.4%	114	24.3%	8	1.7%	8	2.1%	327	59.5%	522
...Once or twice	114	16.6%	165	25.7%	24	5.0%	9	2.5%	364	50.1%	676
...Three or more times	45	15.2%	64	29.0%	10	7.2%	7	3.8%	107	44.7%	233

NOTE: Percentages reported are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

**NC State Campus Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Includes "Don't Know/Not Applicable" Responses)**

	Q14: Adequate number of emergency blue light phones on campus										Total N
	Strongly Agree		Agree		Disagree		Strongly Disagree		Don't Know/Not Applicable		
	N	%	N	%	N	%	N	%	N	%	
ALL	363	26.6%	644	47.4%	140	11.2%	37	3.3%	250	11.5%	1,434
SEX											
...Female	179	23.0%	353	48.6%	91	14.5%	21	3.1%	155	10.9%	799
...Male	184	30.1%	291	46.2%	49	8.0%	16	3.6%	95	12.0%	635
RACE/ETHNICITY											
...White	249	27.9%	449	50.7%	80	8.4%	22	3.0%	164	10.0%	964
...Black / AfrAmer	20	21.2%	40	38.6%	19	23.1%	2	3.7%	27	13.5%	108
...Other / Unknown	94	25.3%	155	42.4%	41	14.2%	13	3.9%	59	14.1%	362
AGE											
...under 26 years old	156	28.4%	284	50.6%	68	12.3%	19	3.5%	34	5.2%	561
...26-45 years old	110	26.4%	169	40.2%	34	9.5%	11	4.0%	90	19.9%	414
...46 and over	94	22.0%	176	40.3%	35	9.4%	6	1.5%	114	26.8%	425
# YEARS ON CAMPUS											
...Less than 3 years	148	29.0%	227	46.1%	51	11.4%	17	3.6%	82	10.0%	525
...3-5 years	95	27.5%	157	48.9%	40	12.2%	14	4.5%	39	7.0%	345
...More than 5 years	116	21.3%	245	46.8%	47	9.9%	5	0.7%	120	21.3%	533
STATUS											
...Faculty/Staff	173	23.6%	307	41.5%	61	8.4%	10	1.2%	192	25.3%	743
...Students	190	27.4%	337	48.9%	79	11.9%	27	3.9%	58	7.8%	691
PERSONAL CONTACT W/ NCSU CAMPUS POLICE											
...Never	104	20.8%	239	49.1%	41	10.1%	19	4.3%	120	15.8%	523
...Once or twice	198	32.7%	309	46.4%	71	11.6%	11	2.2%	88	7.1%	677
...Three or more times	61	26.1%	96	44.2%	28	14.0%	7	4.2%	42	11.5%	234

NOTE: Percentages reported are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

**NC State Campus Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Includes "Don't Know/Not Applicable" Responses)**

	Q15: Adequate number of NCSU police/security at games/events on campus										Total N
	Strongly Agree		Agree		Disagree		Strongly Disagree		Don't Know/Not Applicable		
	N	%	N	%	N	%	N	%	N	%	
ALL	278	20.7%	526	39.6%	47	4.6%	7	0.7%	575	34.4%	1,433
SEX											
...Female	134	18.5%	280	39.2%	32	6.1%	2	0.4%	350	35.8%	798
...Male	144	22.7%	246	40.1%	15	3.2%	5	0.9%	225	33.1%	635
RACE/ETHNICITY											
...White	186	21.3%	361	42.1%	27	3.8%	3	0.5%	386	32.2%	963
...Black / AfrAmer	11	16.4%	37	35.5%	5	6.0%	2	2.5%	54	39.7%	109
...Other / Unknown	81	20.5%	128	35.3%	15	5.9%	2	0.5%	135	37.8%	361
AGE											
...under 26 years old	132	22.7%	253	44.0%	28	5.2%	3	0.6%	145	27.5%	561
...26-45 years old	74	18.3%	129	32.5%	8	2.7%	3	1.2%	199	45.3%	413
...46 and over	69	17.0%	137	30.4%	8	2.3%	1	0.4%	210	49.9%	425
# YEARS ON CAMPUS											
...Less than 3 years	119	23.3%	198	39.9%	19	4.3%	2	0.4%	187	32.0%	525
...3-5 years	73	21.1%	133	41.3%	16	5.9%	3	1.2%	119	30.5%	344
...More than 5 years	83	14.6%	187	37.0%	9	1.7%	2	0.5%	252	46.2%	533
STATUS											
...Faculty/Staff	121	16.6%	233	31.7%	10	1.2%	2	0.4%	377	50.0%	743
...Students	157	21.8%	293	41.7%	37	5.5%	5	0.7%	198	30.3%	690
PERSONAL CONTACT W/ NCSU CAMPUS POLICE											
...Never	84	17.1%	182	38.4%	17	4.6%	5	1.3%	233	38.5%	521
...Once or twice	148	24.7%	242	39.1%	17	3.8%	.	.	271	32.5%	678
...Three or more times	46	18.6%	102	47.0%	13	8.1%	2	0.8%	71	25.5%	234

NOTE: Percentages reported are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

**NC State Campus Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Includes "Don't Know/Not Applicable" Responses)**

	Q16: People drive too fast on campus										Total N
	Strongly Agree		Agree		Disagree		Strongly Disagree		Don't Know/Not Applicable		
	N	%	N	%	N	%	N	%	N	%	
ALL	187	12.8%	385	25.8%	622	44.0%	87	6.9%	154	10.5%	1,435
SEX											
...Female	105	12.5%	240	29.6%	318	40.6%	40	5.9%	96	11.3%	799
...Male	82	13.1%	145	22.2%	304	47.2%	47	7.8%	58	9.7%	636
RACE/ETHNICITY											
...White	130	13.3%	277	27.3%	405	42.7%	51	6.5%	101	10.3%	964
...Black / AfrAmer	12	7.4%	27	23.8%	49	53.9%	4	3.6%	17	11.3%	109
...Other / Unknown	45	13.1%	81	23.2%	168	44.3%	32	8.5%	36	10.8%	362
AGE											
...under 26 years old	71	12.9%	148	26.4%	253	44.9%	35	6.2%	55	9.5%	562
...26-45 years old	46	11.0%	113	23.9%	177	43.9%	34	10.6%	44	10.5%	414
...46 and over	67	16.5%	117	26.4%	182	42.7%	15	3.4%	44	11.0%	425
# YEARS ON CAMPUS											
...Less than 3 years	59	12.3%	129	26.5%	232	43.1%	34	6.7%	72	11.4%	526
...3-5 years	41	12.7%	90	24.3%	159	46.9%	27	8.3%	28	7.9%	345
...More than 5 years	84	15.2%	160	27.1%	222	44.2%	22	4.2%	45	9.3%	533
STATUS											
...Faculty/Staff	105	14.4%	218	29.0%	304	40.5%	30	4.2%	86	11.9%	743
...Students	82	12.3%	167	25.0%	318	44.9%	57	7.6%	68	10.1%	692
PERSONAL CONTACT W/ NCSU CAMPUS POLICE											
...Never	53	11.4%	118	22.4%	221	41.5%	39	8.5%	93	16.1%	524
...Once or twice	88	12.2%	192	28.2%	316	47.9%	32	5.2%	49	6.5%	677
...Three or more times	46	21.0%	75	30.2%	85	38.0%	16	7.0%	12	3.7%	234

NOTE: Percentages reported are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

**NC State Campus Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Includes "Don't Know/Not Applicable" Responses)**

	Q17: There are serious crimes on campus										Total N
	Strongly Agree		Agree		Disagree		Strongly Disagree		Don't Know/Not Applicable		
	N	%	N	%	N	%	N	%	N	%	
ALL	146	10.6%	476	31.5%	428	30.2%	86	7.5%	299	20.2%	1,435
SEX											
...Female	85	11.9%	269	32.9%	225	29.5%	39	5.2%	181	20.5%	799
...Male	61	9.4%	207	30.1%	203	30.9%	47	9.7%	118	19.9%	636
RACE/ETHNICITY											
...White	85	9.2%	331	31.8%	289	32.0%	53	6.6%	207	20.4%	965
...Black / AfrAmer	15	18.1%	38	33.4%	22	14.5%	5	10.0%	28	24.0%	108
...Other / Unknown	46	11.8%	107	30.5%	117	30.2%	28	8.8%	64	18.8%	362
AGE											
...under 26 years old	62	10.7%	182	32.7%	175	30.5%	42	8.1%	100	18.0%	561
...26-45 years old	42	11.4%	116	23.6%	132	31.7%	29	9.4%	95	23.9%	414
...46 and over	39	10.2%	167	37.0%	116	28.4%	15	3.1%	89	21.4%	426
# YEARS ON CAMPUS											
...Less than 3 years	55	10.3%	152	30.7%	153	28.6%	43	9.3%	122	21.1%	525
...3-5 years	40	11.9%	109	30.0%	114	34.0%	19	6.6%	63	17.4%	345
...More than 5 years	48	10.0%	206	36.4%	156	29.6%	23	4.8%	101	19.2%	534
STATUS											
...Faculty/Staff	65	8.7%	266	35.5%	210	28.4%	33	4.6%	170	22.9%	744
...Students	81	11.1%	210	30.5%	218	30.7%	53	8.2%	129	19.5%	691
PERSONAL CONTACT W/ NCSU CAMPUS POLICE											
...Never	50	8.5%	144	28.7%	145	29.3%	37	8.5%	147	25.0%	523
...Once or twice	68	11.5%	241	32.7%	212	31.0%	40	7.3%	117	17.4%	678
...Three or more times	28	16.1%	91	38.1%	71	30.2%	9	3.8%	35	11.8%	234

NOTE: Percentages reported are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

**NC State Campus Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Includes "Don't Know/Not Applicable" Responses)**

	Q18: Overall, NCSU UPD employees are competent in their job duties										Total N
	Strongly Agree		Agree		Disagree		Strongly Disagree		Don't Know/Not Applicable		
	N	%	N	%	N	%	N	%	N	%	
ALL	402	23.8%	707	53.2%	33	3.4%	20	1.9%	268	17.7%	1,430
SEX											
...Female	215	23.5%	380	51.6%	17	3.4%	10	1.7%	173	19.9%	795
...Male	187	24.1%	327	54.7%	16	3.4%	10	2.1%	95	15.7%	635
RACE/ETHNICITY											
...White	272	24.2%	476	52.3%	18	3.1%	12	2.1%	184	18.3%	962
...Black / AfrAmer	22	15.1%	55	62.4%	4	5.6%	2	2.5%	26	14.4%	109
...Other / Unknown	108	25.3%	176	52.8%	11	3.4%	6	1.2%	58	17.3%	359
AGE											
...under 26 years old	125	21.1%	316	58.2%	24	4.4%	12	2.0%	82	14.4%	559
...26-45 years old	124	27.1%	177	41.5%	6	1.8%	6	2.5%	99	27.2%	412
...46 and over	148	36.1%	200	45.4%	2	1.0%	2	0.9%	73	16.5%	425
# YEARS ON CAMPUS											
...Less than 3 years	129	23.4%	262	54.7%	15	3.6%	7	1.2%	109	17.1%	522
...3-5 years	87	21.1%	171	52.7%	12	4.4%	9	3.2%	65	18.7%	344
...More than 5 years	181	32.2%	261	49.6%	5	1.3%	4	1.7%	82	15.2%	533
STATUS											
...Faculty/Staff	247	33.6%	336	45.4%	5	0.7%	5	0.9%	149	19.3%	742
...Students	155	21.2%	371	55.3%	28	4.1%	15	2.1%	119	17.3%	688
PERSONAL CONTACT W/ NCSU CAMPUS POLICE											
...Never	96	17.8%	250	51.3%	10	2.5%	7	1.7%	158	26.7%	521
...Once or twice	218	27.8%	339	54.9%	19	4.2%	6	1.4%	93	11.7%	675
...Three or more times	88	32.1%	118	54.4%	4	3.6%	7	4.5%	17	5.4%	234

NOTE: Percentages reported are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

**NC State Campus Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Includes "Don't Know/Not Applicable" Responses)**

	Q19a: How safe you feel: Walking around campus during day								Total N
	Very safe		Somewhat safe		Not very safe		Not at all safe		
	N	%	N	%	N	%	N	%	
ALL	1,201	83.3%	211	15.2%	14	1.1%	5	0.4%	1,431
SEX									
...Female	640	78.8%	145	19.8%	9	1.1%	3	0.3%	797
...Male	561	87.7%	66	10.9%	5	1.0%	2	0.4%	634
RACE/ETHNICITY									
...White	844	87.6%	112	11.8%	5	0.6%	.	.	961
...Black / AfrAmer	74	70.8%	31	26.0%	2	2.1%	2	1.1%	109
...Other / Unknown	283	77.3%	68	19.9%	7	1.8%	3	1.0%	361
AGE									
...under 26 years old	462	82.7%	93	15.9%	5	1.0%	3	0.4%	563
...26-45 years old	353	85.3%	57	13.2%	4	1.2%	1	0.3%	415
...46 and over	367	86.5%	54	12.5%	4	0.8%	1	0.2%	426
# YEARS ON CAMPUS									
...Less than 3 years	428	81.0%	89	17.0%	7	1.4%	4	0.6%	528
...3-5 years	298	86.4%	47	13.1%	1	0.5%	.	.	346
...More than 5 years	458	86.6%	69	12.4%	5	0.7%	1	0.3%	533
STATUS									
...Faculty/Staff	634	84.6%	101	14.4%	5	0.6%	2	0.4%	742
...Students	567	83.0%	110	15.5%	9	1.2%	3	0.4%	689
PERSONAL CONTACT W/ NCSU CAMPUS POLICE									
...Never	419	81.3%	88	16.8%	7	1.5%	3	0.3%	517
...Once or twice	585	85.0%	89	13.9%	5	0.8%	1	0.3%	680
...Three or more times	197	84.7%	34	14.2%	2	0.5%	1	0.6%	234

NOTE: Percentages reported are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

**NC State Campus Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Includes "Don't Know/Not Applicable" Responses)**

	Q19b: How safe you feel: Walking around campus after dark								Total N
	Very safe		Somewhat safe		Not very safe		Not at all safe		
	N	%	N	%	N	%	N	%	
ALL	283	21.9%	740	51.3%	305	20.7%	96	6.1%	1,424
SEX									
...Female	74	8.8%	424	52.5%	222	30.3%	73	8.5%	793
...Male	209	34.4%	316	50.1%	83	11.6%	23	3.9%	631
RACE/ETHNICITY									
...White	200	24.5%	527	52.9%	179	18.6%	51	4.0%	957
...Black / AfrAmer	8	8.7%	56	51.7%	29	22.5%	15	17.1%	108
...Other / Unknown	75	19.6%	157	47.7%	97	24.8%	30	7.9%	359
AGE									
...under 26 years old	112	21.6%	276	50.6%	141	21.9%	34	6.0%	563
...26-45 years old	87	24.7%	225	51.8%	80	18.8%	21	4.8%	413
...46 and over	80	21.0%	225	53.4%	78	17.6%	38	7.9%	421
# YEARS ON CAMPUS									
...Less than 3 years	102	20.3%	243	47.9%	141	24.9%	38	6.9%	524
...3-5 years	79	26.2%	184	53.4%	63	15.3%	20	5.1%	346
...More than 5 years	99	20.4%	300	56.8%	95	17.6%	36	5.2%	530
STATUS									
...Faculty/Staff	139	19.8%	408	55.1%	138	18.7%	51	6.3%	736
...Students	144	22.4%	332	50.3%	167	21.2%	45	6.1%	688
PERSONAL CONTACT W/ NCSU CAMPUS POLICE									
...Never	105	21.6%	248	49.1%	122	22.8%	39	6.5%	514
...Once or twice	127	22.7%	371	52.6%	143	19.4%	35	5.2%	676
...Three or more times	51	19.5%	121	54.5%	40	17.3%	22	8.7%	234

