

**NC State University Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Excludes "Don't Know/Not Applicable" Responses)**

	Q1a: NCSU UPD provides high level of service to the University								Total N
	Strongly Agree		Agree		Disagree		Strongly Disagree		
	N	%	N	%	N	%	N	%	
ALL	469	29.3%	722	61.2%	64	6.7%	25	2.9%	1,280
SEX									
...Female	243	27.4%	413	62.4%	37	7.1%	15	3.2%	708
...Male	226	31.1%	309	60.0%	27	6.3%	10	2.6%	572
RACE/ETHNICITY*									
...White	303	26.8%	511	63.5%	39	6.3%	18	3.4%	871
...Black / AfrAmer	31	22.8%	49	65.3%	6	7.3%	3	4.6%	89
...Other / Unknown	135	36.7%	162	54.7%	19	7.3%	4	1.2%	320
AGE*									
...under 26 years old	128	25.0%	305	64.8%	36	7.3%	14	3.0%	483
...26-45 years old	139	40.9%	159	50.4%	11	5.9%	5	2.8%	314
...46 and over	180	52.0%	174	46.2%	5	1.3%	1	0.5%	360
# YEARS ON CAMPUS*									
...Less than 3 years	135	29.3%	256	63.4%	21	5.6%	7	1.8%	419
...3-5 years	89	25.9%	164	59.5%	23	10.1%	10	4.6%	286
...More than 5 years	223	46.5%	219	50.2%	8	1.7%	3	1.6%	453
STATUS*									
...Faculty/Staff	295	47.9%	313	49.1%	14	2.3%	4	0.8%	626
...Students	174	24.9%	409	64.0%	50	7.7%	21	3.4%	654
PERSONAL CONTACT W/ NCSU CAMPUS POLICE*									
...Never	122	23.5%	309	65.5%	31	7.5%	13	3.5%	475
...Once or twice	242	32.7%	312	60.0%	26	5.5%	6	1.7%	586
...Three or more times	105	40.1%	101	47.5%	7	7.5%	6	4.8%	219

NOTE: Percentages are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

***Statistically significant difference (p<.05).**

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	Q1b: NCSU UPD provides the services requested of it								Total N
	Strongly Agree		Agree		Disagree		Strongly Disagree		
	N	%	N	%	N	%	N	%	
ALL	451	32.2%	648	61.0%	36	4.5%	18	2.3%	1,153
SEX									
...Female	234	30.7%	367	61.9%	21	5.3%	9	2.1%	631
...Male	217	33.6%	281	60.1%	15	3.9%	9	2.5%	522
RACE/ETHNICITY*									
...White	296	29.9%	455	62.9%	21	4.4%	13	2.7%	785
...Black / AfrAmer	33	31.5%	48	61.6%	2	2.3%	3	4.6%	86
...Other / Unknown	122	37.8%	145	56.1%	13	5.5%	2	0.6%	282
AGE*									
...under 26 years old	133	29.0%	268	62.8%	21	5.5%	12	2.7%	434
...26-45 years old	131	40.6%	147	53.5%	7	3.1%	4	2.9%	289
...46 and over	166	51.2%	158	47.9%	1	0.3%	1	0.6%	326
# YEARS ON CAMPUS*									
...Less than 3 years	138	34.1%	218	60.6%	10	3.3%	7	2.0%	373
...3-5 years	87	26.2%	154	62.1%	15	8.0%	8	3.7%	264
...More than 5 years	205	47.7%	201	49.8%	4	0.9%	2	1.6%	412
STATUS*									
...Faculty/Staff	280	49.3%	283	48.9%	6	1.1%	3	0.7%	572
...Students	171	28.1%	365	63.9%	30	5.4%	15	2.7%	581
PERSONAL CONTACT W/ NCSU CAMPUS POLICE*									
...Never	118	26.1%	270	66.8%	16	4.7%	8	2.5%	412
...Once or twice	236	36.4%	276	57.7%	13	4.2%	5	1.7%	530
...Three or more times	97	39.8%	102	51.1%	7	5.2%	5	3.9%	211

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	Q1c: NCSU UPD responds to calls in timely manner								Total N
	Strongly Agree		Agree		Disagree		Strongly Disagree		
	N	%	N	%	N	%	N	%	
ALL	377	34.1%	457	56.7%	39	6.1%	20	3.1%	893
SEX									
...Female	191	32.6%	246	56.2%	27	8.3%	9	2.9%	473
...Male	186	35.4%	211	57.2%	12	4.1%	11	3.3%	420
RACE/ETHNICITY*									
...White	241	33.3%	304	55.7%	31	8.1%	10	2.8%	586
...Black / AfrAmer	26	27.9%	41	62.3%	5	6.4%	2	3.4%	74
...Other / Unknown	110	37.5%	112	57.1%	3	1.9%	8	3.5%	233
AGE*									
...under 26 years old	97	27.7%	181	61.1%	23	7.9%	10	3.3%	311
...26-45 years old	114	49.0%	99	45.2%	4	1.2%	5	4.6%	222
...46 and over	147	53.7%	130	43.8%	4	1.2%	3	1.3%	284
# YEARS ON CAMPUS*									
...Less than 3 years	105	34.1%	142	58.6%	8	3.8%	9	3.5%	264
...3-5 years	78	30.0%	106	56.9%	14	9.5%	6	3.6%	204
...More than 5 years	176	48.3%	163	46.3%	9	3.4%	3	2.1%	351
STATUS*									
...Faculty/Staff	241	50.6%	219	46.1%	10	2.1%	5	1.3%	475
...Students	136	29.4%	238	59.8%	29	7.2%	15	3.6%	418
PERSONAL CONTACT W/ NCSU CAMPUS POLICE*									
...Never	89	27.2%	166	63.9%	12	5.3%	9	3.6%	276
...Once or twice	201	39.0%	201	52.6%	17	5.5%	7	2.9%	426
...Three or more times	87	37.5%	90	50.0%	10	10.4%	4	2.1%	191

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	Q1d: NCSU UPD provides good info on services they provide								Total N
	Strongly Agree		Agree		Disagree		Strongly Disagree		
	N	%	N	%	N	%	N	%	
ALL	407	25.9%	713	57.9%	133	12.2%	41	4.1%	1,294
SEX*									
...Female	208	22.8%	386	55.5%	96	16.9%	24	4.9%	714
...Male	199	28.9%	327	60.2%	37	7.6%	17	3.3%	580
RACE/ETHNICITY*									
...White	259	24.8%	479	56.2%	103	14.5%	27	4.5%	868
...Black / AfrAmer	26	22.4%	55	63.3%	10	11.7%	2	2.6%	93
...Other / Unknown	122	29.2%	179	60.3%	20	7.1%	12	3.4%	333
AGE*									
...under 26 years old	121	22.6%	277	60.4%	63	12.6%	24	4.4%	485
...26-45 years old	126	36.9%	175	50.6%	30	8.5%	8	4.0%	339
...46 and over	139	41.7%	182	52.8%	16	4.3%	3	1.2%	340
# YEARS ON CAMPUS*									
...Less than 3 years	121	23.9%	242	61.0%	49	11.8%	15	3.3%	427
...3-5 years	98	29.6%	155	52.3%	34	12.1%	16	6.0%	303
...More than 5 years	167	34.8%	237	57.4%	27	5.9%	4	1.9%	435
STATUS*									
...Faculty/Staff	240	38.8%	333	52.8%	45	7.0%	8	1.4%	626
...Students	167	22.9%	380	59.1%	88	13.4%	33	4.7%	668
PERSONAL CONTACT W/ NCSU CAMPUS POLICE*									
...Never	117	21.1%	292	59.5%	66	15.0%	20	4.5%	495
...Once or twice	214	30.1%	302	56.8%	54	9.9%	13	3.1%	583
...Three or more times	76	31.0%	119	54.9%	13	8.2%	8	5.9%	216

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	Q1e: NCSU UPD's services are highly accessible								Total N
	Strongly Agree		Agree		Disagree		Strongly Disagree		
	N	%	N	%	N	%	N	%	
ALL	362	27.7%	619	61.3%	67	7.7%	28	3.4%	1,076
SEX*									
...Female	183	25.1%	338	60.2%	47	10.6%	19	4.2%	587
...Male	179	30.2%	281	62.3%	20	5.0%	9	2.6%	489
RACE/ETHNICITY*									
...White	244	29.3%	408	59.3%	44	7.8%	18	3.6%	714
...Black / AfrAmer	19	12.3%	56	74.7%	6	8.0%	3	5.0%	84
...Other / Unknown	99	28.4%	155	61.9%	17	7.4%	7	2.2%	278
AGE*									
...under 26 years old	117	25.2%	262	62.5%	40	8.9%	16	3.4%	435
...26-45 years old	107	38.1%	137	53.8%	10	4.2%	6	3.9%	260
...46 and over	122	46.4%	147	50.9%	6	2.0%	1	0.7%	276
# YEARS ON CAMPUS*									
...Less than 3 years	115	28.0%	221	62.6%	23	6.6%	11	2.8%	370
...3-5 years	82	28.7%	136	57.0%	19	9.9%	9	4.3%	246
...More than 5 years	149	37.8%	190	55.5%	14	4.6%	3	2.1%	356
STATUS*									
...Faculty/Staff	206	42.4%	264	53.4%	15	3.1%	5	1.1%	490
...Students	156	24.7%	355	62.9%	52	8.6%	23	3.8%	586
PERSONAL CONTACT W/ NCSU CAMPUS POLICE*									
...Never	99	23.0%	261	64.9%	27	7.7%	16	4.5%	403
...Once or twice	189	32.1%	257	59.0%	31	7.3%	5	1.6%	482
...Three or more times	74	30.6%	101	54.7%	9	9.1%	7	5.6%	191

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	Q1f: NCSU UPD is aware of needs/concerns of NCSU community								Total N
	Strongly Agree		Agree		Disagree		Strongly Disagree		
	N	%	N	%	N	%	N	%	
ALL	360	25.8%	643	57.3%	100	11.1%	49	5.8%	1,152
SEX*									
...Female	187	24.5%	356	55.4%	71	14.7%	25	5.4%	639
...Male	173	27.1%	287	59.2%	29	7.5%	24	6.2%	513
RACE/ETHNICITY									
...White	224	23.9%	437	57.9%	71	12.2%	30	5.9%	762
...Black / AfrAmer	23	21.8%	46	62.1%	8	11.0%	3	5.1%	80
...Other / Unknown	113	30.7%	160	54.8%	21	8.7%	16	5.8%	310
AGE*									
...under 26 years old	113	23.5%	253	58.6%	51	11.7%	28	6.2%	445
...26-45 years old	106	34.8%	157	55.0%	12	4.8%	11	5.4%	286
...46 and over	122	41.9%	168	52.7%	12	4.5%	2	0.9%	304
# YEARS ON CAMPUS*									
...Less than 3 years	126	27.7%	215	58.0%	33	9.9%	16	4.4%	390
...3-5 years	70	24.2%	148	55.6%	24	11.5%	20	8.7%	262
...More than 5 years	144	34.3%	219	58.4%	18	4.9%	5	2.4%	386
STATUS*									
...Faculty/Staff	208	39.3%	299	54.7%	24	4.4%	8	1.6%	539
...Students	152	22.9%	344	57.9%	76	12.5%	41	6.7%	613
PERSONAL CONTACT W/ NCSU CAMPUS POLICE*									
...Never	107	20.6%	254	60.8%	49	11.5%	26	7.1%	436
...Once or twice	192	32.1%	273	52.1%	44	11.8%	14	3.9%	523
...Three or more times	61	24.4%	116	61.9%	7	6.2%	9	7.5%	193