NOTE: Percentages reported are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

**NC State Campus Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Includes "Don't Know/Not Applicable" Responses)**

	Q19c: How safe you feel: Working in office/lab after hours									Total N
	Very safe		Somewhat safe		Not very safe		Not at all safe			
	N	%	N	%	N	%	N	%		
ALL	616	46.3%	627	41.9%	138	8.9%	40	2.9%	1,421	
SEX										
...Female	228	29.5%	418	52.2%	118	15.3%	26	3.0%	790	
...Male	388	62.3%	209	32.1%	20	2.8%	14	2.8%	631	
RACE/ETHNICITY										
...White	414	49.3%	434	40.4%	87	8.2%	22	2.1%	957	
...Black / AfrAmer	29	20.1%	55	55.8%	15	16.8%	7	7.3%	106	
...Other / Unknown	173	46.5%	138	41.6%	36	8.4%	11	3.5%	358	
AGE										
...under 26 years old	250	46.2%	230	40.9%	66	10.0%	15	2.9%	561	
...26-45 years old	177	47.7%	196	44.6%	31	5.8%	9	1.9%	413	
...46 and over	178	45.3%	192	44.1%	37	7.8%	13	2.8%	420	
# YEARS ON CAMPUS										
...Less than 3 years	222	43.8%	226	42.6%	61	10.7%	14	2.8%	523	
...3-5 years	168	52.6%	134	37.0%	31	7.3%	12	3.1%	345	
...More than 5 years	217	43.4%	257	48.6%	43	6.3%	12	1.8%	529	
STATUS										
...Faculty/Staff	304	43.9%	345	45.3%	64	7.9%	22	2.9%	735	
...Students	312	46.9%	282	41.0%	74	9.2%	18	2.9%	686	
PERSONAL CONTACT W/ NCSU CAMPUS POLICE										
...Never	212	43.2%	231	45.2%	56	9.6%	13	2.0%	512	
...Once or twice	303	49.4%	293	38.8%	62	8.5%	18	3.3%	676	
...Three or more times	101	45.5%	103	41.7%	20	8.0%	9	4.8%	233	

NOTE: Percentages reported are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

**NC State Campus Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Includes "Don't Know/Not Applicable" Responses)**

	Q19d: How safe you feel: Using parking lots/garages/decks								Total N
	Very safe		Somewhat safe		Not very safe		Not at all safe		
	N	%	N	%	N	%	N	%	
ALL	585	41.8%	665	44.3%	142	10.9%	37	3.0%	1,429
SEX									
...Female	238	27.1%	420	52.8%	104	14.6%	34	5.6%	796
...Male	347	56.0%	245	36.2%	38	7.3%	3	0.5%	633
RACE/ETHNICITY									
...White	414	46.1%	444	41.8%	84	9.9%	18	2.2%	960
...Black / AfrAmer	35	29.4%	54	48.9%	11	13.2%	8	8.5%	108
...Other / Unknown	136	35.9%	167	48.4%	47	12.4%	11	3.3%	361
AGE									
...under 26 years old	206	39.1%	258	44.3%	75	12.9%	23	3.8%	562
...26-45 years old	195	50.4%	191	43.6%	26	5.1%	3	0.8%	415
...46 and over	173	44.3%	206	45.7%	37	8.2%	9	1.9%	425
# YEARS ON CAMPUS									
...Less than 3 years	202	38.7%	252	46.8%	54	11.0%	19	3.5%	527
...3-5 years	150	45.5%	149	40.2%	38	11.5%	8	2.8%	345
...More than 5 years	224	45.9%	254	44.0%	46	8.3%	9	1.8%	533
STATUS									
...Faculty/Staff	317	44.1%	353	46.5%	60	8.0%	11	1.4%	741
...Students	268	41.2%	312	43.7%	82	11.6%	26	3.4%	688
PERSONAL CONTACT W/ NCSU CAMPUS POLICE									
...Never	196	36.7%	247	48.7%	54	11.4%	19	3.2%	516
...Once or twice	299	47.1%	303	39.9%	63	10.1%	14	2.9%	679
...Three or more times	90	41.3%	115	44.8%	25	11.9%	4	2.1%	234

NOTE: Percentages reported are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

**NC State Campus Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Includes "Don't Know/Not Applicable" Responses)**

	Q19e: How safe you feel: Attending NCSU games/events/parties								Total N
	Very safe		Somewhat safe		Not very safe		Not at all safe		
	N	%	N	%	N	%	N	%	
ALL	762	55.0%	524	37.1%	50	4.2%	72	3.7%	1,408
SEX									
...Female	372	45.6%	330	43.8%	37	6.4%	43	4.3%	782
...Male	390	63.9%	194	30.8%	13	2.2%	29	3.1%	626
RACE/ETHNICITY									
...White	550	60.5%	323	33.3%	27	3.4%	46	2.8%	946
...Black / AfrAmer	34	36.0%	61	56.3%	3	4.0%	6	3.8%	104
...Other / Unknown	178	48.1%	140	40.4%	20	6.0%	20	5.6%	358
AGE									
...under 26 years old	300	55.0%	221	38.2%	30	5.1%	10	1.7%	561
...26-45 years old	230	56.3%	149	36.7%	8	1.8%	19	5.1%	406
...46 and over	215	51.8%	151	35.1%	10	3.2%	39	9.9%	415
# YEARS ON CAMPUS									
...Less than 3 years	258	49.9%	222	43.0%	24	4.5%	18	2.7%	522
...3-5 years	201	62.7%	115	30.4%	16	4.7%	7	2.2%	339
...More than 5 years	290	56.3%	183	33.6%	9	2.6%	42	7.5%	524
STATUS									
...Faculty/Staff	395	54.1%	260	36.2%	16	2.4%	53	7.3%	724
...Students	367	55.2%	264	37.4%	34	4.7%	19	2.7%	684
PERSONAL CONTACT W/ NCSU CAMPUS POLICE									
...Never	248	49.7%	217	42.8%	18	3.7%	26	3.8%	509
...Once or twice	389	60.4%	219	31.6%	27	5.0%	30	2.9%	665
...Three or more times	125	54.1%	88	37.0%	5	2.6%	16	6.2%	234

NOTE: Percentages reported are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

**NC State Campus Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Includes "Don't Know/Not Applicable" Responses)**

	Q19f: How safe you feel: Being on campus on the weekends								Total N
	Very safe		Somewhat safe		Not very safe		Not at all safe		
	N	%	N	%	N	%	N	%	
ALL	814	61.8%	515	32.9%	57	3.5%	33	1.8%	1,419
SEX									
...Female	379	50.7%	349	43.1%	37	4.1%	24	2.1%	789
...Male	435	72.4%	166	23.2%	20	3.0%	9	1.4%	630
RACE/ETHNICITY									
...White	588	68.6%	320	27.7%	21	2.2%	22	1.5%	951
...Black / AfrAmer	38	40.1%	58	53.9%	6	2.7%	5	3.3%	107
...Other / Unknown	188	52.8%	137	38.7%	30	6.6%	6	1.9%	361
AGE									
...under 26 years old	356	65.0%	182	31.4%	20	3.0%	5	0.6%	563
...26-45 years old	232	57.9%	154	35.7%	19	4.2%	5	2.1%	410
...46 and over	209	50.9%	176	39.5%	16	4.7%	19	4.9%	420
# YEARS ON CAMPUS									
...Less than 3 years	288	58.1%	201	37.1%	24	3.5%	9	1.3%	522
...3-5 years	225	70.5%	103	25.9%	13	2.9%	3	0.8%	344
...More than 5 years	286	57.1%	208	35.5%	18	4.1%	18	3.3%	530
STATUS									
...Faculty/Staff	390	54.0%	288	38.3%	30	4.5%	24	3.2%	732
...Students	424	63.9%	227	31.5%	27	3.3%	9	1.4%	687
PERSONAL CONTACT W/ NCSU CAMPUS POLICE									
...Never	287	59.5%	186	34.7%	24	3.5%	16	2.3%	513
...Once or twice	402	65.2%	236	30.6%	23	3.1%	11	1.1%	672
...Three or more times	125	57.5%	93	35.3%	10	5.1%	6	2.1%	234

NOTE: Percentages reported are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

**NC State Campus Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Includes "Don't Know/Not Applicable" Responses)**

	Q20a: Security risk: Poor lighting										Total N
	Very serious problem		Somewhat serious		Not very serious		Not at all serious		Don't know		
	N	%	N	%	N	%	N	%	N	%	
ALL	450	30.4%	557	41.4%	266	20.2%	63	4.2%	81	3.8%	1,417
SEX											
...Female	281	33.8%	303	41.0%	127	17.9%	32	3.8%	48	3.4%	791
...Male	169	27.2%	254	41.8%	139	22.3%	31	4.6%	33	4.1%	626
RACE/ETHNICITY											
...White	260	24.2%	393	43.6%	199	23.9%	46	4.7%	55	3.6%	953
...Black / AfrAmer	54	52.0%	30	34.3%	10	7.3%	1	0.4%	12	6.0%	107
...Other / Unknown	136	38.3%	134	38.5%	57	15.5%	16	4.1%	14	3.6%	357
AGE											
...under 26 years old	176	30.3%	243	43.3%	118	21.5%	17	3.2%	9	1.7%	563
...26-45 years old	140	31.5%	144	37.6%	71	17.0%	26	7.3%	32	6.6%	413
...46 and over	130	30.5%	162	37.8%	74	18.5%	20	4.9%	36	8.4%	422
# YEARS ON CAMPUS											
...Less than 3 years	159	31.6%	203	39.2%	109	21.5%	22	3.5%	33	4.2%	526
...3-5 years	109	27.4%	147	47.3%	61	18.9%	16	4.7%	12	1.8%	345
...More than 5 years	178	32.5%	201	37.9%	93	18.8%	25	5.7%	33	5.1%	530
STATUS											
...Faculty/Staff	237	32.4%	271	37.0%	124	16.6%	37	5.0%	66	9.0%	735
...Students	213	29.9%	286	42.6%	142	21.1%	26	4.0%	15	2.4%	682
PERSONAL CONTACT W/ NCSU CAMPUS POLICE											
...Never	144	28.7%	202	43.4%	98	19.4%	20	3.4%	42	5.1%	506
...Once or twice	214	30.2%	267	40.5%	126	20.9%	33	5.0%	37	3.2%	677
...Three or more times	92	38.3%	88	37.3%	42	20.0%	10	4.0%	2	0.5%	234

NOTE: Percentages reported are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

**NC State Campus Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Includes "Don't Know/Not Applicable" Responses)**

	Q20b: Security risk: Doors propped open										Total N
	Very serious problem		Somewhat serious		Not very serious		Not at all serious		Don't know		
	N	%	N	%	N	%	N	%	N	%	
ALL	392	23.1%	432	30.3%	324	27.4%	130	11.9%	140	7.3%	1,418
SEX											
...Female	235	24.5%	251	32.5%	155	25.8%	64	9.7%	86	7.5%	791
...Male	157	21.8%	181	28.2%	169	28.9%	66	14.0%	54	7.1%	627
RACE/ETHNICITY											
...White	250	19.3%	285	28.9%	228	29.7%	101	15.0%	91	7.0%	955
...Black / AfrAmer	50	43.8%	28	34.5%	8	9.8%	6	3.4%	15	8.6%	107
...Other / Unknown	92	25.9%	119	32.2%	88	27.0%	23	7.3%	34	7.6%	356
AGE											
...under 26 years old	100	18.9%	188	32.0%	178	31.2%	71	13.5%	25	4.3%	562
...26-45 years old	121	28.3%	119	26.1%	80	22.5%	38	11.8%	55	11.3%	413
...46 and over	166	38.2%	121	28.0%	61	14.9%	21	4.6%	55	14.3%	424
# YEARS ON CAMPUS											
...Less than 3 years	102	19.6%	166	30.5%	140	29.2%	64	13.3%	54	7.4%	526
...3-5 years	76	21.0%	106	30.4%	100	31.3%	37	12.6%	25	4.8%	344
...More than 5 years	212	38.5%	156	29.2%	79	15.3%	28	7.2%	57	9.8%	532
STATUS											
...Faculty/Staff	263	35.4%	214	29.1%	117	16.2%	44	6.2%	99	13.1%	737
...Students	129	19.8%	218	30.6%	207	30.4%	86	13.4%	41	5.8%	681
PERSONAL CONTACT W/ NCSU CAMPUS POLICE											
...Never	104	19.6%	162	32.7%	127	28.1%	44	9.1%	70	10.5%	507
...Once or twice	200	24.5%	195	27.7%	161	27.9%	69	15.1%	54	4.7%	679
...Three or more times	88	31.5%	75	31.6%	36	22.7%	17	9.1%	16	5.2%	232

NOTE: Percentages reported are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

**NC State Campus Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Includes "Don't Know/Not Applicable" Responses)**

	Q20c: Security risk: Overgrown trees/shrubbery										Total N
	Very serious problem		Somewhat serious		Not very serious		Not at all serious		Don't know		
	N	%	N	%	N	%	N	%	N	%	
ALL	197	11.2%	386	23.7%	532	41.7%	228	19.7%	72	3.7%	1,415
SEX											
...Female	130	12.7%	222	25.9%	277	40.5%	119	17.4%	42	3.5%	790
...Male	67	9.8%	164	21.6%	255	42.8%	109	22.0%	30	3.9%	625
RACE/ETHNICITY											
...White	114	8.3%	266	22.0%	355	42.1%	170	23.9%	48	3.6%	953
...Black / AfrAmer	35	29.0%	33	33.7%	25	29.8%	6	4.1%	8	3.5%	107
...Other / Unknown	48	12.7%	87	24.8%	152	43.9%	52	14.6%	16	4.0%	355
AGE											
...under 26 years old	49	8.3%	121	21.9%	261	46.0%	119	21.6%	12	2.2%	562
...26-45 years old	59	14.2%	114	23.3%	137	34.0%	73	22.1%	30	6.4%	413
...46 and over	85	19.8%	147	34.6%	127	31.2%	35	7.8%	27	6.7%	421
# YEARS ON CAMPUS											
...Less than 3 years	57	10.6%	119	21.6%	218	44.3%	97	19.4%	34	4.2%	525
...3-5 years	31	7.1%	86	22.7%	138	41.8%	81	26.0%	9	2.4%	345
...More than 5 years	106	19.3%	179	32.0%	169	34.0%	48	10.5%	27	4.3%	529
STATUS											
...Faculty/Staff	134	18.2%	242	32.6%	223	30.7%	81	10.6%	54	7.9%	734
...Students	63	9.3%	144	21.3%	309	44.6%	147	22.1%	18	2.6%	681
PERSONAL CONTACT W/ NCSU CAMPUS POLICE											
...Never	54	9.4%	131	24.9%	199	43.3%	80	16.7%	42	5.8%	506
...Once or twice	89	11.2%	177	21.2%	262	41.3%	120	23.9%	28	2.4%	676
...Three or more times	54	18.5%	78	29.5%	71	36.9%	28	14.3%	2	0.7%	233

NOTE: Percentages reported are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

**NC State Campus Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Includes "Don't Know/Not Applicable" Responses)**

	Q20d: Security risk: Unauthorized people in buildings										Total N
	Very serious problem		Somewhat serious		Not very serious		Not at all serious		Don't know		
	N	%	N	%	N	%	N	%	N	%	
ALL	543	36.2%	432	31.4%	216	17.3%	79	6.3%	144	8.9%	1,414
SEX											
...Female	332	39.7%	241	33.5%	91	13.4%	38	4.8%	90	8.6%	792
...Male	211	32.8%	191	29.3%	125	21.0%	41	7.7%	54	9.2%	622
RACE/ETHNICITY											
...White	339	31.9%	293	31.0%	152	19.7%	60	7.5%	110	9.9%	954
...Black / AfrAmer	66	58.7%	17	20.1%	12	10.6%	2	0.8%	10	9.8%	107
...Other / Unknown	138	39.7%	122	35.2%	52	13.7%	17	5.1%	24	6.4%	353
AGE											
...under 26 years old	204	35.8%	194	34.0%	93	17.0%	32	5.9%	37	7.3%	560
...26-45 years old	150	33.8%	124	27.8%	57	17.8%	31	9.1%	50	11.6%	412
...46 and over	182	42.7%	112	25.7%	62	15.7%	15	3.3%	52	12.6%	423
# YEARS ON CAMPUS											
...Less than 3 years	179	33.0%	175	35.4%	77	15.9%	36	6.5%	57	9.2%	524
...3-5 years	127	38.3%	108	28.1%	63	20.0%	18	6.0%	27	7.6%	343
...More than 5 years	233	42.2%	147	27.3%	72	14.8%	23	5.8%	56	9.9%	531
STATUS											
...Faculty/Staff	308	42.3%	203	27.0%	93	13.6%	35	4.5%	97	12.7%	736
...Students	235	34.6%	229	32.5%	123	18.2%	44	6.8%	47	7.9%	678
PERSONAL CONTACT W/ NCSU CAMPUS POLICE											
...Never	175	36.0%	154	31.3%	78	17.5%	27	5.0%	70	10.1%	504
...Once or twice	262	34.6%	205	32.1%	104	16.5%	42	7.8%	65	9.1%	678
...Three or more times	106	43.9%	73	28.5%	34	19.5%	10	5.2%	9	2.9%	232

NOTE: Percentages reported are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

**NC State Campus Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Includes "Don't Know/Not Applicable" Responses)**

	Q20e: Security risk: Vagrants/trespassers/panhandlers, etc.										Total N
	Very serious problem		Somewhat serious		Not very serious		Not at all serious		Don't know		
	N	%	N	%	N	%	N	%	N	%	
ALL	494	36.4%	437	30.7%	254	17.2%	115	8.7%	117	7.1%	1,417
SEX											
...Female	302	41.3%	245	31.4%	112	12.6%	58	7.6%	74	7.0%	791
...Male	192	31.7%	192	29.9%	142	21.5%	57	9.7%	43	7.1%	626
RACE/ETHNICITY											
...White	299	32.2%	306	30.4%	182	18.8%	90	11.2%	78	7.4%	955
...Black / AfrAmer	54	54.2%	22	24.2%	13	14.2%	3	1.5%	14	5.8%	106
...Other / Unknown	141	41.0%	109	32.9%	59	14.4%	22	5.0%	25	6.7%	356
AGE											
...under 26 years old	230	39.9%	181	32.4%	77	14.4%	42	7.3%	32	6.0%	562
...26-45 years old	123	29.5%	117	24.3%	93	24.5%	44	13.8%	36	7.9%	413
...46 and over	137	31.9%	132	30.3%	82	19.2%	27	6.9%	46	11.8%	424
# YEARS ON CAMPUS											
...Less than 3 years	196	38.2%	163	32.1%	78	15.0%	39	7.0%	50	7.6%	526
...3-5 years	121	37.2%	95	27.6%	70	18.3%	37	11.1%	22	5.8%	345
...More than 5 years	176	31.9%	172	31.1%	104	20.8%	36	8.3%	43	8.0%	531
STATUS											
...Faculty/Staff	235	32.5%	227	30.1%	142	19.6%	55	7.4%	77	10.3%	736
...Students	259	37.5%	210	30.8%	112	16.5%	60	9.0%	40	6.2%	681
PERSONAL CONTACT W/ NCSU CAMPUS POLICE											
...Never	174	36.9%	157	32.2%	77	14.1%	40	8.1%	58	8.7%	506
...Once or twice	224	35.0%	211	30.6%	138	19.4%	55	8.6%	49	6.4%	677
...Three or more times	96	40.5%	69	24.4%	39	20.3%	20	11.2%	10	3.5%	234

NOTE: Percentages reported are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

**NC State Campus Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Includes "Don't Know/Not Applicable" Responses)**

	Q20f: Security risk: Open/unlocked doors/windows										Total N
	Very serious problem		Somewhat serious		Not very serious		Not at all serious		Don't know		
	N	%	N	%	N	%	N	%	N	%	
ALL	403	25.6%	473	34.3%	284	22.1%	121	10.3%	132	7.6%	1,413
SEX											
...Female	247	27.7%	260	36.0%	134	20.0%	60	8.4%	85	7.9%	786
...Male	156	23.7%	213	32.7%	150	24.1%	61	12.1%	47	7.4%	627
RACE/ETHNICITY											
...White	245	20.6%	317	33.0%	208	25.6%	91	12.5%	91	8.3%	952
...Black / AfrAmer	55	52.5%	29	36.3%	7	4.2%	1	0.4%	13	6.6%	105
...Other / Unknown	103	29.7%	127	36.7%	69	19.2%	29	7.9%	28	6.4%	356
AGE											
...under 26 years old	129	23.4%	209	37.0%	133	23.2%	59	10.9%	30	5.6%	560
...26-45 years old	113	26.1%	134	30.0%	84	22.8%	37	11.4%	45	9.8%	413
...46 and over	154	36.7%	127	29.1%	65	15.7%	24	5.6%	52	12.9%	422
# YEARS ON CAMPUS											
...Less than 3 years	121	23.5%	189	35.6%	103	21.6%	56	11.6%	56	7.7%	525
...3-5 years	85	23.7%	119	35.9%	84	24.5%	31	9.5%	24	6.4%	343
...More than 5 years	194	35.6%	162	29.3%	94	19.1%	32	7.9%	48	8.1%	530
STATUS											
...Faculty/Staff	249	34.7%	230	30.9%	119	16.3%	46	6.3%	90	11.8%	734
...Students	154	23.2%	243	35.3%	165	23.7%	75	11.3%	42	6.5%	679
PERSONAL CONTACT W/ NCSU CAMPUS POLICE											
...Never	119	24.0%	176	35.5%	101	22.5%	42	8.6%	67	9.4%	505
...Once or twice	205	26.7%	216	32.6%	141	22.2%	59	11.6%	54	6.9%	675
...Three or more times	79	27.3%	81	37.1%	42	20.7%	20	11.4%	11	3.5%	233

NOTE: Percentages reported are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

**NC State Campus Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Includes "Don't Know/Not Applicable" Responses)**

	Q20g: Security risk: Inadequate police/security staffing										Total N
	Very serious problem		Somewhat serious		Not very serious		Not at all serious		Don't know		
	N	%	N	%	N	%	N	%	N	%	
ALL	428	30.0%	356	28.7%	259	18.5%	148	10.9%	223	11.8%	1,414
SEX											
...Female	274	35.6%	184	25.7%	125	16.5%	73	10.0%	133	12.1%	789
...Male	154	24.6%	172	31.6%	134	20.5%	75	11.8%	90	11.5%	625
RACE/ETHNICITY											
...White	242	23.4%	238	28.5%	200	21.8%	112	13.7%	163	12.6%	955
...Black / AfrAmer	55	55.3%	19	25.6%	10	6.7%	3	1.9%	19	10.5%	106
...Other / Unknown	131	37.9%	99	30.0%	49	14.5%	33	7.3%	41	10.4%	353
AGE											
...under 26 years old	178	30.9%	168	31.0%	112	19.7%	55	9.7%	48	8.6%	561
...26-45 years old	122	28.6%	100	26.4%	69	15.7%	48	15.6%	73	13.7%	412
...46 and over	123	28.8%	86	21.0%	74	17.3%	44	10.4%	96	22.6%	423
# YEARS ON CAMPUS											
...Less than 3 years	164	31.2%	152	31.0%	82	16.5%	58	11.3%	68	9.9%	524
...3-5 years	100	29.1%	92	28.6%	76	22.5%	35	10.1%	41	9.7%	344
...More than 5 years	162	29.6%	109	22.0%	98	17.9%	53	11.5%	109	19.1%	531
STATUS											
...Faculty/Staff	220	29.9%	147	20.2%	132	17.7%	75	10.9%	162	21.3%	736
...Students	208	30.0%	209	31.0%	127	18.8%	73	11.0%	61	9.3%	678
PERSONAL CONTACT W/ NCSU CAMPUS POLICE											
...Never	148	29.0%	140	32.2%	85	16.8%	41	9.2%	88	12.9%	502
...Once or twice	199	30.4%	159	25.5%	132	19.9%	75	11.9%	113	12.4%	678
...Three or more times	81	32.2%	57	28.4%	42	20.2%	32	14.1%	22	5.1%	234

NOTE: Percentages reported are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

**NC State Campus Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Includes "Don't Know/Not Applicable" Responses)**

	Q20h: Security risk: Functions/classes held in isolated locations										Total N
	Very serious problem		Somewhat serious		Not very serious		Not at all serious		Don't know		
	N	%	N	%	N	%	N	%	N	%	
ALL	202	14.9%	408	28.2%	404	32.6%	135	11.3%	258	13.0%	1,407
SEX											
...Female	147	19.4%	234	31.1%	196	28.8%	66	8.8%	142	12.0%	785
...Male	55	10.7%	174	25.4%	208	36.2%	69	13.8%	116	14.0%	622
RACE/ETHNICITY											
...White	100	9.4%	251	25.1%	308	37.6%	96	13.2%	196	14.7%	951
...Black / AfrAmer	40	45.6%	31	22.6%	12	20.1%	6	3.4%	17	8.4%	106
...Other / Unknown	62	19.0%	126	36.4%	84	24.9%	33	9.3%	45	10.5%	350
AGE											
...under 26 years old	87	15.2%	172	29.3%	197	36.2%	56	10.7%	49	8.6%	561
...26-45 years old	57	15.6%	109	24.4%	112	26.7%	51	16.9%	79	16.4%	408
...46 and over	57	13.5%	125	30.6%	86	20.3%	28	7.0%	124	28.6%	420
# YEARS ON CAMPUS											
...Less than 3 years	83	16.4%	166	32.0%	136	27.9%	56	12.2%	81	11.5%	522
...3-5 years	38	12.2%	95	24.0%	130	42.7%	32	10.9%	47	10.2%	342
...More than 5 years	79	15.4%	147	26.5%	131	27.0%	46	10.5%	125	20.6%	528
STATUS											
...Faculty/Staff	96	12.9%	211	29.9%	174	23.7%	57	8.0%	193	25.6%	731
...Students	106	15.4%	197	27.7%	230	34.9%	78	12.2%	65	9.7%	676
PERSONAL CONTACT W/ NCSU CAMPUS POLICE											
...Never	83	16.6%	142	29.9%	134	29.6%	49	10.9%	95	13.1%	503
...Once or twice	78	12.8%	197	26.5%	210	35.8%	66	11.9%	121	13.0%	672
...Three or more times	41	17.1%	69	28.3%	60	31.3%	20	10.6%	42	12.7%	232

NOTE: Percentages reported are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

**NC State Campus Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Includes "Don't Know/Not Applicable" Responses)**

	Q20i: Security risk: Functions/classes held at late hours										Total N
	Very serious problem		Somewhat serious		Not very serious		Not at all serious		Don't know		
	N	%	N	%	N	%	N	%	N	%	
ALL	222	17.4%	489	33.1%	388	29.6%	105	10.0%	211	9.9%	1,415
SEX											
...Female	170	24.5%	293	39.1%	161	21.1%	45	6.0%	120	9.3%	789
...Male	52	10.6%	196	27.3%	227	37.8%	60	13.8%	91	10.5%	626
RACE/ETHNICITY											
...White	119	12.6%	320	31.4%	283	33.4%	73	10.9%	160	11.6%	955
...Black / AfrAmer	33	41.6%	37	27.4%	15	16.4%	3	6.5%	17	8.1%	105
...Other / Unknown	70	21.5%	132	38.2%	90	24.8%	29	8.9%	34	6.6%	355
AGE											
...under 26 years old	113	19.6%	202	33.9%	167	30.9%	48	9.9%	32	5.6%	562
...26-45 years old	49	12.7%	130	29.4%	122	29.4%	35	13.1%	76	15.3%	412
...46 and over	57	14.0%	156	36.8%	93	21.9%	21	5.4%	96	22.0%	423
# YEARS ON CAMPUS											
...Less than 3 years	95	19.3%	198	37.4%	123	24.5%	43	10.4%	67	8.4%	526
...3-5 years	55	16.8%	100	26.3%	121	38.8%	27	10.0%	40	8.1%	343
...More than 5 years	70	13.3%	190	34.1%	139	27.8%	34	8.7%	98	16.1%	531
STATUS											
...Faculty/Staff	93	12.6%	255	35.3%	186	25.3%	36	5.0%	166	21.7%	736
...Students	129	18.7%	234	32.5%	202	30.8%	69	11.3%	45	6.8%	679
PERSONAL CONTACT W/ NCSU CAMPUS POLICE											
...Never	91	19.2%	166	33.0%	128	28.1%	36	9.3%	83	10.3%	504
...Once or twice	91	15.3%	223	30.9%	213	33.3%	54	11.1%	97	9.4%	678
...Three or more times	40	18.8%	100	42.3%	47	20.6%	15	7.7%	31	10.5%	233

NOTE: Percentages reported are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

**NC State Campus Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Includes "Don't Know/Not Applicable" Responses)**

	Q20j: Security risk: Issues created by ongoing construction										Total N
	Very serious problem		Somewhat serious		Not very serious		Not at all serious		Don't know		
	N	%	N	%	N	%	N	%	N	%	
ALL	128	10.1%	433	30.7%	545	37.6%	156	13.3%	151	8.3%	1,413
SEX											
...Female	88	12.0%	256	34.3%	286	36.3%	69	9.4%	88	8.1%	787
...Male	40	8.2%	177	27.4%	259	38.8%	87	17.0%	63	8.6%	626
RACE/ETHNICITY											
...White	77	8.8%	296	30.3%	366	37.4%	106	14.5%	107	8.9%	952
...Black / AfrAmer	21	20.5%	29	29.0%	33	34.7%	4	6.1%	18	9.8%	105
...Other / Unknown	30	10.0%	108	32.1%	146	38.5%	46	12.5%	26	6.8%	356
AGE											
...under 26 years old	62	11.3%	178	31.2%	212	37.2%	77	14.4%	33	5.9%	562
...26-45 years old	35	7.8%	108	28.7%	175	39.7%	41	12.2%	53	11.6%	412
...46 and over	31	8.0%	144	32.6%	150	35.8%	36	9.6%	60	13.9%	421
# YEARS ON CAMPUS											
...Less than 3 years	56	11.4%	159	31.2%	182	34.9%	69	14.3%	59	8.3%	525
...3-5 years	31	9.7%	110	31.1%	141	39.3%	36	13.3%	26	6.5%	344
...More than 5 years	41	7.6%	161	29.5%	216	41.8%	49	10.8%	62	10.3%	529
STATUS											
...Faculty/Staff	59	7.8%	221	29.4%	288	40.4%	62	8.8%	103	13.5%	733
...Students	69	10.6%	212	31.1%	257	36.8%	94	14.5%	48	7.0%	680
PERSONAL CONTACT W/ NCSU CAMPUS POLICE											
...Never	57	11.4%	143	29.7%	176	35.5%	58	13.4%	69	9.9%	503
...Once or twice	44	8.4%	208	30.7%	278	39.6%	75	13.4%	71	7.8%	676
...Three or more times	27	11.4%	82	35.0%	91	37.2%	23	12.3%	11	4.2%	234