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	Q1g: NCSU UPD is effective in its role to ensure public safety on campus								Total N
	Strongly Agree		Agree		Disagree		Strongly Disagree		
	N	%	N	%	N	%	N	%	
ALL	430	26.7%	739	58.6%	106	10.5%	41	4.2%	1,316
SEX									
...Female	219	24.6%	414	58.9%	63	12.2%	23	4.3%	719
...Male	211	28.7%	325	58.3%	43	8.8%	18	4.2%	597
RACE/ETHNICITY*									
...White	268	24.0%	520	60.5%	73	10.7%	27	4.8%	888
...Black / AfrAmer	29	21.3%	52	62.4%	9	11.9%	3	4.4%	93
...Other / Unknown	133	34.2%	167	53.3%	24	9.5%	11	2.9%	335
AGE*									
...under 26 years old	126	23.4%	293	61.3%	52	11.2%	22	4.1%	493
...26-45 years old	128	37.0%	178	53.4%	13	4.8%	10	4.8%	329
...46 and over	156	44.7%	186	49.4%	17	5.4%	1	0.5%	360
# YEARS ON CAMPUS*									
...Less than 3 years	143	28.9%	246	58.7%	34	9.5%	12	2.9%	435
...3-5 years	84	22.7%	165	59.5%	29	11.5%	17	6.3%	295
...More than 5 years	182	38.4%	248	55.2%	19	4.5%	4	1.9%	453
STATUS*									
...Faculty/Staff	256	40.5%	346	53.7%	29	4.7%	6	1.0%	637
...Students	174	23.5%	393	59.7%	77	11.8%	35	5.0%	679
PERSONAL CONTACT W/ NCSU CAMPUS POLICE*									
...Never	122	21.5%	306	61.6%	52	11.9%	21	5.0%	501
...Once or twice	223	30.5%	323	57.2%	42	9.3%	12	2.9%	600
...Three or more times	85	35.1%	110	50.7%	12	8.3%	8	5.9%	215

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	Q1h: NCSU UPD makes customer service its top priority								Total N
	Strongly Agree		Agree		Disagree		Strongly Disagree		
	N	%	N	%	N	%	N	%	
ALL	322	28.3%	450	52.4%	86	12.8%	41	6.5%	899
SEX*									
...Female	162	25.8%	249	53.0%	57	15.7%	19	5.6%	487
...Male	160	30.7%	201	51.9%	29	9.9%	22	7.5%	412
RACE/ETHNICITY*									
...White	196	25.0%	305	52.7%	62	14.9%	26	7.5%	589
...Black / AfrAmer	19	13.3%	40	65.0%	9	17.0%	3	4.7%	71
...Other / Unknown	107	39.0%	105	48.6%	15	7.2%	12	5.1%	239
AGE*									
...under 26 years old	88	23.1%	176	55.1%	47	14.9%	23	7.0%	334
...26-45 years old	99	44.4%	100	44.8%	11	4.4%	9	6.4%	219
...46 and over	119	48.8%	132	47.9%	7	2.2%	2	1.1%	260
# YEARS ON CAMPUS*									
...Less than 3 years	105	29.9%	154	54.8%	26	9.8%	16	5.5%	301
...3-5 years	59	24.4%	93	47.6%	27	18.8%	14	9.2%	193
...More than 5 years	142	41.9%	160	52.4%	12	3.1%	4	2.6%	318
STATUS*									
...Faculty/Staff	197	45.1%	213	48.0%	21	4.7%	8	2.3%	439
...Students	125	24.2%	237	53.5%	65	14.7%	33	7.6%	460
PERSONAL CONTACT W/ NCSU CAMPUS POLICE*									
...Never	91	23.6%	171	56.3%	36	11.6%	21	8.4%	319
...Once or twice	168	32.9%	187	49.6%	34	13.0%	12	4.6%	401
...Three or more times	63	29.1%	92	48.7%	16	15.9%	8	6.4%	179

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	Q1i: NCSU UPD keeps victims/witnesses informed of case status								Total N
	Strongly Agree		Agree		Disagree		Strongly Disagree		
	N	%	N	%	N	%	N	%	
ALL	263	35.1%	294	47.0%	56	10.7%	30	7.1%	643
SEX									
...Female	130	30.5%	173	51.1%	32	10.7%	18	7.7%	353
...Male	133	39.6%	121	43.1%	24	10.8%	12	6.5%	290
RACE/ETHNICITY*									
...White	135	28.6%	185	48.6%	42	14.2%	21	8.6%	383
...Black / AfrAmer	21	32.7%	32	49.9%	2	6.4%	4	11.0%	59
...Other / Unknown	107	47.3%	77	43.6%	12	5.7%	5	3.5%	201
AGE*									
...under 26 years old	96	32.0%	130	49.1%	32	11.3%	19	7.6%	277
...26-45 years old	77	50.1%	71	39.2%	9	5.3%	5	5.5%	162
...46 and over	74	54.8%	61	40.7%	5	3.2%	1	1.3%	141
# YEARS ON CAMPUS*									
...Less than 3 years	104	36.0%	111	48.6%	21	9.3%	13	6.1%	249
...3-5 years	60	37.7%	67	43.1%	13	10.3%	9	8.9%	149
...More than 5 years	82	41.7%	85	46.0%	12	8.4%	3	3.9%	182
STATUS*									
...Faculty/Staff	131	48.0%	127	46.2%	13	4.3%	3	1.5%	274
...Students	132	32.6%	167	47.2%	43	12.0%	27	8.2%	369
PERSONAL CONTACT W/ NCSU CAMPUS POLICE									
...Never	94	30.2%	129	50.7%	24	11.5%	14	7.6%	261
...Once or twice	113	37.7%	118	45.7%	22	10.1%	12	6.5%	265
...Three or more times	56	45.4%	47	37.3%	10	9.9%	4	7.4%	117

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	Q1j: NCSU UPD closes cases in timely fashion								Total N
	Strongly Agree		Agree		Disagree		Strongly Disagree		
	N	%	N	%	N	%	N	%	
ALL	182	29.5%	279	57.7%	32	6.5%	23	6.3%	516
SEX									
...Female	87	25.0%	167	62.6%	19	7.0%	11	5.5%	284
...Male	95	34.1%	112	52.7%	13	6.0%	12	7.2%	232
RACE/ETHNICITY*									
...White	105	28.0%	166	58.4%	17	5.3%	16	8.3%	304
...Black / AfrAmer	7	8.7%	25	63.6%	7	22.0%	2	5.7%	41
...Other / Unknown	70	36.9%	88	55.1%	8	4.9%	5	3.1%	171
AGE*									
...under 26 years old	71	26.6%	140	60.1%	15	6.7%	15	6.7%	241
...26-45 years old	54	43.5%	54	44.3%	8	4.5%	5	7.7%	121
...46 and over	45	48.2%	53	48.3%	2	1.7%	1	1.8%	101
# YEARS ON CAMPUS									
...Less than 3 years	75	29.9%	121	59.4%	9	5.0%	12	5.8%	217
...3-5 years	40	31.1%	61	53.7%	8	8.2%	6	7.0%	115
...More than 5 years	55	37.1%	66	49.9%	8	4.8%	3	8.1%	132
STATUS*									
...Faculty/Staff	85	42.0%	98	50.9%	12	5.6%	2	1.5%	197
...Students	97	27.4%	181	58.8%	20	6.6%	21	7.1%	319
PERSONAL CONTACT W/ NCSU CAMPUS POLICE									
...Never	61	26.6%	119	58.2%	15	8.2%	11	7.1%	206
...Once or twice	82	30.4%	116	58.5%	12	5.3%	9	5.8%	219
...Three or more times	39	37.9%	44	51.9%	5	4.8%	3	5.4%	91

NOTE: Percentages are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

***Statistically significant difference (p<.05).**

**NC State University Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Excludes "Don't Know/Not Applicable" Responses)**

	Q1k: NCSU UPD does an excellent job overall								Total N
	Strongly Agree		Agree		Disagree		Strongly Disagree		
	N	%	N	%	N	%	N	%	
ALL	383	26.6%	671	60.2%	78	9.2%	35	4.0%	1,167
SEX									
...Female	196	26.0%	361	60.2%	43	10.0%	18	3.8%	618
...Male	187	27.1%	310	60.2%	35	8.5%	17	4.2%	549
RACE/ETHNICITY*									
...White	245	25.1%	446	60.7%	48	8.9%	26	5.3%	765
...Black / AfrAmer	21	16.5%	52	60.5%	12	20.2%	2	2.8%	87
...Other / Unknown	117	32.2%	173	59.1%	18	7.0%	7	1.7%	315
AGE*									
...under 26 years old	108	22.4%	268	62.2%	49	12.1%	16	3.4%	441
...26-45 years old	121	37.6%	153	54.7%	10	2.8%	9	5.0%	293
...46 and over	134	43.2%	180	52.5%	8	3.4%	2	0.9%	324
# YEARS ON CAMPUS*									
...Less than 3 years	123	28.4%	220	60.4%	27	8.9%	9	2.2%	379
...3-5 years	76	22.5%	152	59.2%	25	12.4%	14	5.9%	267
...More than 5 years	163	35.4%	231	57.8%	15	4.8%	4	2.0%	413
STATUS*									
...Faculty/Staff	232	40.6%	312	54.5%	19	3.6%	7	1.3%	570
...Students	151	23.2%	359	61.5%	59	10.6%	28	4.7%	597
PERSONAL CONTACT W/ NCSU CAMPUS POLICE*									
...Never	108	22.3%	267	62.4%	36	10.6%	17	4.7%	428
...Once or twice	197	30.0%	287	59.7%	32	7.6%	10	2.7%	526
...Three or more times	78	30.9%	117	53.2%	10	9.9%	8	6.0%	213

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***Statistically significant difference (p<.05).**

**NC State University Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Excludes "Don't Know/Not Applicable" Responses)**

	Q2a: Police employees are professional when interacting with faculty								Total N
	Strongly Agree		Agree		Disagree		Strongly Disagree		
	N	%	N	%	N	%	N	%	
ALL	340	39.4%	373	56.4%	8	2.3%	11	1.8%	732
SEX									
...Female	168	37.0%	203	59.6%	4	1.8%	5	1.6%	380
...Male	172	41.7%	170	53.4%	4	2.9%	6	2.0%	352
RACE/ETHNICITY									
...White	233	39.7%	254	55.7%	7	3.0%	6	1.7%	500
...Black / AfrAmer	23	27.4%	31	68.2%	.	.	2	4.3%	56
...Other / Unknown	84	42.7%	88	54.3%	1	1.7%	3	1.3%	176
AGE*									
...under 26 years old	93	34.2%	149	60.8%	8	3.8%	4	1.2%	254
...26-45 years old	106	49.9%	91	44.9%	.	.	6	5.2%	203
...46 and over	128	54.6%	109	44.6%	.	.	1	0.8%	238
# YEARS ON CAMPUS*									
...Less than 3 years	93	34.7%	140	62.5%	2	1.5%	4	1.3%	239
...3-5 years	72	41.8%	76	49.7%	6	6.1%	4	2.4%	158
...More than 5 years	162	52.3%	135	45.0%	.	.	3	2.7%	300
STATUS*									
...Faculty/Staff	224	53.5%	189	45.1%	.	.	5	1.4%	418
...Students	116	34.7%	184	60.3%	8	3.1%	6	1.9%	314
PERSONAL CONTACT W/ NCSU CAMPUS POLICE*									
...Never	71	30.4%	130	65.0%	3	2.4%	4	2.3%	208
...Once or twice	200	44.9%	177	51.5%	3	2.0%	5	1.6%	385
...Three or more times	69	42.9%	66	52.3%	2	3.5%	2	1.3%	139

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***Statistically significant difference (p<.05).**

**NC State University Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Excludes "Don't Know/Not Applicable" Responses)**

	Q2b: Police employees are professional when interacting with students								Total N
	Strongly Agree		Agree		Disagree		Strongly Disagree		
	N	%	N	%	N	%	N	%	
ALL	303	32.7%	436	56.6%	48	6.6%	27	4.1%	814
SEX									
...Female	153	29.6%	242	58.7%	28	7.3%	15	4.3%	438
...Male	150	35.6%	194	54.6%	20	5.9%	12	3.9%	376
RACE/ETHNICITY									
...White	194	31.4%	295	56.5%	34	7.6%	17	4.5%	540
...Black / AfrAmer	18	23.2%	30	64.2%	4	6.3%	3	6.3%	55
...Other / Unknown	91	38.1%	111	54.9%	10	4.3%	7	2.8%	219
AGE*									
...under 26 years old	128	30.4%	237	58.3%	29	7.3%	18	4.1%	412
...26-45 years old	92	43.0%	92	47.9%	10	4.3%	6	4.8%	200
...46 and over	72	47.8%	81	48.8%	4	2.2%	1	1.2%	158
# YEARS ON CAMPUS*									
...Less than 3 years	113	33.4%	191	59.6%	13	4.2%	10	2.8%	327
...3-5 years	79	31.8%	112	52.0%	18	10.1%	12	6.1%	221
...More than 5 years	101	40.5%	107	51.2%	12	5.3%	3	3.0%	223
STATUS*									
...Faculty/Staff	139	45.5%	145	48.0%	14	4.9%	4	1.6%	302
...Students	164	30.8%	291	57.9%	34	6.8%	23	4.5%	512
PERSONAL CONTACT W/ NCSU CAMPUS POLICE*									
...Never	79	27.1%	166	60.6%	18	6.8%	12	5.5%	275
...Once or twice	171	37.6%	204	54.8%	19	5.1%	8	2.5%	402
...Three or more times	53	30.7%	66	50.6%	11	12.5%	7	6.2%	137