NOTE: Percentages reported are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

**NC State Campus Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Includes "Don't Know/Not Applicable" Responses)**

	Q20k: Security risk: Lack of info about crime on campus										Total N
	Very serious problem		Somewhat serious		Not very serious		Not at all serious		Don't know		
	N	%	N	%	N	%	N	%	N	%	
ALL	309	25.0%	349	26.3%	344	23.3%	299	19.4%	112	6.1%	1,413
SEX											
...Female	210	30.1%	200	28.3%	168	21.3%	141	15.0%	68	5.3%	787
...Male	99	20.1%	149	24.3%	176	25.2%	158	23.6%	44	6.8%	626
RACE/ETHNICITY											
...White	157	19.2%	227	25.2%	259	26.1%	225	22.1%	85	7.4%	953
...Black / AfrAmer	50	50.1%	24	26.9%	13	10.3%	7	3.8%	11	8.9%	105
...Other / Unknown	102	31.0%	98	28.5%	72	20.6%	67	17.5%	16	2.5%	355
AGE											
...under 26 years old	163	28.4%	166	28.6%	118	21.4%	89	16.5%	26	5.1%	562
...26-45 years old	81	20.0%	95	22.6%	108	27.2%	98	24.1%	32	6.1%	414
...46 and over	62	16.3%	85	19.8%	112	25.6%	108	27.0%	52	11.4%	419
# YEARS ON CAMPUS											
...Less than 3 years	144	27.4%	156	30.9%	95	19.3%	86	15.9%	44	6.5%	525
...3-5 years	78	25.8%	79	22.1%	94	26.0%	76	21.8%	18	4.3%	345
...More than 5 years	86	17.8%	109	19.6%	150	29.2%	134	25.1%	49	8.2%	528
STATUS											
...Faculty/Staff	119	17.5%	161	21.9%	193	25.9%	177	24.1%	82	10.5%	732
...Students	190	26.9%	188	27.4%	151	22.6%	122	18.2%	30	4.9%	681
PERSONAL CONTACT W/ NCSU CAMPUS POLICE											
...Never	121	25.3%	142	30.2%	105	20.0%	84	17.5%	52	7.0%	504
...Once or twice	137	24.8%	162	24.1%	177	25.5%	154	19.7%	47	5.9%	677
...Three or more times	51	24.4%	45	19.1%	62	27.8%	61	25.6%	13	3.1%	232

NOTE: Percentages reported are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

**NC State Campus Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Includes "Don't Know/Not Applicable" Responses)**

	Q20I: Security risk: Lack of awareness - crime prevention										Total N
	Very serious problem		Somewhat serious		Not very serious		Not at all serious		Don't know		
	N	%	N	%	N	%	N	%	N	%	
ALL	294	23.1%	452	33.8%	334	22.6%	209	14.2%	124	6.3%	1,413
SEX											
...Female	192	26.3%	251	35.6%	167	20.4%	105	12.5%	71	5.2%	786
...Male	102	20.1%	201	32.1%	167	24.7%	104	15.7%	53	7.4%	627
RACE/ETHNICITY											
...White	138	16.0%	302	32.4%	258	27.5%	166	17.0%	89	7.1%	953
...Black / AfrAmer	51	50.1%	29	35.9%	11	7.8%	5	2.7%	9	3.5%	105
...Other / Unknown	105	31.6%	121	36.4%	65	15.8%	38	10.9%	26	5.3%	355
AGE											
...under 26 years old	142	25.2%	203	35.9%	127	22.5%	66	12.0%	24	4.3%	562
...26-45 years old	88	21.2%	122	29.8%	98	22.3%	65	17.9%	40	8.9%	413
...46 and over	62	16.6%	120	27.3%	107	25.4%	73	17.4%	58	13.3%	420
# YEARS ON CAMPUS											
...Less than 3 years	136	25.3%	169	34.2%	110	22.2%	60	11.2%	50	7.1%	525
...3-5 years	74	23.4%	116	35.1%	83	21.8%	53	16.0%	18	3.7%	344
...More than 5 years	83	17.5%	160	29.1%	139	26.3%	92	18.3%	55	8.8%	529
STATUS											
...Faculty/Staff	124	17.9%	213	29.2%	185	24.9%	121	16.4%	90	11.6%	733
...Students	170	24.5%	239	35.0%	149	22.0%	88	13.6%	34	4.9%	680
PERSONAL CONTACT W/ NCSU CAMPUS POLICE											
...Never	107	22.5%	166	34.6%	105	21.4%	63	12.6%	62	8.9%	503
...Once or twice	139	23.6%	215	33.7%	178	24.4%	103	14.3%	42	4.1%	677
...Three or more times	48	24.0%	71	30.8%	51	19.9%	43	20.0%	20	5.3%	233

NOTE: Percentages reported are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

**NC State Campus Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Includes "Don't Know/Not Applicable" Responses)**

	Q21a: Participate/support: Wearing ID card on campus				Total N
	Yes		No		
	N	%	N	%	
ALL	874	54.9%	539	45.1%	1,413
SEX					
...Female	560	66.2%	233	33.8%	793
...Male	314	44.0%	306	56.0%	620
RACE/ETHNICITY					
...White	566	49.6%	385	50.4%	951
...Black / AfrAmer	86	71.2%	20	28.8%	106
...Other / Unknown	222	62.2%	134	37.8%	356
AGE					
...under 26 years old	294	51.7%	268	48.3%	562
...26-45 years old	265	56.8%	147	43.2%	412
...46 and over	309	71.1%	114	28.9%	423
# YEARS ON CAMPUS					
...Less than 3 years	313	55.6%	211	44.4%	524
...3-5 years	187	48.5%	157	51.5%	344
...More than 5 years	367	65.0%	165	35.0%	532
STATUS					
...Faculty/Staff	522	71.0%	212	29.0%	734
...Students	352	50.6%	327	49.4%	679
PERSONAL CONTACT W/ NCSU CAMPUS POLICE					
...Never	281	50.0%	220	50.0%	501
...Once or twice	428	57.6%	250	42.4%	678
...Three or more times	165	62.7%	69	37.3%	234

NOTE: Percentages reported are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

**NC State Campus Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Includes "Don't Know/Not Applicable" Responses)**

	Q21b: Participate/support: Electronic cards to access bldgs				Total N
	Yes		No		
	N	%	N	%	
ALL	1,293	87.2%	122	12.8%	1,415
SEX					
...Female	747	92.1%	46	7.9%	793
...Male	546	82.4%	76	17.6%	622
RACE/ETHNICITY					
...White	864	85.8%	88	14.2%	952
...Black / AfrAmer	102	90.6%	4	9.4%	106
...Other / Unknown	327	89.1%	30	10.9%	357
AGE					
...under 26 years old	487	84.7%	75	15.3%	562
...26-45 years old	385	90.4%	28	9.6%	413
...46 and over	409	95.9%	15	4.1%	424
# YEARS ON CAMPUS					
...Less than 3 years	469	86.7%	56	13.3%	525
...3-5 years	305	83.7%	40	16.3%	345
...More than 5 years	507	94.7%	25	5.3%	532
STATUS					
...Faculty/Staff	702	95.4%	33	4.6%	735
...Students	591	85.0%	89	15.0%	680
PERSONAL CONTACT W/ NCSU CAMPUS POLICE					
...Never	445	85.7%	57	14.3%	502
...Once or twice	627	87.3%	53	12.7%	680
...Three or more times	221	92.6%	12	7.4%	233

NOTE: Percentages reported are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

**NC State Campus Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Includes "Don't Know/Not Applicable" Responses)**

	Q21c: Participate/support: Cameras outside buildings				Total N
	Yes		No		
	N	%	N	%	
ALL	1,224	84.1%	190	15.9%	1,414
SEX					
...Female	707	90.1%	84	9.9%	791
...Male	517	78.3%	106	21.7%	623
RACE/ETHNICITY					
...White	805	80.4%	146	19.6%	951
...Black / AfrAmer	93	88.5%	13	11.5%	106
...Other / Unknown	326	91.0%	31	9.0%	357
AGE					
...under 26 years old	476	83.1%	86	16.9%	562
...26-45 years old	363	86.0%	50	14.0%	413
...46 and over	374	87.4%	49	12.6%	423
# YEARS ON CAMPUS					
...Less than 3 years	451	84.7%	75	15.3%	526
...3-5 years	288	81.7%	56	18.3%	344
...More than 5 years	475	86.9%	56	13.1%	531
STATUS					
...Faculty/Staff	646	87.9%	88	12.1%	734
...Students	578	83.1%	102	16.9%	680
PERSONAL CONTACT W/ NCSU CAMPUS POLICE					
...Never	420	81.3%	82	18.7%	502
...Once or twice	595	85.7%	84	14.3%	679
...Three or more times	209	88.2%	24	11.8%	233

NOTE: Percentages reported are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

**NC State Campus Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Includes "Don't Know/Not Applicable" Responses)**

	Q21d: Participate/support: Cameras inside bldgs(common areas)				Total N
	Yes		No		
	N	%	N	%	
ALL	1,098	75.1%	315	24.9%	1,413
SEX					
...Female	637	80.6%	153	19.4%	790
...Male	461	69.8%	162	30.2%	623
RACE/ETHNICITY					
...White	722	71.9%	229	28.1%	951
...Black / AfrAmer	89	85.3%	16	14.7%	105
...Other / Unknown	287	79.5%	70	20.5%	357
AGE					
...under 26 years old	422	73.8%	139	26.2%	561
...26-45 years old	325	76.0%	88	24.0%	413
...46 and over	341	81.0%	82	19.0%	423
# YEARS ON CAMPUS					
...Less than 3 years	408	76.7%	117	23.3%	525
...3-5 years	257	70.6%	87	29.4%	344
...More than 5 years	424	79.0%	107	21.0%	531
STATUS					
...Faculty/Staff	587	80.1%	147	19.9%	734
...Students	511	73.7%	168	26.3%	679
PERSONAL CONTACT W/ NCSU CAMPUS POLICE					
...Never	375	72.4%	126	27.6%	501
...Once or twice	535	77.2%	144	22.8%	679
...Three or more times	188	77.0%	45	23.0%	233

NOTE: Percentages reported are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

**NC State Campus Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Includes "Don't Know/Not Applicable" Responses)**

	Q21e: Participate/support: Restricting access to few doors/bldg				Total N
	Yes		No		
	N	%	N	%	
ALL	1,006	63.6%	405	36.4%	1,411
SEX					
...Female	596	68.6%	195	31.4%	791
...Male	410	58.7%	210	41.3%	620
RACE/ETHNICITY					
...White	670	61.1%	280	38.9%	950
...Black / AfrAmer	85	71.9%	21	28.1%	106
...Other / Unknown	251	66.9%	104	33.1%	355
AGE					
...under 26 years old	345	59.3%	216	40.7%	561
...26-45 years old	311	68.5%	102	31.5%	413
...46 and over	342	79.6%	79	20.4%	421
# YEARS ON CAMPUS					
...Less than 3 years	352	63.1%	171	36.9%	523
...3-5 years	218	57.6%	127	42.4%	345
...More than 5 years	429	76.7%	101	23.3%	530
STATUS					
...Faculty/Staff	589	79.3%	143	20.7%	732
...Students	417	59.4%	262	40.6%	679
PERSONAL CONTACT W/ NCSU CAMPUS POLICE					
...Never	338	62.4%	162	37.6%	500
...Once or twice	490	64.2%	187	35.8%	677
...Three or more times	178	65.5%	56	34.5%	234

NOTE: Percentages reported are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

**NC State Campus Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Includes "Don't Know/Not Applicable" Responses)**

	Q21f: Participate/support: Restricting outsiders' access to campus				Total N
	Yes		No		
	N	%	N	%	
ALL	1,105	74.7%	305	25.3%	1,410
SEX					
...Female	645	79.2%	144	20.8%	789
...Male	460	70.5%	161	29.5%	621
RACE/ETHNICITY					
...White	727	71.1%	223	28.9%	950
...Black / AfrAmer	87	79.0%	18	21.0%	105
...Other / Unknown	291	81.5%	64	18.5%	355
AGE					
...under 26 years old	414	73.0%	147	27.0%	561
...26-45 years old	335	76.3%	78	23.7%	413
...46 and over	344	81.5%	76	18.5%	420
# YEARS ON CAMPUS					
...Less than 3 years	402	74.5%	121	25.5%	523
...3-5 years	265	74.4%	79	25.6%	344
...More than 5 years	428	75.8%	102	24.2%	530
STATUS					
...Faculty/Staff	600	81.6%	131	18.4%	731
...Students	505	72.9%	174	27.1%	679
PERSONAL CONTACT W/ NCSU CAMPUS POLICE					
...Never	393	75.7%	108	24.3%	501
...Once or twice	529	74.0%	146	26.0%	675
...Three or more times	183	74.2%	51	25.8%	234

NOTE: Percentages reported are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

**NC State Campus Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Includes "Don't Know/Not Applicable" Responses)**

	Q21g: Participate/support: Increased lighting outside bldgs				Total N
	Yes		No		
	N	%	N	%	
ALL	1,363	96.8%	45	3.2%	1,408
SEX					
...Female	771	98.1%	16	1.9%	787
...Male	592	95.5%	29	4.5%	621
RACE/ETHNICITY					
...White	916	96.4%	32	3.6%	948
...Black / AfrAmer	104	98.2%	1	1.8%	105
...Other / Unknown	343	97.1%	12	2.9%	355
AGE					
...under 26 years old	547	97.4%	13	2.6%	560
...26-45 years old	396	95.7%	14	4.3%	410
...46 and over	405	95.1%	17	4.9%	422
# YEARS ON CAMPUS					
...Less than 3 years	508	97.6%	15	2.4%	523
...3-5 years	329	96.0%	12	4.0%	341
...More than 5 years	513	95.4%	18	4.6%	531
STATUS					
...Faculty/Staff	709	96.7%	23	3.3%	732
...Students	654	96.8%	22	3.2%	676
PERSONAL CONTACT W/ NCSU CAMPUS POLICE					
...Never	481	96.9%	18	3.1%	499
...Once or twice	658	96.9%	20	3.1%	678
...Three or more times	224	95.8%	7	4.2%	231

NOTE: Percentages reported are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

**NC State Campus Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Includes "Don't Know/Not Applicable" Responses)**

	Q22a: Interacted w/ NCSU UPD: Personal escort				Total N
	Yes		No		
	N	%	N	%	
ALL	81	5.9%	1,323	94.1%	1,404
SEX					
...Female	60	7.9%	725	92.1%	785
...Male	21	3.9%	598	96.1%	619
RACE/ETHNICITY					
...White	41	4.1%	907	95.9%	948
...Black / AfrAmer	7	8.0%	95	92.0%	102
...Other / Unknown	33	9.2%	321	90.8%	354
AGE					
...under 26 years old	35	5.9%	524	94.1%	559
...26-45 years old	27	6.4%	385	93.6%	412
...46 and over	19	5.1%	400	94.9%	419
# YEARS ON CAMPUS					
...Less than 3 years	17	3.1%	506	96.9%	523
...3-5 years	29	9.4%	314	90.6%	343
...More than 5 years	35	7.9%	492	92.1%	527
STATUS					
...Faculty/Staff	36	5.2%	692	94.8%	728
...Students	45	6.1%	631	93.9%	676
PERSONAL CONTACT W/ NCSU CAMPUS POLICE					
...Never	.	.	496	100.0%	496
...Once or twice	30	5.8%	644	94.2%	674
...Three or more times	51	29.6%	183	70.4%	234