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***Statistically significant difference (p<.05).**

**NC State University Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Excludes "Don't Know/Not Applicable" Responses)**

	Q2c: Police employees are professional when interacting with staff								Total N
	Strongly Agree		Agree		Disagree		Strongly Disagree		
	N	%	N	%	N	%	N	%	
ALL	397	39.2%	434	56.6%	9	2.1%	12	2.1%	852
SEX									
...Female	212	36.3%	261	60.7%	4	1.3%	6	1.8%	483
...Male	185	42.3%	173	52.4%	5	2.9%	6	2.4%	369
RACE/ETHNICITY									
...White	280	40.8%	293	54.5%	7	2.5%	7	2.2%	587
...Black / AfrAmer	25	25.1%	44	70.1%	.	.	3	4.9%	72
...Other / Unknown	92	40.2%	97	57.0%	2	1.8%	2	1.0%	193
AGE*									
...under 26 years old	93	32.7%	159	61.9%	7	3.4%	6	2.0%	265
...26-45 years old	128	47.4%	119	48.3%	2	0.6%	4	3.8%	253
...46 and over	163	57.0%	132	42.0%	.	.	2	1.0%	297
# YEARS ON CAMPUS*									
...Less than 3 years	100	33.6%	155	63.1%	1	1.0%	6	2.3%	262
...3-5 years	84	41.2%	86	50.9%	6	5.8%	3	2.1%	179
...More than 5 years	200	52.6%	169	44.7%	2	0.5%	3	2.1%	374
STATUS*									
...Faculty/Staff	279	53.1%	238	45.6%	2	0.4%	4	0.9%	523
...Students	118	33.7%	196	61.0%	7	2.7%	8	2.6%	329
PERSONAL CONTACT W/ NCSU CAMPUS POLICE*									
...Never	77	30.0%	144	65.1%	2	1.7%	6	3.2%	229
...Once or twice	224	44.0%	201	52.3%	4	2.0%	4	1.7%	433
...Three or more times	96	44.6%	89	51.4%	3	3.0%	2	1.0%	190

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***Statistically significant difference (p<.05).**

**NC State University Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Excludes "Don't Know/Not Applicable" Responses)**

	Q2d: Police employees are courteous								Total N
	Strongly Agree		Agree		Disagree		Strongly Disagree		
	N	%	N	%	N	%	N	%	
ALL	488	33.9%	607	58.0%	36	5.4%	24	2.7%	1,155
SEX									
...Female	252	32.1%	336	59.1%	21	5.8%	14	3.0%	623
...Male	236	35.5%	271	57.0%	15	5.1%	10	2.3%	532
RACE/ETHNICITY*									
...White	332	32.9%	415	58.8%	23	5.3%	15	3.0%	785
...Black / AfrAmer	31	26.2%	44	54.6%	6	15.6%	3	3.6%	84
...Other / Unknown	125	38.1%	148	57.2%	7	3.1%	6	1.6%	286
AGE*									
...under 26 years old	120	27.3%	263	62.8%	27	7.2%	14	2.7%	424
...26-45 years old	147	45.2%	145	50.1%	3	0.7%	7	3.9%	302
...46 and over	203	56.1%	164	42.8%	1	0.3%	2	0.8%	370
# YEARS ON CAMPUS*									
...Less than 3 years	125	31.0%	216	61.3%	16	5.5%	9	2.2%	366
...3-5 years	102	30.8%	145	58.3%	12	7.1%	10	3.8%	269
...More than 5 years	243	49.9%	212	47.7%	3	0.6%	4	1.8%	462
STATUS*									
...Faculty/Staff	329	53.0%	283	45.2%	4	0.7%	6	1.1%	622
...Students	159	28.4%	324	61.7%	32	6.8%	18	3.1%	533
PERSONAL CONTACT W/ NCSU CAMPUS POLICE*									
...Never	105	25.1%	214	64.1%	18	8.2%	8	2.6%	345
...Once or twice	271	38.5%	298	56.3%	12	3.3%	8	1.9%	589
...Three or more times	112	42.4%	95	46.6%	6	5.1%	8	5.8%	221

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***Statistically significant difference (p<.05).**

**NC State University Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Excludes "Don't Know/Not Applicable" Responses)**

	Q2e: Police employees are knowledgeable about what they do								Total N
	Strongly Agree		Agree		Disagree		Strongly Disagree		
	N	%	N	%	N	%	N	%	
ALL	420	33.4%	620	59.3%	31	4.1%	24	3.2%	1,095
SEX									
...Female	219	31.5%	344	60.7%	19	5.2%	11	2.5%	593
...Male	201	35.2%	276	58.0%	12	3.1%	13	3.8%	502
RACE/ETHNICITY									
...White	280	31.6%	432	60.0%	24	4.9%	15	3.5%	751
...Black / AfrAmer	25	27.0%	51	64.9%	3	5.1%	2	3.0%	81
...Other / Unknown	115	39.7%	137	55.9%	4	2.0%	7	2.4%	263
AGE*									
...under 26 years old	128	30.4%	255	61.8%	18	4.6%	14	3.1%	415
...26-45 years old	129	41.5%	153	52.2%	6	2.6%	6	3.7%	294
...46 and over	149	46.9%	175	50.3%	3	1.6%	2	1.2%	329
# YEARS ON CAMPUS*									
...Less than 3 years	122	32.7%	214	62.5%	6	1.8%	10	2.9%	352
...3-5 years	92	32.3%	149	56.4%	14	7.7%	8	3.5%	263
...More than 5 years	192	43.6%	221	51.8%	7	2.5%	4	2.2%	424
STATUS*									
...Faculty/Staff	256	44.5%	307	53.0%	7	1.4%	5	1.2%	575
...Students	164	30.5%	313	61.0%	24	4.9%	19	3.7%	520
PERSONAL CONTACT W/ NCSU CAMPUS POLICE*									
...Never	94	25.1%	220	66.4%	11	4.5%	10	4.1%	335
...Once or twice	231	38.8%	291	55.7%	14	3.5%	7	2.0%	543
...Three or more times	95	38.6%	109	51.2%	6	5.4%	7	4.8%	217

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**NC State University Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Excludes "Don't Know/Not Applicable" Responses)**

	Q2f: Police employees go out of their way to help during time of need								Total N
	Strongly Agree		Agree		Disagree		Strongly Disagree		
	N	%	N	%	N	%	N	%	
ALL	364	34.1%	461	54.1%	46	7.8%	26	3.9%	897
SEX*									
...Female	184	30.0%	262	58.1%	23	7.0%	17	5.0%	486
...Male	180	38.0%	199	50.4%	23	8.6%	9	3.0%	411
RACE/ETHNICITY*									
...White	250	34.9%	301	53.0%	29	7.3%	18	4.8%	598
...Black / AfrAmer	20	27.1%	42	50.7%	5	17.1%	2	5.1%	69
...Other / Unknown	94	34.4%	118	57.4%	12	6.4%	6	1.8%	230
AGE*									
...under 26 years old	101	28.6%	206	57.7%	30	9.6%	16	4.0%	353
...26-45 years old	112	47.8%	103	44.2%	5	2.4%	8	5.6%	228
...46 and over	140	52.1%	126	44.2%	7	3.7%	.	.	273
# YEARS ON CAMPUS*									
...Less than 3 years	107	32.5%	175	58.8%	16	6.6%	7	2.1%	305
...3-5 years	74	31.3%	99	49.8%	16	11.4%	13	7.5%	202
...More than 5 years	173	47.9%	161	45.6%	10	4.3%	4	2.2%	348
STATUS*									
...Faculty/Staff	232	49.1%	218	47.0%	11	2.9%	5	1.1%	466
...Students	132	30.1%	243	56.1%	35	9.2%	21	4.7%	431
PERSONAL CONTACT W/ NCSU CAMPUS POLICE*									
...Never	81	26.6%	170	61.6%	16	7.6%	9	4.2%	276
...Once or twice	195	38.6%	209	50.4%	20	7.9%	10	3.1%	434
...Three or more times	88	39.6%	82	45.7%	10	8.4%	7	6.3%	187

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**NC State University Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Excludes "Don't Know/Not Applicable" Responses)**

	Q2g: Police employees have a neat and professional appearance								Total N
	Strongly Agree		Agree		Disagree		Strongly Disagree		
	N	%	N	%	N	%	N	%	
ALL	567	37.4%	692	60.4%	10	1.2%	9	1.0%	1,278
SEX									
...Female	279	34.4%	397	63.1%	7	1.8%	4	0.8%	687
...Male	288	40.2%	295	58.0%	3	0.7%	5	1.2%	591
RACE/ETHNICITY*									
...White	378	35.7%	478	61.9%	9	1.6%	4	0.8%	869
...Black / AfrAmer	36	29.4%	54	68.1%	.	.	2	2.5%	92
...Other / Unknown	153	43.1%	160	55.2%	1	0.6%	3	1.1%	317
AGE*									
...under 26 years old	168	33.1%	313	64.4%	7	1.4%	5	1.1%	493
...26-45 years old	172	46.2%	162	52.4%	.	.	3	1.5%	337
...46 and over	209	56.6%	169	42.9%	1	0.3%	1	0.3%	380
# YEARS ON CAMPUS*									
...Less than 3 years	160	35.6%	255	62.5%	1	0.2%	7	1.7%	423
...3-5 years	123	34.2%	175	62.6%	6	2.6%	1	0.6%	305
...More than 5 years	266	54.3%	215	45.3%	1	0.2%	1	0.2%	483
STATUS*									
...Faculty/Staff	352	54.5%	300	45.1%	1	0.2%	2	0.3%	655
...Students	215	33.0%	392	64.4%	9	1.5%	7	1.2%	623
PERSONAL CONTACT W/ NCSU CAMPUS POLICE*									
...Never	129	27.5%	284	69.7%	3	0.9%	7	1.9%	423
...Once or twice	314	44.3%	310	54.3%	3	1.0%	2	0.4%	629
...Three or more times	124	45.2%	98	51.6%	4	3.2%	.	.	226

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**NC State University Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Excludes "Don't Know/Not Applicable" Responses)**

	Q2h: Police employees treat people fairly								Total N
	Strongly Agree		Agree		Disagree		Strongly Disagree		
	N	%	N	%	N	%	N	%	
ALL	375	35.4%	463	51.7%	48	7.6%	36	5.3%	922
SEX*									
...Female	178	31.7%	247	52.7%	29	9.0%	24	6.6%	478
...Male	197	38.7%	216	50.8%	19	6.4%	12	4.1%	444
RACE/ETHNICITY*									
...White	244	33.7%	314	52.2%	29	7.7%	25	6.5%	612
...Black / AfrAmer	17	19.4%	39	63.9%	7	13.2%	3	3.6%	66
...Other / Unknown	114	43.2%	110	47.5%	12	6.0%	8	3.3%	244
AGE*									
...under 26 years old	126	32.0%	194	52.7%	34	9.3%	25	6.0%	379
...26-45 years old	111	47.0%	106	43.2%	7	4.7%	8	5.2%	232
...46 and over	127	47.7%	137	50.0%	3	1.7%	1	0.7%	268
# YEARS ON CAMPUS*									
...Less than 3 years	125	36.2%	162	52.2%	19	6.6%	16	5.1%	322
...3-5 years	82	32.9%	105	47.9%	20	12.4%	13	6.8%	220
...More than 5 years	158	44.4%	169	51.1%	5	1.8%	5	2.7%	337
STATUS*									
...Faculty/Staff	214	47.5%	224	48.4%	9	2.6%	6	1.5%	453
...Students	161	32.5%	239	52.5%	39	8.8%	30	6.2%	469
PERSONAL CONTACT W/ NCSU CAMPUS POLICE*									
...Never	94	28.3%	164	56.5%	21	9.2%	14	6.0%	293
...Once or twice	204	41.8%	210	48.2%	20	6.2%	12	3.8%	446
...Three or more times	77	33.5%	89	50.0%	7	7.9%	10	8.6%	183

NOTE: Percentages are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

***Statistically significant difference (p<.05).**

**NC State University Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Excludes "Don't Know/Not Applicable" Responses)**

	Q2i: Police employees take the time to explain their actions								Total N
	Strongly Agree		Agree		Disagree		Strongly Disagree		
	N	%	N	%	N	%	N	%	
ALL	297	32.6%	412	50.9%	60	11.6%	27	4.8%	796
SEX*									
...Female	142	28.0%	225	54.9%	31	10.9%	17	6.2%	415
...Male	155	36.7%	187	47.4%	29	12.3%	10	3.6%	381
RACE/ETHNICITY*									
...White	188	31.4%	279	50.4%	40	12.5%	18	5.7%	525
...Black / AfrAmer	19	20.6%	31	53.2%	6	18.3%	3	7.8%	59
...Other / Unknown	90	37.9%	102	51.5%	14	8.3%	6	2.2%	212
AGE*									
...under 26 years old	92	27.3%	165	53.0%	42	14.4%	18	5.2%	317
...26-45 years old	94	49.5%	98	41.2%	8	4.1%	6	5.3%	206
...46 and over	104	45.7%	130	51.5%	4	2.0%	1	0.8%	239
# YEARS ON CAMPUS*									
...Less than 3 years	96	32.9%	136	53.6%	22	10.1%	10	3.4%	264
...3-5 years	66	30.7%	87	44.4%	23	17.1%	12	7.9%	188
...More than 5 years	128	40.6%	169	54.0%	9	2.9%	3	2.4%	309
STATUS*									
...Faculty/Staff	172	44.0%	215	52.1%	11	2.9%	3	1.0%	401
...Students	125	29.6%	197	50.6%	49	13.9%	24	5.8%	395
PERSONAL CONTACT W/ NCSU CAMPUS POLICE*									
...Never	69	27.1%	125	50.6%	28	17.1%	10	5.3%	232
...Once or twice	154	36.4%	197	51.3%	23	8.8%	9	3.5%	383
...Three or more times	74	34.3%	90	50.8%	9	7.2%	8	7.7%	181

NOTE: Percentages are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

***Statistically significant difference (p<.05).**

**NC State University Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Excludes "Don't Know/Not Applicable" Responses)**

	Q2j: Police employees enforce all laws, infractions, rules, regulations								Total N
	Strongly Agree		Agree		Disagree		Strongly Disagree		
	N	%	N	%	N	%	N	%	
ALL	343	31.4%	556	60.6%	43	5.3%	20	2.7%	962
SEX									
...Female	173	27.9%	320	64.0%	24	5.8%	8	2.2%	525
...Male	170	34.8%	236	57.3%	19	4.8%	12	3.1%	437
RACE/ETHNICITY*									
...White	218	30.0%	382	61.4%	31	6.0%	10	2.6%	641
...Black / AfrAmer	19	15.8%	45	73.7%	3	5.2%	4	5.3%	71
...Other / Unknown	106	39.0%	129	55.1%	9	3.8%	6	2.1%	250
AGE*									
...under 26 years old	119	27.9%	256	64.1%	22	5.5%	11	2.5%	408
...26-45 years old	106	44.2%	121	46.6%	9	3.4%	8	5.8%	244
...46 and over	107	41.9%	148	54.5%	8	2.9%	1	0.7%	264
# YEARS ON CAMPUS*									
...Less than 3 years	121	33.8%	198	59.5%	14	4.7%	8	2.1%	341
...3-5 years	77	27.2%	143	63.6%	10	5.3%	8	4.0%	238
...More than 5 years	134	37.9%	184	54.8%	15	4.6%	4	2.7%	337
STATUS*									
...Faculty/Staff	187	40.4%	256	54.7%	16	3.4%	4	1.5%	463
...Students	156	29.3%	300	62.0%	27	5.8%	16	2.9%	499
PERSONAL CONTACT W/ NCSU CAMPUS POLICE*									
...Never	86	24.8%	213	67.7%	12	4.7%	8	2.8%	319
...Once or twice	189	35.3%	256	58.6%	14	3.7%	8	2.4%	467
...Three or more times	68	38.7%	87	44.3%	17	13.7%	4	3.4%	176

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***Statistically significant difference (p<.05).**

**NC State University Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Excludes "Don't Know/Not Applicable" Responses)**

	Q2k: Police employees display positive attitude and behavior								Total N
	Strongly Agree		Agree		Disagree		Strongly Disagree		
	N	%	N	%	N	%	N	%	
ALL	413	32.0%	618	57.8%	50	7.4%	24	2.8%	1,105
SEX									
...Female	211	30.6%	334	58.8%	28	7.6%	13	3.0%	586
...Male	202	33.3%	284	56.8%	22	7.1%	11	2.7%	519
RACE/ETHNICITY*									
...White	274	31.0%	429	57.7%	35	7.9%	16	3.4%	754
...Black / AfrAmer	24	16.5%	49	66.7%	5	13.2%	3	3.6%	81
...Other / Unknown	115	38.6%	140	55.5%	10	4.4%	5	1.4%	270
AGE*									
...under 26 years old	120	27.5%	250	60.3%	35	9.4%	14	2.9%	419
...26-45 years old	133	44.9%	142	48.7%	5	2.4%	7	3.9%	287
...46 and over	148	44.4%	193	54.0%	3	0.8%	2	0.8%	346
# YEARS ON CAMPUS*									
...Less than 3 years	125	32.7%	203	58.1%	18	6.9%	9	2.4%	355
...3-5 years	90	28.3%	145	57.1%	21	10.6%	10	4.0%	266
...More than 5 years	186	41.8%	237	55.4%	4	0.8%	4	2.0%	431
STATUS*									
...Faculty/Staff	252	43.6%	315	53.7%	8	1.6%	6	1.2%	581
...Students	161	28.8%	303	58.9%	42	9.0%	18	3.3%	524
PERSONAL CONTACT W/ NCSU CAMPUS POLICE*									
...Never	91	25.1%	206	61.6%	22	9.9%	9	3.3%	328
...Once or twice	227	36.4%	304	56.2%	20	5.5%	8	1.9%	559
...Three or more times	95	35.9%	108	52.4%	8	6.9%	7	4.8%	218

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**NC State University Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Excludes "Don't Know/Not Applicable" Responses)**

	Q3: Easy to contact correct person when requesting UPD assistance								Total N
	Strongly Agree		Agree		Disagree		Strongly Disagree		
	N	%	N	%	N	%	N	%	
ALL	245	31.9%	386	56.7%	38	7.9%	16	3.5%	685
SEX*									
...Female	126	30.0%	198	55.1%	26	11.5%	7	3.3%	357
...Male	119	33.6%	188	58.1%	12	4.6%	9	3.6%	328
RACE/ETHNICITY*									
...White	155	32.1%	259	55.2%	25	8.9%	10	3.8%	449
...Black / AfrAmer	17	15.8%	34	66.1%	6	13.5%	2	4.7%	59
...Other / Unknown	73	36.7%	93	56.7%	7	4.1%	4	2.5%	177
AGE*									
...under 26 years old	68	27.7%	128	57.0%	28	11.5%	8	3.8%	232
...26-45 years old	76	40.8%	98	51.5%	5	3.0%	4	4.7%	183
...46 and over	97	41.0%	146	54.9%	5	2.2%	4	1.9%	252
# YEARS ON CAMPUS*									
...Less than 3 years	74	33.1%	105	55.6%	17	8.9%	5	2.4%	201
...3-5 years	48	28.2%	86	55.3%	12	10.4%	7	6.1%	153
...More than 5 years	119	37.7%	182	56.1%	9	3.6%	4	2.6%	314
STATUS*									
...Faculty/Staff	157	39.7%	227	56.0%	10	2.9%	5	1.5%	399
...Students	88	29.1%	159	56.9%	28	9.7%	11	4.2%	286
PERSONAL CONTACT W/ NCSU CAMPUS POLICE									
...Never	52	30.0%	100	58.8%	9	7.4%	5	3.9%	166
...Once or twice	127	33.3%	183	56.7%	16	6.4%	8	3.6%	334
...Three or more times	66	31.7%	103	53.2%	13	12.7%	3	2.4%	185

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***Statistically significant difference (p<.05).**

**NC State University Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Excludes "Don't Know/Not Applicable" Responses)**

	Q4: NCSU patrol units arrive at call in timely manner								Total N
	Strongly Agree		Agree		Disagree		Strongly Disagree		
	N	%	N	%	N	%	N	%	
ALL	259	32.2%	391	59.3%	32	5.4%	13	3.1%	695
SEX									
...Female	136	33.2%	198	57.7%	22	7.2%	4	2.0%	360
...Male	123	31.4%	193	60.6%	10	3.9%	9	4.1%	335
RACE/ETHNICITY									
...White	172	32.8%	269	58.4%	21	5.3%	8	3.5%	470
...Black / AfrAmer	16	14.0%	35	75.8%	3	5.1%	2	5.1%	56
...Other / Unknown	71	36.4%	87	56.3%	8	5.6%	3	1.7%	169
AGE*									
...under 26 years old	71	26.6%	156	63.5%	17	6.8%	7	3.1%	251
...26-45 years old	77	44.7%	89	47.4%	5	1.9%	5	6.0%	176
...46 and over	110	44.7%	136	51.8%	8	2.8%	1	0.7%	255
# YEARS ON CAMPUS*									
...Less than 3 years	78	32.7%	125	60.2%	10	5.0%	5	2.2%	218
...3-5 years	45	25.6%	94	62.1%	7	6.8%	6	5.5%	152
...More than 5 years	135	43.1%	162	50.6%	14	4.0%	2	2.2%	313
STATUS*									
...Faculty/Staff	165	40.6%	217	55.1%	15	3.6%	2	0.7%	399
...Students	94	29.4%	174	60.7%	17	6.0%	11	3.9%	296
PERSONAL CONTACT W/ NCSU CAMPUS POLICE*									
...Never	48	30.4%	101	62.3%	3	2.1%	6	5.3%	158
...Once or twice	134	31.8%	201	60.1%	17	6.0%	4	2.1%	356
...Three or more times	77	36.4%	89	52.0%	12	8.9%	3	2.8%	181

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***Statistically significant difference (p<.05).**

**NC State University Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Excludes "Don't Know/Not Applicable" Responses)**

	Q5: NCSU UPD telephone staff are courteous								Total N
	Strongly Agree		Agree		Disagree		Strongly Disagree		
	N	%	N	%	N	%	N	%	
ALL	286	38.7%	373	56.2%	14	2.8%	10	2.3%	683
SEX									
...Female	147	36.7%	203	58.5%	9	3.3%	3	1.5%	362
...Male	139	40.5%	170	54.2%	5	2.4%	7	2.9%	321
RACE/ETHNICITY*									
...White	192	40.3%	250	53.6%	12	3.7%	6	2.4%	460
...Black / AfrAmer	17	16.6%	42	79.7%	.	.	1	3.6%	60
...Other / Unknown	77	41.9%	81	54.8%	2	1.8%	3	1.5%	163
AGE*									
...under 26 years old	78	34.8%	122	58.2%	10	4.4%	5	2.6%	215
...26-45 years old	90	46.5%	95	50.4%	1	0.3%	3	2.8%	189
...46 and over	116	46.1%	144	52.2%	3	0.9%	2	0.8%	265
# YEARS ON CAMPUS*									
...Less than 3 years	78	39.2%	104	56.3%	3	1.9%	5	2.7%	190
...3-5 years	57	34.9%	77	55.6%	7	5.9%	4	3.6%	145
...More than 5 years	148	44.7%	182	54.1%	4	1.0%	1	0.3%	335
STATUS									
...Faculty/Staff	185	44.2%	228	54.0%	5	1.0%	3	0.7%	421
...Students	101	36.4%	145	57.2%	9	3.6%	7	2.9%	262
PERSONAL CONTACT W/ NCSU CAMPUS POLICE									
...Never	55	38.7%	79	55.0%	1	1.4%	5	4.9%	140
...Once or twice	143	36.9%	188	57.4%	10	4.0%	4	1.7%	345
...Three or more times	88	43.0%	106	54.9%	3	1.7%	1	0.4%	198