NOTE: Percentages reported are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

**NC State Campus Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Includes "Don't Know/Not Applicable" Responses)**

	Q22b: Interacted w/ NCSU UPD: Locked out of car				Total N
	Yes		No		
	N	%	N	%	
ALL	91	4.8%	1,313	95.2%	1,404
SEX					
...Female	48	4.7%	738	95.3%	786
...Male	43	5.0%	575	95.0%	618
RACE/ETHNICITY					
...White	55	4.4%	892	95.6%	947
...Black / AfrAmer	16	9.1%	88	90.9%	104
...Other / Unknown	20	4.8%	333	95.2%	353
AGE					
...under 26 years old	21	3.5%	537	96.5%	558
...26-45 years old	24	4.9%	388	95.1%	412
...46 and over	46	12.0%	374	88.0%	420
# YEARS ON CAMPUS					
...Less than 3 years	10	1.4%	512	98.6%	522
...3-5 years	19	6.8%	324	93.2%	343
...More than 5 years	62	11.3%	466	88.7%	528
STATUS					
...Faculty/Staff	66	9.8%	663	90.2%	729
...Students	25	3.5%	650	96.5%	675
PERSONAL CONTACT W/ NCSU CAMPUS POLICE					
...Never	.	.	496	100.0%	496
...Once or twice	26	3.7%	649	96.3%	675
...Three or more times	65	28.7%	168	71.3%	233

NOTE: Percentages reported are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

**NC State Campus Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Includes "Don't Know/Not Applicable" Responses)**

	Q22c: Interacted w/ NCSU UPD: Used panic/burglar alarm				Total N
	Yes		No		
	N	%	N	%	
ALL	69	2.7%	1,333	97.3%	1,402
SEX					
...Female	45	3.3%	740	96.7%	785
...Male	24	2.2%	593	97.8%	617
RACE/ETHNICITY					
...White	43	2.1%	904	97.9%	947
...Black / AfrAmer	9	4.8%	94	95.2%	103
...Other / Unknown	17	3.5%	335	96.5%	352
AGE					
...under 26 years old	8	1.1%	549	98.9%	557
...26-45 years old	18	3.3%	394	96.7%	412
...46 and over	43	10.8%	376	89.2%	419
# YEARS ON CAMPUS					
...Less than 3 years	14	1.8%	508	98.2%	522
...3-5 years	5	1.0%	337	99.0%	342
...More than 5 years	50	8.7%	477	91.3%	527
STATUS					
...Faculty/Staff	57	7.7%	671	92.3%	728
...Students	12	1.4%	662	98.6%	674
PERSONAL CONTACT W/ NCSU CAMPUS POLICE					
...Never	.	.	495	100.0%	495
...Once or twice	14	0.8%	660	99.2%	674
...Three or more times	55	21.8%	178	78.2%	233

NOTE: Percentages reported are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

**NC State Campus Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Includes "Don't Know/Not Applicable" Responses)**

	Q22d: Interacted w/ NCSU UPD: Used blue emergency phone				Total N
	Yes		No		
	N	%	N	%	
ALL	36	2.2%	1,363	97.8%	1,399
SEX					
...Female	22	2.8%	760	97.2%	782
...Male	14	1.6%	603	98.4%	617
RACE/ETHNICITY					
...White	19	1.7%	925	98.3%	944
...Black / AfrAmer	2	1.2%	101	98.8%	103
...Other / Unknown	15	3.6%	337	96.4%	352
AGE					
...under 26 years old	14	2.0%	542	98.0%	556
...26-45 years old	6	1.5%	405	98.5%	411
...46 and over	16	4.8%	402	95.2%	418
# YEARS ON CAMPUS					
...Less than 3 years	13	2.1%	507	97.9%	520
...3-5 years	7	2.1%	336	97.9%	343
...More than 5 years	16	3.0%	509	97.0%	525
STATUS					
...Faculty/Staff	18	2.6%	708	97.4%	726
...Students	18	2.1%	655	97.9%	673
PERSONAL CONTACT W/ NCSU CAMPUS POLICE					
...Never	.	.	496	100.0%	496
...Once or twice	6	0.7%	665	99.3%	671
...Three or more times	30	17.4%	202	82.6%	232

NOTE: Percentages reported are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

**NC State Campus Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Includes "Don't Know/Not Applicable" Responses)**

	Q22e: Interacted w/ NCSU UPD: Attnd safety lecture/wrkshp				Total N
	Yes		No		
	N	%	N	%	
ALL	541	27.4%	865	72.6%	1,406
SEX					
...Female	300	23.6%	488	76.4%	788
...Male	241	31.1%	377	68.9%	618
RACE/ETHNICITY					
...White	412	30.2%	537	69.8%	949
...Black / AfrAmer	44	42.7%	60	57.3%	104
...Other / Unknown	85	17.4%	268	82.6%	353
AGE					
...under 26 years old	102	19.6%	456	80.4%	558
...26-45 years old	194	37.0%	218	63.0%	412
...46 and over	243	54.9%	179	45.1%	422
# YEARS ON CAMPUS					
...Less than 3 years	83	13.4%	439	86.6%	522
...3-5 years	144	35.1%	200	64.9%	344
...More than 5 years	313	55.7%	216	44.3%	529
STATUS					
...Faculty/Staff	414	55.4%	317	44.6%	731
...Students	127	20.0%	548	80.0%	675
PERSONAL CONTACT W/ NCSU CAMPUS POLICE					
...Never	.	.	496	100.0%	496
...Once or twice	344	41.4%	332	58.6%	676
...Three or more times	197	77.7%	37	22.3%	234

NOTE: Percentages reported are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

**NC State Campus Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Includes "Don't Know/Not Applicable" Responses)**

	Q22f: Interacted w/ NCSU UPD: Witness to a crime				Total N
	Yes		No		
	N	%	N	%	
ALL	81	5.6%	1,321	94.4%	1,402
SEX					
...Female	40	4.9%	744	95.1%	784
...Male	41	6.3%	577	93.7%	618
RACE/ETHNICITY					
...White	60	6.3%	886	93.7%	946
...Black / AfrAmer	7	6.1%	96	93.9%	103
...Other / Unknown	14	4.0%	339	96.0%	353
AGE					
...under 26 years old	36	6.2%	522	93.8%	558
...26-45 years old	16	2.3%	395	97.7%	411
...46 and over	29	8.0%	390	92.0%	419
# YEARS ON CAMPUS					
...Less than 3 years	21	4.1%	501	95.9%	522
...3-5 years	21	7.6%	322	92.4%	343
...More than 5 years	39	6.7%	487	93.3%	526
STATUS					
...Faculty/Staff	46	6.3%	681	93.7%	727
...Students	35	5.4%	640	94.6%	675
PERSONAL CONTACT W/ NCSU CAMPUS POLICE					
...Never	.	.	496	100.0%	496
...Once or twice	27	5.9%	647	94.1%	674
...Three or more times	54	26.9%	178	73.1%	232

NOTE: Percentages reported are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

**NC State Campus Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Includes "Don't Know/Not Applicable" Responses)**

	Q22g: Interacted w/ NCSU UPD: Currency escort				Total N
	Yes		No		
	N	%	N	%	
ALL	23	1.8%	1,377	98.2%	1,400
SEX					
...Female	15	2.3%	768	97.7%	783
...Male	8	1.3%	609	98.7%	617
RACE/ETHNICITY					
...White	12	1.3%	932	98.7%	944
...Black / AfrAmer	2	1.2%	101	98.8%	103
...Other / Unknown	9	3.0%	344	97.0%	353
AGE					
...under 26 years old	11	1.8%	547	98.2%	558
...26-45 years old	2	0.7%	408	99.3%	410
...46 and over	10	3.3%	408	96.7%	418
# YEARS ON CAMPUS					
...Less than 3 years	10	1.9%	512	98.1%	522
...3-5 years	4	1.6%	338	98.4%	342
...More than 5 years	9	1.7%	516	98.3%	525
STATUS					
...Faculty/Staff	9	1.2%	716	98.8%	725
...Students	14	1.9%	661	98.1%	675
PERSONAL CONTACT W/ NCSU CAMPUS POLICE					
...Never	.	.	496	100.0%	496
...Once or twice	2	0.5%	670	99.5%	672
...Three or more times	21	14.2%	211	85.8%	232

NOTE: Percentages reported are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

**NC State Campus Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Includes "Don't Know/Not Applicable" Responses)**

	Q22h: Interacted w/ NCSU UPD: Locked out of bldg				Total N
	Yes		No		
	N	%	N	%	
ALL	204	9.5%	1,199	90.5%	1,403
SEX					
...Female	102	8.3%	684	91.7%	786
...Male	102	10.6%	515	89.4%	617
RACE/ETHNICITY					
...White	145	9.8%	800	90.2%	945
...Black / AfrAmer	21	11.1%	83	88.9%	104
...Other / Unknown	38	8.4%	316	91.6%	354
AGE					
...under 26 years old	28	5.0%	530	95.0%	558
...26-45 years old	63	13.7%	348	86.3%	411
...46 and over	111	27.0%	309	73.0%	420
# YEARS ON CAMPUS					
...Less than 3 years	22	4.1%	500	95.9%	522
...3-5 years	36	9.7%	307	90.3%	343
...More than 5 years	146	25.3%	381	74.7%	527
STATUS					
...Faculty/Staff	162	22.7%	566	77.3%	728
...Students	42	6.0%	633	94.0%	675
PERSONAL CONTACT W/ NCSU CAMPUS POLICE					
...Never	.	.	496	100.0%	496
...Once or twice	83	8.6%	591	91.4%	674
...Three or more times	121	51.0%	112	49.0%	233

NOTE: Percentages reported are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

**NC State Campus Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Includes "Don't Know/Not Applicable" Responses)**

	Q22i: Interacted w/ NCSU UPD: Fire alarm				Total N
	Yes		No		
	N	%	N	%	
ALL	393	25.5%	1,011	74.5%	1,404
SEX					
...Female	210	25.4%	575	74.6%	785
...Male	183	25.6%	436	74.4%	619
RACE/ETHNICITY					
...White	290	28.2%	658	71.8%	948
...Black / AfrAmer	20	13.3%	83	86.7%	103
...Other / Unknown	83	22.6%	270	77.4%	353
AGE					
...under 26 years old	144	26.2%	414	73.8%	558
...26-45 years old	92	17.3%	320	82.7%	412
...46 and over	153	36.0%	267	64.0%	420
# YEARS ON CAMPUS					
...Less than 3 years	89	18.9%	433	81.1%	522
...3-5 years	95	29.9%	248	70.1%	343
...More than 5 years	207	37.4%	321	62.6%	528
STATUS					
...Faculty/Staff	231	31.2%	498	68.8%	729
...Students	162	24.0%	513	76.0%	675
PERSONAL CONTACT W/ NCSU CAMPUS POLICE					
...Never	.	.	496	100.0%	496
...Once or twice	224	37.5%	451	62.5%	675
...Three or more times	169	76.5%	64	23.5%	233

NOTE: Percentages reported are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

**NC State Campus Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Includes "Don't Know/Not Applicable" Responses)**

	Q22j: Interacted w/ NCSU UPD: Involved in traffic accident				Total N
	Yes		No		
	N	%	N	%	
ALL	102	6.4%	1,296	93.6%	1,398
SEX					
...Female	61	7.6%	719	92.4%	780
...Male	41	5.2%	577	94.8%	618
RACE/ETHNICITY					
...White	71	6.8%	874	93.2%	945
...Black / AfrAmer	11	9.2%	92	90.8%	103
...Other / Unknown	20	4.6%	330	95.4%	350
AGE					
...under 26 years old	34	5.8%	522	94.2%	556
...26-45 years old	23	4.8%	387	95.2%	410
...46 and over	43	11.8%	376	88.2%	419
# YEARS ON CAMPUS					
...Less than 3 years	17	3.0%	503	97.0%	520
...3-5 years	25	8.8%	317	91.2%	342
...More than 5 years	60	12.1%	466	87.9%	526
STATUS					
...Faculty/Staff	63	8.5%	663	91.5%	726
...Students	39	5.8%	633	94.2%	672
PERSONAL CONTACT W/ NCSU CAMPUS POLICE					
...Never	.	.	495	100.0%	495
...Once or twice	39	6.8%	632	93.2%	671
...Three or more times	63	29.8%	169	70.2%	232

NOTE: Percentages reported are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

**NC State Campus Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Includes "Don't Know/Not Applicable" Responses)**

	Q22k: Interacted w/ NCSU UPD: Victim of a crime				Total N
	Yes		No		
	N	%	N	%	
ALL	61	3.8%	1,339	96.2%	1,400
SEX					
...Female	31	3.4%	751	96.6%	782
...Male	30	4.3%	588	95.7%	618
RACE/ETHNICITY					
...White	38	3.3%	907	96.7%	945
...Black / AfrAmer	6	4.3%	97	95.7%	103
...Other / Unknown	17	4.9%	335	95.1%	352
AGE					
...under 26 years old	19	3.3%	539	96.7%	558
...26-45 years old	15	2.6%	395	97.4%	410
...46 and over	25	7.1%	393	92.9%	418
# YEARS ON CAMPUS					
...Less than 3 years	14	3.2%	508	96.8%	522
...3-5 years	10	2.6%	333	97.4%	343
...More than 5 years	36	7.2%	488	92.8%	524
STATUS					
...Faculty/Staff	39	5.6%	686	94.4%	725
...Students	22	3.4%	653	96.6%	675
PERSONAL CONTACT W/ NCSU CAMPUS POLICE					
...Never	.	.	496	100.0%	496
...Once or twice	24	4.0%	650	96.0%	674
...Three or more times	37	18.6%	193	81.4%	230

NOTE: Percentages reported are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

**NC State Campus Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Includes "Don't Know/Not Applicable" Responses)**

	Q22I: Interacted w/ NCSU UPD: Committed an offense				Total N
	Yes		No		
	N	%	N	%	
ALL	23	2.3%	1,373	97.7%	1,396
SEX					
...Female	10	1.7%	770	98.3%	780
...Male	13	2.9%	603	97.1%	616
RACE/ETHNICITY					
...White	12	2.1%	930	97.9%	942
...Black / AfrAmer	1	0.4%	102	99.6%	103
...Other / Unknown	10	3.1%	341	96.9%	351
AGE					
...under 26 years old	17	2.9%	540	97.1%	557
...26-45 years old	2	0.5%	407	99.5%	409
...46 and over	4	1.9%	412	98.1%	416
# YEARS ON CAMPUS					
...Less than 3 years	10	1.8%	509	98.2%	519
...3-5 years	10	4.0%	333	96.0%	343
...More than 5 years	3	0.7%	520	99.3%	523
STATUS					
...Faculty/Staff	4	0.5%	719	99.5%	723
...Students	19	2.8%	654	97.2%	673
PERSONAL CONTACT W/ NCSU CAMPUS POLICE					
...Never	.	.	495	100.0%	495
...Once or twice	8	2.0%	664	98.0%	672
...Three or more times	15	12.8%	214	87.2%	229