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**NC State University Police Department
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**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
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	Q6: Patrol units are appropriately visible during day								Total N
	Strongly Agree		Agree		Disagree		Strongly Disagree		
	N	%	N	%	N	%	N	%	
ALL	378	29.7%	670	57.7%	115	9.3%	33	3.3%	1,196
SEX*									
...Female	184	26.8%	364	57.4%	77	12.2%	19	3.5%	644
...Male	194	32.4%	306	57.9%	38	6.5%	14	3.1%	552
RACE/ETHNICITY*									
...White	253	29.7%	461	58.9%	76	8.6%	19	2.8%	809
...Black / AfrAmer	21	22.2%	56	69.1%	7	3.9%	3	4.8%	87
...Other / Unknown	104	31.9%	153	51.7%	32	12.2%	11	4.2%	300
AGE									
...under 26 years old	145	28.5%	287	59.5%	45	8.7%	16	3.3%	493
...26-45 years old	119	34.2%	174	51.9%	31	9.9%	8	3.9%	332
...46 and over	111	32.2%	194	55.5%	35	10.0%	8	2.3%	348
# YEARS ON CAMPUS									
...Less than 3 years	146	32.1%	227	57.1%	40	7.3%	14	3.5%	427
...3-5 years	89	26.7%	168	58.4%	28	11.6%	9	3.3%	294
...More than 5 years	139	30.1%	262	57.6%	44	9.6%	9	2.6%	454
STATUS									
...Faculty/Staff	201	33.2%	334	55.8%	58	9.3%	10	1.6%	603
...Students	177	28.9%	336	58.1%	57	9.3%	23	3.7%	593
PERSONAL CONTACT W/ NCSU CAMPUS POLICE*									
...Never	96	25.8%	230	59.5%	35	9.3%	17	5.4%	378
...Once or twice	210	31.9%	325	57.3%	58	8.9%	12	1.9%	605
...Three or more times	72	34.5%	115	52.6%	22	10.8%	4	2.1%	213

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**NC State University Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Excludes "Don't Know/Not Applicable" Responses)**

	Q7: Patrol units are appropriately visible during nighttime								Total N
	Strongly Agree		Agree		Disagree		Strongly Disagree		
	N	%	N	%	N	%	N	%	
ALL	258	25.4%	430	50.9%	141	18.8%	42	5.0%	871
SEX									
...Female	122	23.8%	218	50.0%	85	21.4%	22	4.7%	447
...Male	136	26.7%	212	51.7%	56	16.4%	20	5.1%	424
RACE/ETHNICITY									
...White	161	23.8%	297	53.5%	88	17.9%	28	4.9%	574
...Black / AfrAmer	14	25.0%	27	47.9%	10	22.7%	3	4.4%	54
...Other / Unknown	83	29.1%	106	45.7%	43	19.8%	11	5.3%	243
AGE*									
...under 26 years old	113	23.1%	239	52.7%	87	19.3%	23	4.9%	462
...26-45 years old	78	33.2%	97	43.4%	28	18.8%	6	4.5%	209
...46 and over	66	37.2%	83	43.8%	22	12.8%	12	6.2%	183
# YEARS ON CAMPUS									
...Less than 3 years	114	27.7%	180	50.0%	63	17.3%	17	5.0%	374
...3-5 years	62	21.5%	124	53.1%	43	21.1%	10	4.3%	239
...More than 5 years	81	29.9%	114	46.0%	31	17.9%	14	6.2%	240
STATUS*									
...Faculty/Staff	117	36.8%	151	47.8%	34	11.1%	14	4.2%	316
...Students	141	23.7%	279	51.4%	107	19.9%	28	5.1%	555
PERSONAL CONTACT W/ NCSU CAMPUS POLICE									
...Never	78	23.0%	166	54.2%	50	16.5%	17	6.3%	311
...Once or twice	138	27.5%	198	48.5%	70	20.0%	17	4.0%	423
...Three or more times	42	25.0%	66	48.7%	21	22.2%	8	4.1%	137

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***Statistically significant difference (p<.05).**

**NC State University Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Excludes "Don't Know/Not Applicable" Responses)**

	Q8: Patrol units are appropriately visible in parking lots								Total N
	Strongly Agree		Agree		Disagree		Strongly Disagree		
	N	%	N	%	N	%	N	%	
ALL	311	26.7%	578	53.2%	173	16.5%	38	3.6%	1,100
SEX*									
...Female	150	24.3%	314	51.6%	116	21.0%	19	3.0%	599
...Male	161	29.0%	264	54.8%	57	12.1%	19	4.1%	501
RACE/ETHNICITY*									
...White	204	26.1%	400	55.6%	117	15.9%	19	2.4%	740
...Black / AfrAmer	17	20.7%	49	64.3%	12	11.5%	3	3.5%	81
...Other / Unknown	90	29.7%	129	44.8%	44	19.1%	16	6.3%	279
AGE									
...under 26 years old	127	26.2%	256	54.4%	74	16.1%	17	3.4%	474
...26-45 years old	97	28.9%	154	49.8%	43	17.0%	9	4.4%	303
...46 and over	85	28.9%	155	50.8%	50	16.3%	12	4.0%	302
# YEARS ON CAMPUS									
...Less than 3 years	129	29.4%	207	52.3%	57	14.1%	16	4.2%	409
...3-5 years	73	24.0%	142	52.9%	52	20.6%	8	2.5%	275
...More than 5 years	107	25.1%	216	55.8%	60	15.1%	14	4.1%	397
STATUS									
...Faculty/Staff	158	30.0%	280	53.4%	76	13.7%	16	3.0%	530
...Students	153	26.0%	298	53.2%	97	17.1%	22	3.7%	570
PERSONAL CONTACT W/ NCSU CAMPUS POLICE									
...Never	88	24.1%	203	55.2%	53	16.2%	14	4.4%	358
...Once or twice	167	28.4%	285	53.1%	83	15.8%	15	2.7%	550
...Three or more times	56	28.9%	90	46.5%	37	20.4%	9	4.2%	192

NOTE: Percentages are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

***Statistically significant difference (p<.05).**

**NC State University Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Excludes "Don't Know/Not Applicable" Responses)**

	Q9: Patrol units are appropriately visible inside buildings								Total N
	Strongly Agree		Agree		Disagree		Strongly Disagree		
	N	%	N	%	N	%	N	%	
ALL	183	18.0%	428	49.3%	248	26.5%	60	6.3%	919
SEX*									
...Female	91	17.8%	207	43.2%	162	32.1%	31	6.9%	491
...Male	92	18.2%	221	54.9%	86	21.3%	29	5.7%	428
RACE/ETHNICITY*									
...White	115	17.4%	299	51.9%	166	25.6%	35	5.1%	615
...Black / AfrAmer	8	9.4%	27	43.2%	23	38.2%	5	9.2%	63
...Other / Unknown	60	21.1%	102	44.9%	59	25.8%	20	8.2%	241
AGE*									
...under 26 years old	75	16.5%	215	52.9%	104	25.3%	24	5.3%	418
...26-45 years old	64	24.7%	99	36.9%	58	29.0%	18	9.4%	239
...46 and over	42	19.4%	103	42.2%	79	30.1%	17	8.3%	241
# YEARS ON CAMPUS*									
...Less than 3 years	84	21.1%	170	50.7%	78	23.1%	18	5.1%	350
...3-5 years	42	14.4%	111	49.1%	64	28.7%	21	7.7%	238
...More than 5 years	56	16.8%	136	42.8%	100	32.7%	20	7.7%	312
STATUS									
...Faculty/Staff	88	22.2%	183	45.2%	113	25.7%	27	7.0%	411
...Students	95	17.1%	245	50.1%	135	26.6%	33	6.1%	508
PERSONAL CONTACT W/ NCSU CAMPUS POLICE									
...Never	57	17.0%	144	48.5%	79	27.0%	21	7.5%	301
...Once or twice	93	18.3%	218	50.8%	123	25.9%	27	5.0%	461
...Three or more times	33	19.7%	66	45.9%	46	27.0%	12	7.4%	157

NOTE: Percentages are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

***Statistically significant difference (p<.05).**

**NC State University Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
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(Excludes "Don't Know/Not Applicable" Responses)**

	Q10: Public information about crimes on campus is readily available								Total N
	Strongly Agree		Agree		Disagree		Strongly Disagree		
	N	%	N	%	N	%	N	%	
ALL	606	41.9%	599	46.5%	63	7.0%	40	4.6%	1,308
SEX*									
...Female	307	36.0%	352	48.4%	44	9.7%	27	5.9%	730
...Male	299	47.6%	247	44.7%	19	4.3%	13	3.4%	578
RACE/ETHNICITY									
...White	406	40.6%	409	47.3%	46	7.2%	26	4.9%	887
...Black / AfrAmer	40	43.6%	44	40.4%	3	5.7%	6	10.3%	93
...Other / Unknown	160	44.1%	146	46.3%	14	6.8%	8	2.7%	328
AGE*									
...under 26 years old	195	37.3%	248	47.3%	48	9.4%	33	5.9%	524
...26-45 years old	193	50.9%	169	43.9%	10	2.2%	5	3.0%	377
...46 and over	209	55.3%	170	43.0%	4	0.9%	2	0.7%	385
# YEARS ON CAMPUS*									
...Less than 3 years	195	39.4%	219	47.0%	32	7.8%	24	5.7%	470
...3-5 years	149	42.8%	141	44.1%	22	8.6%	11	4.5%	323
...More than 5 years	255	49.5%	227	46.8%	8	1.4%	5	2.3%	495
STATUS*									
...Faculty/Staff	353	52.4%	302	45.2%	13	1.8%	3	0.6%	671
...Students	253	39.1%	297	46.9%	50	8.3%	37	5.7%	637
PERSONAL CONTACT W/ NCSU CAMPUS POLICE*									
...Never	174	36.4%	226	52.4%	24	7.3%	13	3.9%	437
...Once or twice	317	44.6%	277	42.3%	34	7.4%	22	5.7%	650
...Three or more times	115	51.0%	96	42.1%	5	3.9%	5	3.0%	221

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**NC State University Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Excludes "Don't Know/Not Applicable" Responses)**

	Q11: Information about crime prevention/safety is readily available									Total N
	Strongly Agree		Agree		Disagree		Strongly Disagree			
	N	%	N	%	N	%	N	%		
ALL	543	38.0%	657	52.2%	62	6.6%	26	3.2%	1,288	
SEX*										
...Female	276	33.6%	391	55.3%	43	8.4%	14	2.7%	724	
...Male	267	42.2%	266	49.2%	19	4.9%	12	3.6%	564	
RACE/ETHNICITY										
...White	355	36.5%	452	53.4%	45	7.1%	13	2.9%	865	
...Black / AfrAmer	38	34.5%	49	52.6%	6	8.3%	3	4.5%	96	
...Other / Unknown	150	42.0%	156	49.6%	11	5.1%	10	3.4%	327	
AGE*										
...under 26 years old	178	33.3%	284	54.8%	40	8.1%	20	3.8%	522	
...26-45 years old	172	47.5%	171	44.8%	14	4.5%	5	3.2%	362	
...46 and over	184	49.9%	188	47.3%	7	2.3%	1	0.5%	380	
# YEARS ON CAMPUS										
...Less than 3 years	182	36.5%	240	53.2%	29	6.9%	14	3.4%	465	
...3-5 years	126	37.7%	162	50.2%	21	8.5%	8	3.6%	317	
...More than 5 years	227	43.7%	241	51.1%	12	3.0%	4	2.2%	484	
STATUS*										
...Faculty/Staff	315	48.3%	324	49.0%	16	2.3%	2	0.5%	657	
...Students	228	35.3%	333	53.1%	46	7.7%	24	3.9%	631	
PERSONAL CONTACT W/ NCSU CAMPUS POLICE*										
...Never	154	32.7%	241	56.2%	24	7.0%	13	4.2%	432	
...Once or twice	287	41.1%	309	48.9%	33	7.2%	11	2.8%	640	
...Three or more times	102	45.1%	107	51.2%	5	2.9%	2	0.9%	216	

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**NC State University Police Department
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**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
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	Q12: Crime alerts are appropriately issued across campus								Total N
	Strongly Agree		Agree		Disagree		Strongly Disagree		
	N	%	N	%	N	%	N	%	
ALL	665	44.3%	574	43.8%	69	6.8%	45	5.0%	1,353
SEX*									
...Female	338	37.7%	340	47.4%	47	8.3%	32	6.7%	757
...Male	327	50.9%	234	40.3%	22	5.4%	13	3.4%	596
RACE/ETHNICITY									
...White	442	42.5%	392	44.5%	54	7.7%	30	5.4%	918
...Black / AfrAmer	46	43.3%	44	41.6%	4	5.9%	5	9.2%	99
...Other / Unknown	177	48.7%	138	43.0%	11	5.2%	10	3.1%	336
AGE*									
...under 26 years old	212	39.8%	235	44.5%	47	8.8%	39	6.9%	533
...26-45 years old	210	53.2%	162	41.5%	12	3.1%	5	2.2%	389
...46 and over	235	59.3%	159	38.4%	9	2.1%	1	0.2%	404
# YEARS ON CAMPUS*									
...Less than 3 years	214	42.3%	202	42.5%	37	8.9%	28	6.3%	481
...3-5 years	163	45.1%	139	44.2%	16	5.7%	12	5.0%	330
...More than 5 years	281	52.3%	216	42.9%	15	2.8%	5	2.0%	517
STATUS*									
...Faculty/Staff	396	56.8%	283	40.3%	21	2.6%	3	0.4%	703
...Students	269	41.1%	291	44.7%	48	7.9%	42	6.2%	650
PERSONAL CONTACT W/ NCSU CAMPUS POLICE*									
...Never	187	38.2%	229	48.9%	30	8.7%	15	4.3%	461
...Once or twice	355	48.6%	257	39.9%	27	5.4%	25	6.2%	664
...Three or more times	123	50.2%	88	40.7%	12	6.0%	5	3.1%	228