NOTE: Percentages reported are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

**NC State Campus Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Includes "Don't Know/Not Applicable" Responses)**

	Q22m: Interacted w/ NCSU UPD: Other				Total N
	Yes		No		
	N	%	N	%	
ALL	187	14.8%	815	85.2%	1,002
SEX					
...Female	103	14.9%	455	85.1%	558
...Male	84	14.8%	360	85.2%	444
RACE/ETHNICITY					
...White	140	16.3%	546	83.7%	686
...Black / AfrAmer	9	6.0%	55	94.0%	64
...Other / Unknown	38	13.5%	214	86.5%	252
AGE					
...under 26 years old	57	12.8%	384	87.2%	441
...26-45 years old	56	16.9%	219	83.1%	275
...46 and over	73	24.5%	204	75.5%	277
# YEARS ON CAMPUS					
...Less than 3 years	42	9.6%	358	90.4%	400
...3-5 years	50	17.9%	204	82.1%	254
...More than 5 years	94	27.0%	246	73.0%	340
STATUS					
...Faculty/Staff	119	23.5%	367	76.5%	486
...Students	68	12.8%	448	87.2%	516
PERSONAL CONTACT W/ NCSU CAMPUS POLICE					
...Never	.	.	364	100.0%	364
...Once or twice	117	21.6%	367	78.4%	484
...Three or more times	70	48.9%	84	51.1%	154

NOTE: Percentages reported are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

**NC State Campus Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Includes "Don't Know/Not Applicable" Responses)**

	Q23_1: Preferred Way to Receive Notifications: Text Messaging				Total N
	Yes		No		
	N	%	N	%	
ALL	1,268	87.1%	152	12.9%	1,420
SEX					
...Female	728	90.6%	66	9.4%	794
...Male	540	83.8%	86	16.2%	626
RACE/ETHNICITY					
...White	862	86.5%	95	13.5%	957
...Black / AfrAmer	97	96.1%	9	3.9%	106
...Other / Unknown	309	86.3%	48	13.7%	357
AGE					
...under 26 years old	485	86.5%	78	13.5%	563
...26-45 years old	383	88.9%	32	11.1%	415
...46 and over	390	90.9%	37	9.1%	427
# YEARS ON CAMPUS					
...Less than 3 years	467	88.8%	61	11.2%	528
...3-5 years	300	82.5%	46	17.5%	346
...More than 5 years	493	93.1%	41	6.9%	534
STATUS					
...Faculty/Staff	685	92.4%	54	7.6%	739
...Students	583	85.7%	98	14.3%	681
PERSONAL CONTACT W/ NCSU CAMPUS POLICE					
...Never	434	84.8%	73	15.2%	507
...Once or twice	614	88.2%	65	11.8%	679
...Three or more times	220	92.1%	14	7.9%	234

NOTE: Percentages reported are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

**NC State Campus Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Includes "Don't Know/Not Applicable" Responses)**

	Q23_2: Preferred Way to Receive Notifications: Broadcast Email				Total N
	Yes		No		
	N	%	N	%	
ALL	1,216	83.7%	204	16.3%	1,420
SEX					
...Female	689	85.1%	105	14.9%	794
...Male	527	82.4%	99	17.6%	626
RACE/ETHNICITY					
...White	823	84.0%	134	16.0%	957
...Black / AfrAmer	89	78.4%	17	21.6%	106
...Other / Unknown	304	84.3%	53	15.7%	357
AGE					
...under 26 years old	471	83.3%	92	16.7%	563
...26-45 years old	362	83.9%	53	16.1%	415
...46 and over	373	87.2%	54	12.8%	427
# YEARS ON CAMPUS					
...Less than 3 years	425	79.6%	103	20.4%	528
...3-5 years	303	88.0%	43	12.0%	346
...More than 5 years	481	89.2%	53	10.8%	534
STATUS					
...Faculty/Staff	647	86.9%	92	13.1%	739
...Students	569	82.9%	112	17.1%	681
PERSONAL CONTACT W/ NCSU CAMPUS POLICE					
...Never	417	82.0%	90	18.0%	507
...Once or twice	589	84.4%	90	15.6%	679
...Three or more times	210	87.6%	24	12.4%	234

NOTE: Percentages reported are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

**NC State Campus Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Includes "Don't Know/Not Applicable" Responses)**

	Q23_3: Preferred Way to Receive Notifications: OnCampus app				Total N
	Yes		No		
	N	%	N	%	
ALL	330	23.8%	1,090	76.2%	1,420
SEX					
...Female	196	25.1%	598	74.9%	794
...Male	134	22.5%	492	77.5%	626
RACE/ETHNICITY					
...White	197	22.6%	760	77.4%	957
...Black / AfrAmer	43	32.6%	63	67.4%	106
...Other / Unknown	90	24.0%	267	76.0%	357
AGE					
...under 26 years old	143	25.0%	420	75.0%	563
...26-45 years old	90	19.9%	325	80.1%	415
...46 and over	94	22.3%	333	77.7%	427
# YEARS ON CAMPUS					
...Less than 3 years	136	25.5%	392	74.5%	528
...3-5 years	72	21.4%	274	78.6%	346
...More than 5 years	118	21.9%	416	78.1%	534
STATUS					
...Faculty/Staff	160	23.2%	579	76.8%	739
...Students	170	24.0%	511	76.0%	681
PERSONAL CONTACT W/ NCSU CAMPUS POLICE					
...Never	112	21.9%	395	78.1%	507
...Once or twice	155	24.9%	524	75.1%	679
...Three or more times	63	27.0%	171	73.0%	234

NOTE: Percentages reported are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

**NC State Campus Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Includes "Don't Know/Not Applicable" Responses)**

	Q23_4: Preferred Way to Receive Notifications: Alertus desktop notification				Total N
	Yes		No		
	N	%	N	%	
ALL	340	17.1%	1,080	82.9%	1,420
SEX					
...Female	232	21.1%	562	78.9%	794
...Male	108	13.4%	518	86.6%	626
RACE/ETHNICITY					
...White	220	14.8%	737	85.2%	957
...Black / AfrAmer	48	33.2%	58	66.8%	106
...Other / Unknown	72	18.1%	285	81.9%	357
AGE					
...under 26 years old	69	12.9%	494	87.1%	563
...26-45 years old	119	21.4%	296	78.6%	415
...46 and over	151	33.6%	276	66.4%	427
# YEARS ON CAMPUS					
...Less than 3 years	89	14.4%	439	85.6%	528
...3-5 years	63	13.9%	283	86.1%	346
...More than 5 years	187	31.3%	347	68.7%	534
STATUS					
...Faculty/Staff	253	33.8%	486	66.2%	739
...Students	87	12.7%	594	87.3%	681
PERSONAL CONTACT W/ NCSU CAMPUS POLICE					
...Never	82	11.9%	425	88.1%	507
...Once or twice	165	18.5%	514	81.5%	679
...Three or more times	93	32.8%	141	67.2%	234

NOTE: Percentages reported are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

**NC State Campus Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Includes "Don't Know/Not Applicable" Responses)**

	Q23_5: Preferred Way to Receive Notifications: University homepage				Total N
	Yes		No		
	N	%	N	%	
ALL	484	30.0%	936	70.0%	1,420
SEX					
...Female	294	32.7%	500	67.3%	794
...Male	190	27.4%	436	72.6%	626
RACE/ETHNICITY					
...White	317	28.4%	640	71.6%	957
...Black / AfrAmer	57	44.8%	49	55.2%	106
...Other / Unknown	110	29.5%	247	70.5%	357
AGE					
...under 26 years old	149	26.8%	414	73.2%	563
...26-45 years old	177	38.3%	238	61.7%	415
...46 and over	157	35.6%	270	64.4%	427
# YEARS ON CAMPUS					
...Less than 3 years	141	25.9%	387	74.1%	528
...3-5 years	114	31.2%	232	68.8%	346
...More than 5 years	229	41.2%	305	58.8%	534
STATUS					
...Faculty/Staff	299	40.2%	440	59.8%	739
...Students	185	27.3%	496	72.7%	681
PERSONAL CONTACT W/ NCSU CAMPUS POLICE					
...Never	130	24.0%	377	76.0%	507
...Once or twice	247	31.9%	432	68.1%	679
...Three or more times	107	46.3%	127	53.7%	234

NOTE: Percentages reported are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

**NC State Campus Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Includes "Don't Know/Not Applicable" Responses)**

	Q23_6: Preferred Way to Receive Notifications: University audible warning				Total N
	Yes		No		
	N	%	N	%	
ALL	531	31.3%	889	68.7%	1,420
SEX					
...Female	317	34.6%	477	65.4%	794
...Male	214	28.1%	412	71.9%	626
RACE/ETHNICITY					
...White	357	29.7%	600	70.3%	957
...Black / AfrAmer	54	38.7%	52	61.3%	106
...Other / Unknown	120	32.9%	237	67.1%	357
AGE					
...under 26 years old	162	28.7%	401	71.3%	563
...26-45 years old	176	33.7%	239	66.3%	415
...46 and over	191	42.6%	236	57.4%	427
# YEARS ON CAMPUS					
...Less than 3 years	159	29.3%	369	70.7%	528
...3-5 years	104	26.5%	242	73.5%	346
...More than 5 years	267	46.8%	267	53.2%	534
STATUS					
...Faculty/Staff	339	45.1%	400	54.9%	739
...Students	192	27.6%	489	72.4%	681
PERSONAL CONTACT W/ NCSU CAMPUS POLICE					
...Never	132	23.6%	375	76.4%	507
...Once or twice	269	34.7%	410	65.3%	679
...Three or more times	130	48.2%	104	51.8%	234

NOTE: Percentages reported are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

**NC State Campus Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Includes "Don't Know/Not Applicable" Responses)**

	Q23_7: Preferred Way to Receive Notifications: Other				Total N
	Yes		No		
	N	%	N	%	
ALL	19	0.9%	1,401	99.1%	1,420
SEX					
...Female	13	1.3%	781	98.7%	794
...Male	6	0.6%	620	99.4%	626
RACE/ETHNICITY					
...White	17	1.0%	940	99.0%	957
...Black / AfrAmer	1	1.8%	105	98.2%	106
...Other / Unknown	1	0.5%	356	99.5%	357
AGE					
...under 26 years old	4	0.8%	559	99.2%	563
...26-45 years old	6	0.7%	409	99.3%	415
...46 and over	8	1.6%	419	98.4%	427
# YEARS ON CAMPUS					
...Less than 3 years	3	0.4%	525	99.6%	528
...3-5 years	3	1.3%	343	98.7%	346
...More than 5 years	13	1.9%	521	98.1%	534
STATUS					
...Faculty/Staff	15	1.8%	724	98.2%	739
...Students	4	0.7%	677	99.3%	681
PERSONAL CONTACT W/ NCSU CAMPUS POLICE					
...Never	3	0.5%	504	99.5%	507
...Once or twice	10	1.3%	669	98.7%	679
...Three or more times	6	1.3%	228	98.7%	234

NOTE: Percentages reported are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

**NC State Campus Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Includes "Don't Know/Not Applicable" Responses)**

	Q23_9: Preferred Way to Receive Notifications: I do not wish to receive such notifications				Total N
	Yes		No		
	N	%	N	%	
ALL	22	2.0%	1,398	98.0%	1,420
SEX					
...Female	10	1.6%	784	98.4%	794
...Male	12	2.3%	614	97.7%	626
RACE/ETHNICITY					
...White	13	2.3%	944	97.7%	957
...Black / AfrAmer	1	0.4%	105	99.6%	106
...Other / Unknown	8	1.8%	349	98.2%	357
AGE					
...under 26 years old	13	2.0%	550	98.0%	563
...26-45 years old	4	1.6%	411	98.4%	415
...46 and over	4	1.3%	423	98.7%	427
# YEARS ON CAMPUS					
...Less than 3 years	12	2.0%	516	98.0%	528
...3-5 years	7	2.6%	339	97.4%	346
...More than 5 years	2	0.3%	532	99.7%	534
STATUS					
...Faculty/Staff	4	0.6%	735	99.4%	739
...Students	18	2.4%	663	97.6%	681
PERSONAL CONTACT W/ NCSU CAMPUS POLICE					
...Never	13	2.7%	494	97.3%	507
...Once or twice	7	1.5%	672	98.5%	679
...Three or more times	2	1.2%	232	98.8%	234

NOTE: Percentages reported are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

**NC State Campus Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Includes "Don't Know/Not Applicable" Responses)**

	Q24: Single most preferred method of notification about emergency situations									
	Broadcast email		Text messaging		OnCampus app		Alertus desktop notification		University homepage	
	N	%	N	%	N	%	N	%	N	%
ALL	313	25.2%	1,005	67.9%	13	1.3%	14	0.9%	9	0.5%
SEX										
...Female	159	22.4%	586	72.5%	7	1.1%	9	0.8%	2	0.1%
...Male	154	27.9%	419	63.5%	6	1.5%	5	1.1%	7	0.9%
RACE/ETHNICITY										
...White	196	24.9%	700	69.0%	7	1.1%	7	0.4%	4	0.4%
...Black / AfrAmer	18	15.3%	77	77.9%	1	0.8%	4	3.3%	1	0.4%
...Other / Unknown	99	28.5%	228	63.1%	5	1.8%	3	1.5%	4	0.9%
AGE										
...under 26 years old	156	27.2%	369	66.2%	8	1.5%	4	0.9%	1	0.2%
...26-45 years old	75	21.4%	314	72.1%	4	0.9%	3	0.5%	5	1.4%
...46 and over	74	18.5%	318	73.4%	.	.	7	1.7%	3	0.7%
# YEARS ON CAMPUS										
...Less than 3 years	119	22.8%	371	70.4%	9	2.0%	2	0.7%	2	0.2%
...3-5 years	97	32.1%	227	60.7%	2	0.3%	3	1.0%	3	1.0%
...More than 5 years	92	18.3%	403	75.8%	1	0.1%	9	1.5%	4	0.7%
STATUS										
...Faculty/Staff	126	17.6%	560	75.4%	3	0.5%	10	1.5%	5	0.7%
...Students	187	27.2%	445	65.9%	10	1.5%	4	0.8%	4	0.5%
PERSONAL CONTACT W/ NCSU CAMPUS POLICE										
...Never	122	25.4%	349	68.2%	6	1.6%	4	1.0%	2	0.3%
...Once or twice	150	25.8%	483	67.1%	6	1.1%	8	1.0%	6	0.8%
...Three or more times	41	21.8%	173	70.2%	1	1.0%	2	0.4%	1	0.3%

	Q24: Single most preferred method of notification about emergency situations (Continued)						Total N
	University audible warning system		Other		I do not wish to receive such notifications		
	N	%	N	%	N	%	
ALL	41	2.6%	3	0.2%	15	1.4%	1,413
SEX							
...Female	20	1.5%	3	0.3%	7	1.2%	793
...Male	21	3.7%	.	.	8	1.5%	620
RACE/ETHNICITY							
...White	25	2.4%	2	0.2%	10	1.6%	951
...Black / AfrAmer	4	1.9%	1	0.4%	.	.	106
...Other / Unknown	12	3.1%	.	.	5	1.1%	356
AGE							
...under 26 years old	11	2.3%	1	0.2%	9	1.5%	559
...26-45 years old	10	2.5%	.	.	3	1.3%	414
...46 and over	19	4.2%	2	0.4%	3	1.0%	426
# YEARS ON CAMPUS							
...Less than 3 years	12	2.1%	.	.	10	1.7%	525
...3-5 years	8	3.1%	1	0.3%	4	1.5%	345
...More than 5 years	20	3.2%	2	0.3%	1	0.2%	532
STATUS							
...Faculty/Staff	26	3.6%	2	0.2%	3	0.4%	735
...Students	15	2.3%	1	0.1%	12	1.6%	678
PERSONAL CONTACT W/ NCSU CAMPUS POLICE							
...Never	10	1.8%	1	0.1%	8	1.6%	502
...Once or twice	19	3.0%	1	0.1%	5	1.1%	678
...Three or more times	12	4.1%	1	1.0%	2	1.2%	233

NOTE: Percentages reported are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

**NC State Campus Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Includes "Don't Know/Not Applicable" Responses)**

	Q26: Attended a violence prevention/active shooter presentation				Total N
	Yes		No		
	N	%	N	%	
ALL	412	18.2%	1,004	81.8%	1,416
SEX					
...Female	245	17.5%	546	82.5%	791
...Male	167	18.9%	458	81.1%	625
RACE/ETHNICITY					
...White	309	19.1%	646	80.9%	955
...Black / AfrAmer	51	41.2%	55	58.8%	106
...Other / Unknown	52	10.4%	303	89.6%	355
AGE					
...under 26 years old	51	10.5%	512	89.5%	563
...26-45 years old	137	24.5%	277	75.5%	414
...46 and over	220	48.8%	207	51.2%	427
# YEARS ON CAMPUS					
...Less than 3 years	39	7.0%	488	93.0%	527
...3-5 years	83	19.4%	263	80.6%	346
...More than 5 years	287	48.8%	247	51.2%	534
STATUS					
...Faculty/Staff	347	45.9%	390	54.1%	737
...Students	65	10.9%	614	89.1%	679
PERSONAL CONTACT W/ NCSU CAMPUS POLICE					
...Never	44	4.6%	459	95.4%	503
...Once or twice	233	24.9%	446	75.1%	679
...Three or more times	135	45.5%	99	54.5%	234

NOTE: Percentages reported are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

**NC State Campus Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Includes "Don't Know/Not Applicable" Responses)**

	Q26a: Satisfaction with violence prevention/active shooter presentation										Total N
	Very satisfied		Moderately satisfied		Moderately dissatisfied		Very dissatisfied		Don't know		
	N	%	N	%	N	%	N	%	N	%	
ALL	255	58.4%	139	34.2%	6	3.0%	4	1.7%	7	2.7%	411
SEX											
..Female	155	56.8%	84	37.9%	3	3.8%	1	1.2%	1	0.3%	244
...Male	100	59.7%	55	31.0%	3	2.2%	3	2.2%	6	4.9%	167
RACE/ETHNICITY											
...White	193	57.6%	101	33.7%	4	2.6%	4	2.6%	6	3.5%	308
...Black / AfrAmer	30	68.7%	21	31.3%	51
...Other / Unknown	32	50.9%	17	39.2%	2	7.5%	.	.	1	2.4%	52
AGE											
...under 26 years old	21	46.8%	24	41.2%	2	5.0%	1	1.5%	3	5.5%	51
...26-45 years old	90	66.0%	41	26.5%	2	2.7%	2	3.8%	2	1.0%	137
...46 and over	143	65.6%	71	32.0%	2	0.9%	1	0.5%	2	0.9%	219
# YEARS ON CAMPUS											
...Less than 3 years	22	59.6%	16	38.3%	1	2.0%	39
...3-5 years	47	51.9%	31	37.5%	2	5.9%	1	1.7%	2	3.0%	83
...More than 5 years	185	62.3%	90	30.1%	4	2.2%	3	2.5%	4	2.8%	286
STATUS											
...Faculty/Staff	223	63.6%	114	33.7%	3	0.9%	2	0.6%	4	1.1%	346
...Students	32	52.5%	25	34.8%	3	5.3%	2	3.0%	3	4.5%	65
PERSONAL CONTACT W/ NCSU CAMPUS POLICE											
...Never	21	40.7%	20	43.5%	2	15.8%	43
...Once or twice	152	61.9%	71	31.2%	3	3.4%	4	2.8%	3	0.8%	233
...Three or more times	82	57.3%	48	37.5%	3	3.3%	.	.	2	1.9%	135

NOTE: Percentages reported are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

**NC State Campus Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Includes "Don't Know/Not Applicable" Responses)**

	Q26c_1: Reason for not attending presentation: Unaware				Total N
	Yes		No		
	N	%	N	%	
ALL	772	82.3%	232	17.7%	1,004
SEX					
...Female	443	86.8%	103	13.2%	546
...Male	329	77.9%	129	22.1%	458
RACE/ETHNICITY					
...White	482	81.3%	164	18.7%	646
...Black / AfrAmer	45	91.4%	10	8.6%	55
...Other / Unknown	245	82.7%	58	17.3%	303
AGE					
...under 26 years old	444	86.2%	68	13.8%	512
...26-45 years old	204	78.6%	73	21.4%	277
...46 and over	119	56.2%	88	43.8%	207
# YEARS ON CAMPUS					
...Less than 3 years	412	86.9%	76	13.1%	488
...3-5 years	204	79.9%	59	20.1%	263
...More than 5 years	152	65.2%	95	34.8%	247
STATUS					
...Faculty/Staff	245	63.9%	145	36.1%	390
...Students	527	85.3%	87	14.7%	614
PERSONAL CONTACT W/ NCSU CAMPUS POLICE					
...Never	367	82.8%	92	17.2%	459
...Once or twice	335	81.9%	111	18.1%	446
...Three or more times	70	80.9%	29	19.1%	99

NOTE: Percentages reported are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

**NC State Campus Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Includes "Don't Know/Not Applicable" Responses)**

	Q26c_2: Reason for not attending presentation: Scheduling conflict				Total N
	Yes		No		
	N	%	N	%	
ALL	110	9.2%	894	90.8%	1,004
SEX					
...Female	49	9.0%	497	91.0%	546
...Male	61	9.4%	397	90.6%	458
RACE/ETHNICITY					
...White	64	7.9%	582	92.1%	646
...Black / AfrAmer	3	4.4%	52	95.6%	55
...Other / Unknown	43	12.6%	260	87.4%	303
AGE					
...under 26 years old	43	8.3%	469	91.7%	512
...26-45 years old	32	9.6%	245	90.4%	277
...46 and over	34	15.1%	173	84.9%	207
# YEARS ON CAMPUS					
...Less than 3 years	35	7.5%	453	92.5%	488
...3-5 years	30	9.6%	233	90.4%	263
...More than 5 years	44	15.8%	203	84.2%	247
STATUS					
...Faculty/Staff	56	14.4%	334	85.6%	390
...Students	54	8.4%	560	91.6%	614
PERSONAL CONTACT W/ NCSU CAMPUS POLICE					
...Never	30	6.0%	429	94.0%	459
...Once or twice	57	10.9%	389	89.1%	446
...Three or more times	23	22.6%	76	77.4%	99

NOTE: Percentages reported are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

**NC State Campus Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Includes "Don't Know/Not Applicable" Responses)**

	Q26c_3: Reason for not attending presentation: Make me too uncomfortable				Total N
	Yes		No		
	N	%	N	%	
ALL	34	3.2%	970	96.8%	1,004
SEX					
...Female	24	4.4%	522	95.6%	546
...Male	10	2.1%	448	97.9%	458
RACE/ETHNICITY					
...White	25	3.7%	621	96.3%	646
...Black / AfrAmer	2	2.0%	53	98.0%	55
...Other / Unknown	7	2.4%	296	97.6%	303
AGE					
...under 26 years old	17	3.2%	495	96.8%	512
...26-45 years old	10	3.0%	267	97.0%	277
...46 and over	7	4.0%	200	96.0%	207
# YEARS ON CAMPUS					
...Less than 3 years	18	3.4%	470	96.6%	488
...3-5 years	6	2.8%	257	97.2%	263
...More than 5 years	10	3.7%	237	96.3%	247
STATUS					
...Faculty/Staff	15	3.7%	375	96.3%	390
...Students	19	3.1%	595	96.9%	614
PERSONAL CONTACT W/ NCSU CAMPUS POLICE					
...Never	16	3.5%	443	96.5%	459
...Once or twice	12	2.8%	434	97.2%	446
...Three or more times	6	3.3%	93	96.7%	99

NOTE: Percentages reported are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

**NC State Campus Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Includes "Don't Know/Not Applicable" Responses)**

	Q26c_4: Reason for not attending presentation: Not required				Total N
	Yes		No		
	N	%	N	%	
ALL	221	23.3%	783	76.7%	1,004
SEX					
...Female	119	22.0%	427	78.0%	546
...Male	102	24.6%	356	75.4%	458
RACE/ETHNICITY					
...White	160	26.5%	486	73.5%	646
...Black / AfrAmer	14	21.6%	41	78.4%	55
...Other / Unknown	47	17.2%	256	82.8%	303
AGE					
...under 26 years old	118	25.2%	394	74.8%	512
...26-45 years old	62	18.2%	215	81.8%	277
...46 and over	40	19.6%	167	80.4%	207
# YEARS ON CAMPUS					
...Less than 3 years	109	24.8%	379	75.2%	488
...3-5 years	55	21.5%	208	78.5%	263
...More than 5 years	57	22.2%	190	77.8%	247
STATUS					
...Faculty/Staff	91	23.1%	299	76.9%	390
...Students	130	23.3%	484	76.7%	614
PERSONAL CONTACT W/ NCSU CAMPUS POLICE					
...Never	121	29.0%	338	71.0%	459
...Once or twice	85	17.2%	361	82.8%	446
...Three or more times	15	18.5%	84	81.5%	99

NOTE: Percentages reported are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

**NC State Campus Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Includes "Don't Know/Not Applicable" Responses)**

	Q26C_5: Reason for not attending presentation: Not interested				Total N
	Yes		No		
	N	%	N	%	
ALL	135	17.3%	869	82.7%	1,004
SEX					
...Female	46	9.2%	500	90.8%	546
...Male	89	25.2%	369	74.8%	458
RACE/ETHNICITY					
...White	104	21.2%	542	78.8%	646
...Black / AfrAmer	2	2.6%	53	97.4%	55
...Other / Unknown	29	12.2%	274	87.8%	303
AGE					
...under 26 years old	80	18.1%	432	81.9%	512
...26-45 years old	31	15.8%	246	84.2%	277
...46 and over	22	13.0%	185	87.0%	207
# YEARS ON CAMPUS					
...Less than 3 years	59	15.4%	429	84.6%	488
...3-5 years	50	23.8%	213	76.2%	263
...More than 5 years	25	9.1%	222	90.9%	247
STATUS					
...Faculty/Staff	35	9.0%	355	91.0%	390
...Students	100	18.7%	514	81.3%	614
PERSONAL CONTACT W/ NCSU CAMPUS POLICE					
...Never	84	23.0%	375	77.0%	459
...Once or twice	42	11.5%	404	88.5%	446
...Three or more times	9	11.5%	90	88.5%	99

NOTE: Percentages reported are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

**NC State Campus Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Includes "Don't Know/Not Applicable" Responses)**

	Q26C_6: Reason for not attending presentation: Other				Total N
	Yes		No		
	N	%	N	%	
ALL	65	3.7%	939	96.3%	1,004
SEX					
...Female	40	3.7%	506	96.3%	546
...Male	25	3.7%	433	96.3%	458
RACE/ETHNICITY					
...White	56	4.8%	590	95.2%	646
...Black / AfrAmer	1	0.7%	54	99.3%	55
...Other / Unknown	8	2.1%	295	97.9%	303
AGE					
...under 26 years old	14	2.2%	498	97.8%	512
...26-45 years old	27	5.8%	250	94.2%	277
...46 and over	24	13.2%	183	86.8%	207
# YEARS ON CAMPUS					
...Less than 3 years	27	2.6%	461	97.4%	488
...3-5 years	12	3.4%	251	96.6%	263
...More than 5 years	26	10.6%	221	89.4%	247
STATUS					
...Faculty/Staff	50	11.6%	340	88.4%	390
...Students	15	2.4%	599	97.6%	614
PERSONAL CONTACT W/ NCSU CAMPUS POLICE					
...Never	18	2.3%	441	97.7%	459
...Once or twice	38	5.1%	408	94.9%	446
...Three or more times	9	5.3%	90	94.7%	99

NOTE: Percentages reported are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

**NC State Campus Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Includes "Don't Know/Not Applicable" Responses)**

	NewQ_1: Compared to local police, NC State University police are more trustworthy													Total N
	Strongly agree		Agree		Neither agree not disagree		Disagree		Strongly disagree		Don't know			
	N	%	N	%	N	%	N	%	N	%	N	%		
ALL	144	10.7%	355	27.2%	425	30.0%	35	3.3%	14	1.6%	421	27.2%	1,394	
SEX														
...Female	83	11.6%	172	24.7%	226	29.6%	23	3.5%	7	1.3%	272	29.3%	783	
...Male	61	9.9%	183	29.6%	199	30.3%	12	3.0%	7	1.9%	149	25.3%	611	
RACE/ETHNICITY														
...White	76	8.0%	235	27.2%	307	30.7%	29	4.3%	10	2.1%	284	27.7%	941	
...Black / AfrAmer	12	16.4%	19	15.6%	40	42.8%	2	2.6%	1	0.4%	31	22.2%	105	
...Other / Unknown	56	15.4%	101	30.2%	78	25.0%	4	1.1%	3	0.7%	106	27.6%	348	
AGE														
...under 26 years old	59	10.8%	156	27.9%	164	30.9%	22	3.9%	10	1.8%	147	24.6%	558	
...26-45 years old	42	11.1%	101	26.4%	105	23.2%	9	2.7%	4	1.7%	147	34.9%	408	
...46 and over	43	9.8%	98	24.8%	154	35.5%	3	0.8%	.	.	125	29.1%	423	
# YEARS ON CAMPUS														
...Less than 3 years	57	11.3%	127	26.6%	133	26.6%	16	3.8%	3	0.6%	186	31.2%	522	
...3-5 years	34	10.4%	90	27.0%	110	34.0%	11	3.6%	9	3.5%	86	21.5%	340	
...More than 5 years	53	9.7%	137	29.3%	182	33.0%	8	1.4%	2	1.1%	148	25.6%	530	
STATUS														
...Faculty/Staff	67	9.2%	167	24.3%	246	33.6%	11	1.5%	1	0.1%	236	31.3%	728	
...Students	77	11.1%	188	28.0%	179	29.0%	24	3.7%	13	1.9%	185	26.2%	666	
PERSONAL CONTACT W/ NCSU CAMPUS POLICE														
...Never	37	8.0%	100	22.3%	114	25.1%	15	4.1%	4	1.3%	222	39.1%	492	
...Once or twice	74	12.3%	186	30.3%	229	33.7%	16	2.8%	5	1.3%	160	19.6%	670	
...Three or more times	33	15.1%	69	33.7%	82	33.7%	4	1.9%	5	3.8%	39	11.7%	232	

NOTE: Percentages reported are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