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**NC State University Police Department
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	Q13: Victim assistance programs are readily available on campus								Total N
	Strongly Agree		Agree		Disagree		Strongly Disagree		
	N	%	N	%	N	%	N	%	
ALL	224	31.6%	343	54.9%	42	8.1%	24	5.4%	633
SEX*									
...Female	126	30.2%	189	53.0%	34	12.4%	13	4.4%	362
...Male	98	33.1%	154	57.0%	8	3.6%	11	6.3%	271
RACE/ETHNICITY									
...White	140	29.9%	215	54.7%	30	9.0%	15	6.4%	400
...Black / AfrAmer	15	28.8%	29	49.5%	4	15.4%	3	6.3%	51
...Other / Unknown	69	35.6%	99	56.6%	8	4.7%	6	3.1%	182
AGE*									
...under 26 years old	83	28.3%	160	56.0%	30	9.9%	16	5.8%	289
...26-45 years old	73	41.0%	82	47.6%	6	4.4%	7	7.0%	168
...46 and over	65	41.2%	94	55.0%	5	2.7%	1	1.1%	165
# YEARS ON CAMPUS*									
...Less than 3 years	93	34.1%	137	54.9%	16	7.2%	8	3.8%	254
...3-5 years	47	26.3%	77	52.5%	15	11.7%	12	9.5%	151
...More than 5 years	81	34.8%	122	56.7%	10	4.7%	4	3.8%	217
STATUS*									
...Faculty/Staff	119	39.5%	159	55.9%	10	2.9%	4	1.6%	292
...Students	105	29.8%	184	54.7%	32	9.3%	20	6.2%	341
PERSONAL CONTACT W/ NCSU CAMPUS POLICE									
...Never	65	30.7%	114	59.9%	8	4.3%	8	5.1%	195
...Once or twice	114	33.4%	165	51.5%	24	10.0%	9	5.1%	312
...Three or more times	45	27.5%	64	52.5%	10	13.0%	7	7.0%	126

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**NC State University Police Department
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**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
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	Q14: Adequate number of emergency blue light phones on campus								Total N
	Strongly Agree		Agree		Disagree		Strongly Disagree		
	N	%	N	%	N	%	N	%	
ALL	363	30.1%	644	53.5%	140	12.6%	37	3.8%	1,184
SEX*									
...Female	179	25.8%	353	54.5%	91	16.2%	21	3.5%	644
...Male	184	34.2%	291	52.5%	49	9.1%	16	4.1%	540
RACE/ETHNICITY*									
...White	249	31.0%	449	56.3%	80	9.3%	22	3.4%	800
...Black / AfrAmer	20	24.5%	40	44.6%	19	26.7%	2	4.2%	81
...Other / Unknown	94	29.4%	155	49.4%	41	16.6%	13	4.6%	303
AGE									
...under 26 years old	156	30.0%	284	53.4%	68	13.0%	19	3.7%	527
...26-45 years old	110	33.0%	169	50.2%	34	11.8%	11	5.0%	324
...46 and over	94	30.0%	176	55.0%	35	12.9%	6	2.1%	311
# YEARS ON CAMPUS*									
...Less than 3 years	148	32.2%	227	51.2%	51	12.6%	17	4.0%	443
...3-5 years	95	29.5%	157	52.5%	40	13.1%	14	4.9%	306
...More than 5 years	116	27.1%	245	59.4%	47	12.6%	5	0.9%	413
STATUS									
...Faculty/Staff	173	31.6%	307	55.5%	61	11.2%	10	1.7%	551
...Students	190	29.8%	337	53.1%	79	12.9%	27	4.2%	633
PERSONAL CONTACT W/ NCSU CAMPUS POLICE*									
...Never	104	24.7%	239	58.3%	41	11.9%	19	5.1%	403
...Once or twice	198	35.2%	309	49.9%	71	12.5%	11	2.4%	589
...Three or more times	61	29.5%	96	50.0%	28	15.8%	7	4.8%	192

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**NC State University Police Department
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	Q15: Adequate number of NCSU police/security at games/events on campus								Total N
	Strongly Agree		Agree		Disagree		Strongly Disagree		
	N	%	N	%	N	%	N	%	
ALL	278	31.5%	526	60.4%	47	7.0%	7	1.0%	858
SEX*									
...Female	134	28.9%	280	61.0%	32	9.5%	2	0.6%	448
...Male	144	34.0%	246	59.9%	15	4.8%	5	1.4%	410
RACE/ETHNICITY									
...White	186	31.4%	361	62.1%	27	5.7%	3	0.8%	577
...Black / AfrAmer	11	27.1%	37	58.8%	5	9.9%	2	4.1%	55
...Other / Unknown	81	33.0%	128	56.8%	15	9.4%	2	0.8%	226
AGE*									
...under 26 years old	132	31.3%	253	60.7%	28	7.2%	3	0.8%	416
...26-45 years old	74	33.5%	129	59.4%	8	5.0%	3	2.2%	214
...46 and over	69	34.0%	137	60.6%	8	4.6%	1	0.9%	215
# YEARS ON CAMPUS*									
...Less than 3 years	119	34.4%	198	58.7%	19	6.3%	2	0.6%	338
...3-5 years	73	30.3%	133	59.4%	16	8.5%	3	1.8%	225
...More than 5 years	83	27.2%	187	68.7%	9	3.2%	2	0.9%	281
STATUS									
...Faculty/Staff	121	33.3%	233	63.5%	10	2.4%	2	0.8%	366
...Students	157	31.2%	293	59.8%	37	7.9%	5	1.0%	492
PERSONAL CONTACT W/ NCSU CAMPUS POLICE*									
...Never	84	27.9%	182	62.5%	17	7.5%	5	2.1%	288
...Once or twice	148	36.6%	242	57.8%	17	5.6%	.	.	407
...Three or more times	46	25.0%	102	63.1%	13	10.8%	2	1.1%	163

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**NC State University Police Department
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	Q16: People drive too fast on campus								Total N
	Strongly Agree		Agree		Disagree		Strongly Disagree		
	N	%	N	%	N	%	N	%	
ALL	187	14.3%	385	28.9%	622	49.2%	87	7.7%	1,281
SEX*									
...Female	105	14.1%	240	33.4%	318	45.8%	40	6.7%	703
...Male	82	14.5%	145	24.6%	304	52.3%	47	8.6%	578
RACE/ETHNICITY									
...White	130	14.8%	277	30.4%	405	47.5%	51	7.3%	863
...Black / AfrAmer	12	8.3%	27	26.8%	49	60.8%	4	4.1%	92
...Other / Unknown	45	14.7%	81	26.0%	168	49.7%	32	9.5%	326
AGE									
...under 26 years old	71	14.2%	148	29.2%	253	49.7%	35	6.9%	507
...26-45 years old	46	12.3%	113	26.7%	177	49.1%	34	11.9%	370
...46 and over	67	18.5%	117	29.7%	182	48.0%	15	3.8%	381
# YEARS ON CAMPUS									
...Less than 3 years	59	13.9%	129	29.9%	232	48.7%	34	7.5%	454
...3-5 years	41	13.8%	90	26.3%	159	50.9%	27	9.0%	317
...More than 5 years	84	16.8%	160	29.8%	222	48.7%	22	4.7%	488
STATUS									
...Faculty/Staff	105	16.4%	218	32.9%	304	45.9%	30	4.8%	657
...Students	82	13.7%	167	27.8%	318	50.0%	57	8.5%	624
PERSONAL CONTACT W/ NCSU CAMPUS POLICE*									
...Never	53	13.6%	118	26.7%	221	49.5%	39	10.2%	431
...Once or twice	88	13.0%	192	30.1%	316	51.3%	32	5.6%	628
...Three or more times	46	21.8%	75	31.4%	85	39.5%	16	7.3%	222

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**NC State University Police Department
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	Q17: There are serious crimes on campus								Total N
	Strongly Agree		Agree		Disagree		Strongly Disagree		
	N	%	N	%	N	%	N	%	
ALL	146	13.3%	476	39.5%	428	37.8%	86	9.4%	1,136
SEX*									
...Female	85	15.0%	269	41.4%	225	37.0%	39	6.5%	618
...Male	61	11.7%	207	37.6%	203	38.6%	47	12.1%	518
RACE/ETHNICITY*									
...White	85	11.6%	331	39.9%	289	40.2%	53	8.3%	758
...Black / AfrAmer	15	23.8%	38	43.9%	22	19.1%	5	13.2%	80
...Other / Unknown	46	14.5%	107	37.5%	117	37.2%	28	10.9%	298
AGE*									
...under 26 years old	62	13.0%	182	39.9%	175	37.2%	42	9.8%	461
...26-45 years old	42	15.0%	116	31.0%	132	41.6%	29	12.3%	319
...46 and over	39	12.9%	167	47.1%	116	36.1%	15	3.9%	337
# YEARS ON CAMPUS									
...Less than 3 years	55	13.1%	152	38.9%	153	36.3%	43	11.8%	403
...3-5 years	40	14.4%	109	36.4%	114	41.2%	19	8.0%	282
...More than 5 years	48	12.4%	206	45.0%	156	36.6%	23	5.9%	433
STATUS									
...Faculty/Staff	65	11.3%	266	46.0%	210	36.8%	33	6.0%	574
...Students	81	13.8%	210	37.8%	218	38.1%	53	10.2%	562
PERSONAL CONTACT W/ NCSU CAMPUS POLICE									
...Never	50	11.3%	144	38.3%	145	39.1%	37	11.4%	376
...Once or twice	68	13.9%	241	39.6%	212	37.6%	40	8.9%	561
...Three or more times	28	18.3%	91	43.2%	71	34.2%	9	4.3%	199

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	Q18: Overall, NCSU UPD employees are competent in their job duties								Total N
	Strongly Agree		Agree		Disagree		Strongly Disagree		
	N	%	N	%	N	%	N	%	
ALL	402	28.9%	707	64.7%	33	4.1%	20	2.3%	1,162
SEX									
...Female	215	29.3%	380	64.4%	17	4.2%	10	2.1%	622
...Male	187	28.6%	327	64.9%	16	4.1%	10	2.4%	540
RACE/ETHNICITY									
...White	272	29.6%	476	64.0%	18	3.8%	12	2.6%	778
...Black / AfrAmer	22	17.6%	55	72.9%	4	6.6%	2	2.9%	83
...Other / Unknown	108	30.6%	176	63.8%	11	4.1%	6	1.5%	301
AGE*									
...under 26 years old	125	24.6%	316	68.0%	24	5.1%	12	2.3%	477
...26-45 years old	124	37.2%	177	57.0%	6	2.4%	6	3.4%	313
...46 and over	148	43.3%	200	54.4%	2	1.3%	2	1.1%	352
# YEARS ON CAMPUS*									
...Less than 3 years	129	28.2%	262	66.0%	15	4.3%	7	1.5%	413
...3-5 years	87	25.9%	171	64.8%	12	5.4%	9	3.9%	279
...More than 5 years	181	37.9%	261	58.5%	5	1.5%	4	2.0%	451
STATUS*									
...Faculty/Staff	247	41.7%	336	56.3%	5	0.9%	5	1.1%	593
...Students	155	25.6%	371	66.8%	28	4.9%	15	2.6%	569
PERSONAL CONTACT W/ NCSU CAMPUS POLICE*									
...Never	96	24.3%	250	70.0%	10	3.4%	7	2.3%	363
...Once or twice	218	31.5%	339	62.1%	19	4.8%	6	1.6%	582
...Three or more times	88	33.9%	118	57.5%	4	3.8%	7	4.8%	217

NOTE: Percentages are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

***Statistically significant difference (p<.05).**

**NC State University Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Excludes "Don't Know/Not Applicable" Responses)**

	Q19a: How safe you feel: Walking around campus during day								Total N
	Very safe		Somewhat safe		Not very safe		Not at all safe		
	N	%	N	%	N	%	N	%	
ALL	1,201	83.3%	211	15.2%	14	1.1%	5	0.4%	1,431
SEX*									
...Female	640	78.8%	145	19.8%	9	1.1%	3	0.3%	797
...Male	561	87.7%	66	10.9%	5	1.0%	2	0.4%	634
RACE/ETHNICITY*									
...White	844	87.6%	112	11.8%	5	0.6%	.	.	961
...Black / AfrAmer	74	70.8%	31	26.0%	2	2.1%	2	1.1%	109
...Other / Unknown	283	77.3%	68	19.9%	7	1.8%	3	1.0%	361
AGE									
...under 26 years old	462	82.7%	93	15.9%	5	1.0%	3	0.4%	563
...26-45 years old	353	85.3%	57	13.2%	4	1.2%	1	0.3%	415
...46 and over	367	86.5%	54	12.5%	4	0.8%	1	0.2%	426
# YEARS ON CAMPUS									
...Less than 3 years	428	81.0%	89	17.0%	7	1.4%	4	0.6%	528
...3-5 years	298	86.4%	47	13.1%	1	0.5%	.	.	346
...More than 5 years	458	86.6%	69	12.4%	5	0.7%	1	0.3%	533
STATUS									
...Faculty/Staff	634	84.6%	101	14.4%	5	0.6%	2	0.4%	742
...Students	567	83.0%	110	15.5%	9	1.2%	3	0.4%	689
PERSONAL CONTACT W/ NCSU CAMPUS POLICE									
...Never	419	81.3%	88	16.8%	7	1.5%	3	0.3%	517
...Once or twice	585	85.0%	89	13.9%	5	0.8%	1	0.3%	680
...Three or more times	197	84.7%	34	14.2%	2	0.5%	1	0.6%	234

NOTE: Percentages are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

***Statistically significant difference (p<.05).**

**NC State University Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Excludes "Don't Know/Not Applicable" Responses)**

	Q19b: How safe you feel: Walking around campus after dark								Total N
	Very safe		Somewhat safe		Not very safe		Not at all safe		
	N	%	N	%	N	%	N	%	
ALL	283	21.9%	740	51.3%	305	20.7%	96	6.1%	1,424
SEX*									
...Female	74	8.8%	424	52.5%	222	30.3%	73	8.5%	793
...Male	209	34.4%	316	50.1%	83	11.6%	23	3.9%	631
RACE/ETHNICITY*									
...White	200	24.5%	527	52.9%	179	18.6%	51	4.0%	957
...Black / AfrAmer	8	8.7%	56	51.7%	29	22.5%	15	17.1%	108
...Other / Unknown	75	19.6%	157	47.7%	97	24.8%	30	7.9%	359
AGE									
...under 26 years old	112	21.6%	276	50.6%	141	21.9%	34	6.0%	563
...26-45 years old	87	24.7%	225	51.8%	80	18.8%	21	4.8%	413
...46 and over	80	21.0%	225	53.4%	78	17.6%	38	7.9%	421
# YEARS ON CAMPUS*									
...Less than 3 years	102	20.3%	243	47.9%	141	24.9%	38	6.9%	524
...3-5 years	79	26.2%	184	53.4%	63	15.3%	20	5.1%	346
...More than 5 years	99	20.4%	300	56.8%	95	17.6%	36	5.2%	530
STATUS									
...Faculty/Staff	139	19.8%	408	55.1%	138	18.7%	51	6.3%	736
...Students	144	22.4%	332	50.3%	167	21.2%	45	6.1%	688
PERSONAL CONTACT W/ NCSU CAMPUS POLICE									
...Never	105	21.6%	248	49.1%	122	22.8%	39	6.5%	514
...Once or twice	127	22.7%	371	52.6%	143	19.4%	35	5.2%	676
...Three or more times	51	19.5%	121	54.5%	40	17.3%	22	8.7%	234

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***Statistically significant difference (p<.05).**

**NC State University Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Excludes "Don't Know/Not Applicable" Responses)**

	Q19c: How safe you feel: Working in office/lab after hours								Total N
	Very safe		Somewhat safe		Not very safe		Not at all safe		
	N	%	N	%	N	%	N	%	
ALL	616	46.3%	627	41.9%	138	8.9%	40	2.9%	1,421
SEX*									
...Female	228	29.5%	418	52.2%	118	15.3%	26	3.0%	790
...Male	388	62.3%	209	32.1%	20	2.8%	14	2.8%	631
RACE/ETHNICITY*									
...White	414	49.3%	434	40.4%	87	8.2%	22	2.1%	957
...Black / AfrAmer	29	20.1%	55	55.8%	15	16.8%	7	7.3%	106
...Other / Unknown	173	46.5%	138	41.6%	36	8.4%	11	3.5%	358
AGE									
...under 26 years old	250	46.2%	230	40.9%	66	10.0%	15	2.9%	561
...26-45 years old	177	47.7%	196	44.6%	31	5.8%	9	1.9%	413
...46 and over	178	45.3%	192	44.1%	37	7.8%	13	2.8%	420
# YEARS ON CAMPUS*									
...Less than 3 years	222	43.8%	226	42.6%	61	10.7%	14	2.8%	523
...3-5 years	168	52.6%	134	37.0%	31	7.3%	12	3.1%	345
...More than 5 years	217	43.4%	257	48.6%	43	6.3%	12	1.8%	529
STATUS									
...Faculty/Staff	304	43.9%	345	45.3%	64	7.9%	22	2.9%	735
...Students	312	46.9%	282	41.0%	74	9.2%	18	2.9%	686
PERSONAL CONTACT W/ NCSU CAMPUS POLICE									
...Never	212	43.2%	231	45.2%	56	9.6%	13	2.0%	512
...Once or twice	303	49.4%	293	38.8%	62	8.5%	18	3.3%	676
...Three or more times	101	45.5%	103	41.7%	20	8.0%	9	4.8%	233

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***Statistically significant difference (p<.05).**

**NC State University Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Excludes "Don't Know/Not Applicable" Responses)**

	Q19d: How safe you feel: Using parking lots/garages/decks								Total N
	Very safe		Somewhat safe		Not very safe		Not at all safe		
	N	%	N	%	N	%	N	%	
ALL	585	41.8%	665	44.3%	142	10.9%	37	3.0%	1,429
SEX*									
...Female	238	27.1%	420	52.8%	104	14.6%	34	5.6%	796
...Male	347	56.0%	245	36.2%	38	7.3%	3	0.5%	633
RACE/ETHNICITY*									
...White	414	46.1%	444	41.8%	84	9.9%	18	2.2%	960
...Black / AfrAmer	35	29.4%	54	48.9%	11	13.2%	8	8.5%	108
...Other / Unknown	136	35.9%	167	48.4%	47	12.4%	11	3.3%	361
AGE*									
...under 26 years old	206	39.1%	258	44.3%	75	12.9%	23	3.8%	562
...26-45 years old	195	50.4%	191	43.6%	26	5.1%	3	0.8%	415
...46 and over	173	44.3%	206	45.7%	37	8.2%	9	1.9%	425
# YEARS ON CAMPUS									
...Less than 3 years	202	38.7%	252	46.8%	54	11.0%	19	3.5%	527
...3-5 years	150	45.5%	149	40.2%	38	11.5%	8	2.8%	345
...More than 5 years	224	45.9%	254	44.0%	46	8.3%	9	1.8%	533
STATUS									
...Faculty/Staff	317	44.1%	353	46.5%	60	8.0%	11	1.4%	741
...Students	268	41.2%	312	43.7%	82	11.6%	26	3.4%	688
PERSONAL CONTACT W/ NCSU CAMPUS POLICE*									
...Never	196	36.7%	247	48.7%	54	11.4%	19	3.2%	516
...Once or twice	299	47.1%	303	39.9%	63	10.1%	14	2.9%	679
...Three or more times	90	41.3%	115	44.8%	25	11.9%	4	2.1%	234

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***Statistically significant difference (p<.05).**

**NC State University Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Excludes "Don't Know/Not Applicable" Responses)**

	Q19e: How safe you feel: Attending NCSU games/events/parties								Total N
	Very safe		Somewhat safe		Not very safe		Not at all safe		
	N	%	N	%	N	%	N	%	
ALL	762	55.0%	524	37.1%	50	4.2%	72	3.7%	1,408
SEX*									
...Female	372	45.6%	330	43.8%	37	6.4%	43	4.3%	782
...Male	390	63.9%	194	30.8%	13	2.2%	29	3.1%	626
RACE/ETHNICITY*									
...White	550	60.5%	323	33.3%	27	3.4%	46	2.8%	946
...Black / AfrAmer	34	36.0%	61	56.3%	3	4.0%	6	3.8%	104
...Other / Unknown	178	48.1%	140	40.4%	20	6.0%	20	5.6%	358
AGE*									
...under 26 years old	300	55.0%	221	38.2%	30	5.1%	10	1.7%	561
...26-45 years old	230	56.3%	149	36.7%	8	1.8%	19	5.1%	406
...46 and over	215	51.8%	151	35.1%	10	3.2%	39	9.9%	415
# YEARS ON CAMPUS*									
...Less than 3 years	258	49.9%	222	43.0%	24	4.5%	18	2.7%	522
...3-5 years	201	62.7%	115	30.4%	16	4.7%	7	2.2%	339
...More than 5 years	290	56.3%	183	33.6%	9	2.6%	42	7.5%	524
STATUS*									
...Faculty/Staff	395	54.1%	260	36.2%	16	2.4%	53	7.3%	724
...Students	367	55.2%	264	37.4%	34	4.7%	19	2.7%	684
PERSONAL CONTACT W/ NCSU CAMPUS POLICE*									
...Never	248	49.7%	217	42.8%	18	3.7%	26	3.8%	509
...Once or twice	389	60.4%	219	31.6%	27	5.0%	30	2.9%	665
...Three or more times	125	54.1%	88	37.0%	5	2.6%	16	6.2%	234

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***Statistically significant difference (p<.05).**

**NC State University Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Excludes "Don't Know/Not Applicable" Responses)**

	Q19f: How safe you feel: Being on campus on the weekends								Total N
	Very safe		Somewhat safe		Not very safe		Not at all safe		
	N	%	N	%	N	%	N	%	
ALL	814	61.8%	515	32.9%	57	3.5%	33	1.8%	1,419
SEX*									
...Female	379	50.7%	349	43.1%	37	4.1%	24	2.1%	789
...Male	435	72.4%	166	23.2%	20	3.0%	9	1.4%	630
RACE/ETHNICITY*									
...White	588	68.6%	320	27.7%	21	2.2%	22	1.5%	951
...Black / AfrAmer	38	40.1%	58	53.9%	6	2.7%	5	3.3%	107
...Other / Unknown	188	52.8%	137	38.7%	30	6.6%	6	1.9%	361
AGE*									
...under 26 years old	356	65.0%	182	31.4%	20	3.0%	5	0.6%	563
...26-45 years old	232	57.9%	154	35.7%	19	4.2%	5	2.1%	410
...46 and over	209	50.9%	176	39.5%	16	4.7%	19	4.9%	420
# YEARS ON CAMPUS*									
...Less than 3 years	288	58.1%	201	37.1%	24	3.5%	9	1.3%	522
...3-5 years	225	70.5%	103	25.9%	13	2.9%	3	0.8%	344
...More than 5 years	286	57.1%	208	35.5%	18	4.1%	18	3.3%	530
STATUS*									
...Faculty/Staff	390	54.0%	288	38.3%	30	4.5%	24	3.2%	732
...Students	424	63.9%	227	31.5%	27	3.3%	9	1.4%	687
PERSONAL CONTACT W/ NCSU CAMPUS POLICE									
...Never	287	59.5%	186	34.7%	24	3.5%	16	2.3%	513
...Once or twice	402	65.2%	236	30.6%	23	3.1%	11	1.1%	672
...Three or more times	125	57.5%	93	35.3%	10	5.1%	6	2.1%	234

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***Statistically significant difference (p<.05).**

**NC State University Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Excludes "Don't Know/Not Applicable" Responses)**