**NC State Campus Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Includes "Don't Know/Not Applicable" Responses)**

	NewQ_2: Compared to local police, NC State University police are quicker to respond												Total N
	Strongly agree		Agree		Neither agree not disagree		Disagree		Strongly disagree		Don't know		
	N	%	N	%	N	%	N	%	N	%	N	%	
ALL	175	12.6%	399	28.5%	298	21.9%	25	2.1%	8	1.1%	488	33.7%	1,393
SEX													
...Female	98	12.6%	198	25.8%	152	21.0%	18	2.9%	2	0.4%	313	37.4%	781
...Male	77	12.7%	201	31.1%	146	22.8%	7	1.5%	6	1.7%	175	30.3%	612
RACE/ETHNICITY													
...White	99	10.2%	274	28.9%	211	22.5%	19	2.4%	7	1.6%	330	34.4%	940
...Black / AfrAmer	13	12.5%	24	21.2%	30	31.5%	2	2.6%	.	.	36	32.2%	105
...Other / Unknown	63	18.0%	101	29.4%	57	18.1%	4	1.4%	1	0.3%	122	32.8%	348
AGE													
...under 26 years old	64	11.8%	164	29.5%	125	22.9%	14	2.3%	6	1.3%	185	32.2%	558
...26-45 years old	52	14.8%	108	23.1%	67	16.3%	7	2.4%	2	1.2%	171	42.2%	407
...46 and over	58	13.4%	126	31.5%	105	25.1%	3	0.9%	.	.	131	29.1%	423
# YEARS ON CAMPUS													
...Less than 3 years	58	12.1%	133	26.2%	111	22.8%	9	2.2%	.	.	211	36.7%	522
...3-5 years	39	11.4%	102	31.3%	70	20.7%	8	2.2%	7	3.0%	114	31.4%	340
...More than 5 years	78	16.4%	163	30.0%	117	21.4%	8	1.8%	1	0.9%	163	29.5%	530
STATUS													
...Faculty/Staff	89	12.4%	215	30.4%	158	21.6%	9	1.3%	.	.	256	34.2%	727
...Students	86	12.7%	184	28.0%	140	22.0%	16	2.4%	8	1.4%	232	33.6%	666
PERSONAL CONTACT W/ NCSU CAMPUS POLICE													
...Never	35	7.3%	102	23.0%	99	21.8%	5	1.5%	2	0.7%	248	45.6%	491
...Once or twice	93	15.0%	215	31.6%	143	22.7%	15	2.6%	3	0.9%	201	27.2%	670
...Three or more times	47	23.7%	82	37.7%	56	18.9%	5	2.6%	3	3.1%	39	14.0%	232

NOTE: Percentages reported are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

**NC State Campus Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Includes "Don't Know/Not Applicable" Responses)**

	NewQ_3: Compared to local police, NC State University police provide more help													Total N
	Strongly agree		Agree		Neither agree not disagree		Disagree		Strongly disagree		Don't know			
	N	%	N	%	N	%	N	%	N	%	N	%		
ALL	170	11.9%	424	33.2%	288	20.5%	39	3.8%	10	1.1%	462	29.5%	1,393	
SEX														
...Female	94	11.5%	217	31.7%	152	20.3%	25	4.3%	6	1.1%	288	31.1%	782	
...Male	76	12.2%	207	34.7%	136	20.8%	14	3.4%	4	1.1%	174	27.9%	611	
RACE/ETHNICITY														
...White	94	9.0%	285	32.3%	212	22.4%	31	4.9%	7	1.4%	312	30.0%	941	
...Black / AfrAmer	13	17.2%	23	27.3%	30	25.7%	1	0.8%	1	0.4%	37	28.6%	105	
...Other / Unknown	63	16.7%	116	36.9%	46	15.1%	7	2.3%	2	0.5%	113	28.6%	347	
AGE														
...under 26 years old	58	10.7%	198	36.4%	116	21.1%	25	4.6%	7	1.2%	154	26.0%	558	
...26-45 years old	60	15.6%	110	26.5%	71	16.8%	9	2.6%	3	1.3%	155	37.2%	408	
...46 and over	51	12.0%	116	27.3%	99	23.0%	4	1.7%	.	.	152	35.9%	422	
# YEARS ON CAMPUS														
...Less than 3 years	57	11.5%	159	32.4%	98	20.1%	16	3.8%	1	0.1%	190	32.2%	521	
...3-5 years	41	11.2%	114	37.2%	68	20.3%	16	5.1%	7	2.6%	94	23.7%	340	
...More than 5 years	71	14.2%	151	29.1%	122	22.5%	7	1.7%	2	1.1%	177	31.5%	530	
STATUS														
...Faculty/Staff	89	12.4%	195	27.3%	162	22.2%	10	1.4%	1	0.1%	270	36.6%	727	
...Students	81	11.7%	229	34.8%	126	20.1%	29	4.5%	9	1.3%	192	27.6%	666	
PERSONAL CONTACT W/ NCSU CAMPUS POLICE														
...Never	40	8.7%	117	26.7%	88	19.2%	14	3.9%	3	0.9%	229	40.6%	491	
...Once or twice	90	13.3%	226	38.1%	149	22.1%	20	3.7%	3	0.8%	182	22.0%	670	
...Three or more times	40	18.3%	81	38.8%	51	19.3%	5	4.1%	4	2.9%	51	16.7%	232	

NOTE: Percentages reported are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

**NC State Campus Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Includes "Don't Know/Not Applicable" Responses)**

	NewQ_4: Compared to local police, NC State University police complete less training													Total N
	Strongly agree		Agree		Neither agree not disagree		Disagree		Strongly disagree		Don't know			
	N	%	N	%	N	%	N	%	N	%	N	%		
ALL	17	1.7%	65	5.7%	314	22.8%	139	8.8%	86	5.0%	771	55.9%	1,392	
SEX														
...Female	7	1.1%	37	6.1%	161	23.1%	73	7.2%	49	4.6%	454	57.8%	781	
...Male	10	2.3%	28	5.4%	153	22.5%	66	10.3%	37	5.4%	317	54.1%	611	
RACE/ETHNICITY														
...White	6	1.2%	43	6.1%	212	21.1%	108	10.3%	66	6.0%	505	55.3%	940	
...Black / AfrAmer	.	.	3	3.0%	32	32.6%	12	12.8%	3	1.2%	55	50.3%	105	
...Other / Unknown	11	3.2%	19	5.5%	70	24.1%	19	4.5%	17	3.8%	211	58.9%	347	
AGE														
...under 26 years old	12	2.1%	41	6.8%	129	23.5%	48	8.7%	21	3.9%	308	55.0%	559	
...26-45 years old	5	1.7%	12	2.9%	78	18.9%	45	8.3%	29	7.1%	237	61.1%	406	
...46 and over	.	.	11	4.0%	106	25.3%	45	10.0%	36	7.7%	224	53.0%	422	
# YEARS ON CAMPUS														
...Less than 3 years	11	2.2%	30	6.4%	121	24.9%	39	7.5%	13	2.6%	308	56.4%	522	
...3-5 years	5	1.9%	19	5.8%	65	18.5%	35	9.4%	19	6.6%	195	57.9%	338	
...More than 5 years	1	0.2%	16	3.6%	128	24.4%	65	11.4%	54	9.4%	266	50.9%	530	
STATUS														
...Faculty/Staff	1	0.2%	20	3.0%	171	24.1%	88	12.0%	57	7.4%	390	53.3%	727	
...Students	16	2.1%	45	6.4%	143	22.5%	51	7.9%	29	4.4%	381	56.6%	665	
PERSONAL CONTACT W/ NCSU CAMPUS POLICE														
...Never	7	1.6%	22	5.7%	101	22.7%	23	4.1%	13	2.6%	324	63.4%	490	
...Once or twice	7	1.7%	30	5.1%	162	23.7%	81	11.7%	46	6.3%	344	51.6%	670	
...Three or more times	3	2.6%	13	8.4%	51	19.6%	35	15.2%	27	9.3%	103	44.8%	232	

NOTE: Percentages reported are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

**NC State Campus Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Includes "Don't Know/Not Applicable" Responses)**

	NewQ_5: Compared to local police, NC State University police have less resources													Total N
	Strongly agree		Agree		Neither agree not disagree		Disagree		Strongly disagree		Don't know			
	N	%	N	%	N	%	N	%	N	%	N	%		
ALL	30	2.6%	194	14.0%	284	20.6%	142	9.8%	55	4.5%	684	48.4%	1,389	
SEX														
...Female	11	1.2%	104	13.4%	142	20.8%	82	10.7%	30	4.0%	408	49.9%	777	
...Male	19	4.0%	90	14.5%	142	20.5%	60	9.0%	25	5.0%	276	47.1%	612	
RACE/ETHNICITY														
...White	17	2.8%	141	14.5%	189	19.7%	103	10.3%	41	5.4%	446	47.3%	937	
...Black / AfrAmer	2	1.2%	12	14.9%	25	19.0%	12	13.1%	2	2.6%	52	49.1%	105	
...Other / Unknown	11	2.5%	41	12.6%	70	23.1%	27	7.9%	12	3.0%	186	50.9%	347	
AGE														
...under 26 years old	14	2.4%	78	14.5%	123	21.6%	57	10.0%	26	4.8%	259	46.7%	557	
...26-45 years old	10	4.3%	52	11.2%	66	15.8%	45	9.8%	15	4.5%	219	54.4%	407	
...46 and over	6	1.3%	63	15.5%	94	23.1%	39	8.6%	14	3.2%	204	48.3%	420	
# YEARS ON CAMPUS														
...Less than 3 years	13	2.7%	58	12.6%	106	21.5%	48	9.4%	14	3.1%	281	50.7%	520	
...3-5 years	10	3.3%	57	16.2%	63	18.4%	38	10.2%	16	6.7%	155	45.3%	339	
...More than 5 years	7	1.4%	79	14.0%	115	22.2%	55	10.0%	25	5.1%	247	47.4%	528	
STATUS														
...Faculty/Staff	10	1.5%	105	14.2%	149	21.2%	75	10.1%	24	3.3%	362	49.7%	725	
...Students	20	2.9%	89	13.9%	135	20.5%	67	9.8%	31	4.9%	322	48.1%	664	
PERSONAL CONTACT W/ NCSU CAMPUS POLICE														
...Never	12	3.1%	56	13.8%	89	18.6%	25	5.4%	13	3.0%	294	56.1%	489	
...Once or twice	11	1.8%	103	13.4%	149	22.8%	79	12.8%	32	6.2%	295	43.1%	669	
...Three or more times	7	4.1%	35	16.9%	46	19.6%	38	15.3%	10	3.8%	95	40.3%	231	

NOTE: Percentages reported are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

**NC State Campus Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Includes "Don't Know/Not Applicable" Responses)**

	NewQ_6: Compared to local police, NC State University police have less power												Total N
	Strongly agree		Agree		Neither agree not disagree		Disagree		Strongly disagree		Don't know		
	N	%	N	%	N	%	N	%	N	%	N	%	
ALL	26	2.2%	196	15.7%	297	21.4%	193	13.1%	88	5.5%	591	42.1%	1,391
SEX													
...Female	10	1.0%	122	17.5%	149	20.8%	101	12.5%	43	4.4%	355	43.8%	780
...Male	16	3.3%	74	14.0%	148	22.0%	92	13.7%	45	6.5%	236	40.5%	611
RACE/ETHNICITY													
...White	17	2.6%	145	17.1%	199	19.5%	141	14.6%	64	6.6%	374	39.6%	940
...Black / AfrAmer	2	1.2%	10	15.2%	28	31.6%	16	11.2%	3	1.2%	45	39.6%	104
...Other / Unknown	7	1.5%	41	12.9%	70	23.0%	36	10.4%	21	4.0%	172	48.2%	347
AGE													
...under 26 years old	11	2.0%	95	17.0%	124	22.5%	78	13.7%	25	4.4%	226	40.3%	559
...26-45 years old	9	3.2%	45	12.8%	71	15.4%	54	10.7%	28	7.5%	199	50.4%	406
...46 and over	6	1.4%	55	13.3%	101	24.8%	60	13.7%	35	8.0%	164	38.8%	421
# YEARS ON CAMPUS													
...Less than 3 years	12	2.5%	65	14.5%	112	22.8%	59	11.1%	20	3.5%	254	45.7%	522
...3-5 years	7	2.1%	67	19.7%	60	18.0%	50	14.9%	24	7.6%	130	37.7%	338
...More than 5 years	7	1.4%	64	12.5%	124	23.5%	83	15.4%	44	7.6%	207	39.5%	529
STATUS													
...Faculty/Staff	11	1.6%	85	11.5%	166	23.6%	107	14.7%	53	7.1%	304	41.5%	726
...Students	15	2.3%	111	16.9%	131	20.8%	86	12.7%	35	5.0%	287	42.3%	665
PERSONAL CONTACT W/ NCSU CAMPUS POLICE													
...Never	10	2.5%	57	13.6%	96	20.9%	34	7.0%	17	3.1%	276	52.8%	490
...Once or twice	12	1.8%	110	17.4%	150	21.8%	104	16.6%	48	7.0%	246	35.4%	670
...Three or more times	4	2.5%	29	17.2%	51	21.7%	55	22.6%	23	8.4%	69	27.5%	231

NOTE: Percentages reported are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

**NC State Campus Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Includes "Don't Know/Not Applicable" Responses)**

	NewQ_7: Compared to local police, NC State University police use more discretion												Total N
	Strongly agree		Agree		Neither agree not disagree		Disagree		Strongly disagree		Don't know		
	N	%	N	%	N	%	N	%	N	%	N	%	
ALL	59	4.0%	252	17.8%	377	26.7%	49	4.4%	17	1.9%	637	45.1%	1,391
SEX													
...Female	26	3.2%	130	17.7%	195	25.6%	24	3.9%	7	1.2%	398	48.3%	780
...Male	33	4.8%	122	18.0%	182	27.7%	25	4.8%	10	2.6%	239	42.1%	611
RACE/ETHNICITY													
...White	37	4.0%	182	18.8%	267	27.0%	27	4.2%	12	2.3%	414	43.7%	939
...Black / AfrAmer	6	3.5%	17	23.1%	31	29.4%	4	3.4%	2	1.2%	45	39.4%	105
...Other / Unknown	16	4.3%	53	14.4%	79	25.3%	18	5.0%	3	1.3%	178	49.7%	347
AGE													
...under 26 years old	19	3.5%	100	18.0%	153	27.9%	29	5.0%	11	2.3%	246	43.3%	558
...26-45 years old	18	5.3%	60	13.5%	98	21.1%	11	3.1%	4	1.6%	215	55.4%	406
...46 and over	22	5.1%	90	23.6%	126	29.1%	7	2.4%	2	0.5%	175	39.3%	422
# YEARS ON CAMPUS													
...Less than 3 years	15	3.2%	66	13.7%	141	27.6%	21	4.4%	7	1.9%	271	49.3%	521
...3-5 years	16	4.5%	75	22.7%	86	24.5%	14	5.1%	6	2.3%	141	40.9%	338
...More than 5 years	28	5.7%	109	21.0%	150	28.0%	14	3.1%	4	1.4%	225	40.8%	530
STATUS													
...Faculty/Staff	33	4.8%	141	19.7%	208	28.7%	13	1.9%	4	0.7%	328	44.1%	727
...Students	26	3.8%	111	17.3%	169	26.1%	36	5.0%	13	2.2%	309	45.4%	664
PERSONAL CONTACT W/ NCSU CAMPUS POLICE													
...Never	9	1.9%	48	9.9%	111	23.9%	15	3.9%	5	1.8%	303	58.6%	491
...Once or twice	28	4.0%	145	23.1%	208	30.9%	23	4.4%	6	1.4%	258	36.3%	668
...Three or more times	22	12.6%	59	27.7%	58	20.5%	11	6.0%	6	4.3%	76	28.9%	232

NOTE: Percentages reported are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.