	Q20a: Security risk: Poor lighting								Total N
	Very serious problem		Somewhat serious		Not very serious		Not at all serious		
	N	%	N	%	N	%	N	%	
ALL	450	31.6%	557	43.1%	266	21.0%	63	4.4%	1,336
SEX*									
...Female	281	35.0%	303	42.5%	127	18.6%	32	3.9%	743
...Male	169	28.3%	254	43.6%	139	23.3%	31	4.8%	593
RACE/ETHNICITY*									
...White	260	25.1%	393	45.3%	199	24.8%	46	4.9%	898
...Black / AfrAmer	54	55.3%	30	36.5%	10	7.8%	1	0.4%	95
...Other / Unknown	136	39.7%	134	40.0%	57	16.0%	16	4.3%	343
AGE									
...under 26 years old	176	30.8%	243	44.0%	118	21.8%	17	3.3%	554
...26-45 years old	140	33.7%	144	40.2%	71	18.2%	26	7.8%	381
...46 and over	130	33.3%	162	41.3%	74	20.1%	20	5.3%	386
# YEARS ON CAMPUS									
...Less than 3 years	159	33.0%	203	40.9%	109	22.4%	22	3.6%	493
...3-5 years	109	27.9%	147	48.1%	61	19.2%	16	4.8%	333
...More than 5 years	178	34.2%	201	39.9%	93	19.8%	25	6.0%	497
STATUS									
...Faculty/Staff	237	35.6%	271	40.6%	124	18.2%	37	5.5%	669
...Students	213	30.6%	286	43.7%	142	21.6%	26	4.1%	667
PERSONAL CONTACT W/ NCSU CAMPUS POLICE									
...Never	144	30.2%	202	45.7%	98	20.5%	20	3.6%	464
...Once or twice	214	31.3%	267	41.9%	126	21.6%	33	5.2%	640
...Three or more times	92	38.5%	88	37.5%	42	20.1%	10	4.0%	232

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***Statistically significant difference (p<.05).**

**NC State University Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Excludes "Don't Know/Not Applicable" Responses)**

	Q20b: Security risk: Doors propped open								Total N
	Very serious problem		Somewhat serious		Not very serious		Not at all serious		
	N	%	N	%	N	%	N	%	
ALL	392	24.9%	432	32.7%	324	29.6%	130	12.8%	1,278
SEX*									
...Female	235	26.5%	251	35.2%	155	27.9%	64	10.5%	705
...Male	157	23.5%	181	30.3%	169	31.2%	66	15.0%	573
RACE/ETHNICITY*									
...White	250	20.8%	285	31.1%	228	32.0%	101	16.1%	864
...Black / AfrAmer	50	47.9%	28	37.7%	8	10.7%	6	3.7%	92
...Other / Unknown	92	28.1%	119	34.8%	88	29.2%	23	7.9%	322
AGE*									
...under 26 years old	100	19.8%	188	33.5%	178	32.6%	71	14.1%	537
...26-45 years old	121	32.0%	119	29.4%	80	25.3%	38	13.3%	358
...46 and over	166	44.6%	121	32.7%	61	17.4%	21	5.3%	369
# YEARS ON CAMPUS*									
...Less than 3 years	102	21.1%	166	32.9%	140	31.5%	64	14.4%	472
...3-5 years	76	22.0%	106	31.9%	100	32.8%	37	13.2%	319
...More than 5 years	212	42.7%	156	32.4%	79	17.0%	28	8.0%	475
STATUS*									
...Faculty/Staff	263	40.7%	214	33.5%	117	18.6%	44	7.2%	638
...Students	129	21.1%	218	32.5%	207	32.3%	86	14.2%	640
PERSONAL CONTACT W/ NCSU CAMPUS POLICE*									
...Never	104	21.9%	162	36.5%	127	31.4%	44	10.2%	437
...Once or twice	200	25.8%	195	29.1%	161	29.2%	69	15.9%	625
...Three or more times	88	33.2%	75	33.3%	36	23.9%	17	9.6%	216

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***Statistically significant difference (p<.05).**

**NC State University Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Excludes "Don't Know/Not Applicable" Responses)**

	Q20c: Security risk: Overgrown trees/shrubbery								Total N
	Very serious problem		Somewhat serious		Not very serious		Not at all serious		
	N	%	N	%	N	%	N	%	
ALL	197	11.6%	386	24.6%	532	43.3%	228	20.5%	1,343
SEX*									
...Female	130	13.1%	222	26.9%	277	42.0%	119	18.0%	748
...Male	67	10.2%	164	22.4%	255	44.5%	109	22.9%	595
RACE/ETHNICITY*									
...White	114	8.7%	266	22.8%	355	43.7%	170	24.8%	905
...Black / AfrAmer	35	30.0%	33	34.9%	25	30.9%	6	4.2%	99
...Other / Unknown	48	13.2%	87	25.8%	152	45.7%	52	15.2%	339
AGE*									
...under 26 years old	49	8.5%	121	22.4%	261	47.0%	119	22.1%	550
...26-45 years old	59	15.2%	114	24.9%	137	36.3%	73	23.6%	383
...46 and over	85	21.2%	147	37.1%	127	33.4%	35	8.3%	394
# YEARS ON CAMPUS*									
...Less than 3 years	57	11.0%	119	22.5%	218	46.2%	97	20.3%	491
...3-5 years	31	7.2%	86	23.3%	138	42.8%	81	26.7%	336
...More than 5 years	106	20.1%	179	33.5%	169	35.5%	48	10.9%	502
STATUS*									
...Faculty/Staff	134	19.7%	242	35.4%	223	33.4%	81	11.5%	680
...Students	63	9.6%	144	21.9%	309	45.8%	147	22.7%	663
PERSONAL CONTACT W/ NCSU CAMPUS POLICE*									
...Never	54	10.0%	131	26.4%	199	45.9%	80	17.8%	464
...Once or twice	89	11.5%	177	21.7%	262	42.3%	120	24.5%	648
...Three or more times	54	18.7%	78	29.7%	71	37.2%	28	14.4%	231

NOTE: Percentages are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

***Statistically significant difference (p<.05).**

**NC State University Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Excludes "Don't Know/Not Applicable" Responses)**

	Q20d: Security risk: Unauthorized people in buildings								Total N
	Very serious problem		Somewhat serious		Not very serious		Not at all serious		
	N	%	N	%	N	%	N	%	
ALL	543	39.7%	432	34.4%	216	18.9%	79	6.9%	1,270
SEX*									
...Female	332	43.4%	241	36.6%	91	14.7%	38	5.3%	702
...Male	211	36.1%	191	32.3%	125	23.1%	41	8.5%	568
RACE/ETHNICITY*									
...White	339	35.4%	293	34.4%	152	21.9%	60	8.3%	844
...Black / AfrAmer	66	65.1%	17	22.3%	12	11.7%	2	0.9%	97
...Other / Unknown	138	42.4%	122	37.6%	52	14.6%	17	5.4%	329
AGE*									
...under 26 years old	204	38.6%	194	36.7%	93	18.3%	32	6.4%	523
...26-45 years old	150	38.2%	124	31.4%	57	20.2%	31	10.3%	362
...46 and over	182	48.9%	112	29.4%	62	18.0%	15	3.7%	371
# YEARS ON CAMPUS*									
...Less than 3 years	179	36.3%	175	39.0%	77	17.6%	36	7.1%	467
...3-5 years	127	41.5%	108	30.4%	63	21.6%	18	6.5%	316
...More than 5 years	233	46.8%	147	30.3%	72	16.5%	23	6.4%	475
STATUS*									
...Faculty/Staff	308	48.4%	203	30.9%	93	15.5%	35	5.1%	639
...Students	235	37.5%	229	35.3%	123	19.8%	44	7.3%	631
PERSONAL CONTACT W/ NCSU CAMPUS POLICE									
...Never	175	40.0%	154	34.9%	78	19.5%	27	5.6%	434
...Once or twice	262	38.0%	205	35.3%	104	18.1%	42	8.5%	613
...Three or more times	106	45.2%	73	29.4%	34	20.1%	10	5.4%	223

NOTE: Percentages are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

***Statistically significant difference (p<.05).**

**NC State University Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Excludes "Don't Know/Not Applicable" Responses)**

	Q20e: Security risk: Vagrants/trespassers/panhandlers, etc.								Total N
	Very serious problem		Somewhat serious		Not very serious		Not at all serious		
	N	%	N	%	N	%	N	%	
ALL	494	39.2%	437	33.0%	254	18.5%	115	9.3%	1,300
SEX*									
...Female	302	44.5%	245	33.8%	112	13.5%	58	8.2%	717
...Male	192	34.2%	192	32.2%	142	23.2%	57	10.4%	583
RACE/ETHNICITY*									
...White	299	34.8%	306	32.8%	182	20.3%	90	12.1%	877
...Black / AfrAmer	54	57.6%	22	25.7%	13	15.1%	3	1.6%	92
...Other / Unknown	141	44.0%	109	35.3%	59	15.4%	22	5.3%	331
AGE*									
...under 26 years old	230	42.4%	181	34.5%	77	15.4%	42	7.7%	530
...26-45 years old	123	32.1%	117	26.4%	93	26.6%	44	15.0%	377
...46 and over	137	36.2%	132	34.3%	82	21.7%	27	7.8%	378
# YEARS ON CAMPUS*									
...Less than 3 years	196	41.4%	163	34.7%	78	16.3%	39	7.6%	476
...3-5 years	121	39.5%	95	29.3%	70	19.4%	37	11.7%	323
...More than 5 years	176	34.7%	172	33.8%	104	22.5%	36	9.0%	488
STATUS									
...Faculty/Staff	235	36.3%	227	33.6%	142	21.8%	55	8.3%	659
...Students	259	40.0%	210	32.8%	112	17.6%	60	9.6%	641
PERSONAL CONTACT W/ NCSU CAMPUS POLICE									
...Never	174	40.4%	157	35.3%	77	15.4%	40	8.9%	448
...Once or twice	224	37.4%	211	32.7%	138	20.7%	55	9.2%	628
...Three or more times	96	42.0%	69	25.3%	39	21.1%	20	11.6%	224

NOTE: Percentages are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

***Statistically significant difference (p<.05).**

**NC State University Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Excludes "Don't Know/Not Applicable" Responses)**

	Q20f: Security risk: Open/unlocked doors/windows								Total N
	Very serious problem		Somewhat serious		Not very serious		Not at all serious		
	N	%	N	%	N	%	N	%	
ALL	403	27.7%	473	37.2%	284	24.0%	121	11.1%	1,281
SEX*									
...Female	247	30.0%	260	39.1%	134	21.8%	60	9.1%	701
...Male	156	25.6%	213	35.3%	150	26.1%	61	13.0%	580
RACE/ETHNICITY*									
...White	245	22.4%	317	36.0%	208	27.9%	91	13.6%	861
...Black / AfrAmer	55	56.2%	29	38.9%	7	4.5%	1	0.4%	92
...Other / Unknown	103	31.7%	127	39.3%	69	20.5%	29	8.5%	328
AGE*									
...under 26 years old	129	24.7%	209	39.2%	133	24.6%	59	11.5%	530
...26-45 years old	113	28.9%	134	33.2%	84	25.3%	37	12.6%	368
...46 and over	154	42.2%	127	33.4%	65	18.1%	24	6.4%	370
# YEARS ON CAMPUS*									
...Less than 3 years	121	25.5%	189	38.6%	103	23.4%	56	12.6%	469
...3-5 years	85	25.3%	119	38.3%	84	26.2%	31	10.2%	319
...More than 5 years	194	38.7%	162	31.8%	94	20.8%	32	8.6%	482
STATUS*									
...Faculty/Staff	249	39.3%	230	35.1%	119	18.5%	46	7.1%	644
...Students	154	24.8%	243	37.7%	165	25.3%	75	12.1%	637
PERSONAL CONTACT W/ NCSU CAMPUS POLICE									
...Never	119	26.5%	176	39.2%	101	24.8%	42	9.5%	438
...Once or twice	205	28.7%	216	35.0%	141	23.8%	59	12.5%	621
...Three or more times	79	28.3%	81	38.4%	42	21.5%	20	11.8%	222

NOTE: Percentages are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

***Statistically significant difference (p<.05).**

**NC State University Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Excludes "Don't Know/Not Applicable" Responses)**

	Q20g: Security risk: Inadequate police/security staffing								Total N
	Very serious problem		Somewhat serious		Not very serious		Not at all serious		
	N	%	N	%	N	%	N	%	
ALL	428	34.0%	356	32.6%	259	21.0%	148	12.4%	1,191
SEX*									
...Female	274	40.5%	184	29.3%	125	18.8%	73	11.4%	656
...Male	154	27.8%	172	35.7%	134	23.1%	75	13.3%	535
RACE/ETHNICITY*									
...White	242	26.7%	238	32.7%	200	25.0%	112	15.7%	792
...Black / AfrAmer	55	61.8%	19	28.6%	10	7.5%	3	2.1%	87
...Other / Unknown	131	42.3%	99	33.5%	49	16.1%	33	8.1%	312
AGE									
...under 26 years old	178	33.9%	168	33.9%	112	21.6%	55	10.7%	513
...26-45 years old	122	33.1%	100	30.6%	69	18.2%	48	18.1%	339
...46 and over	123	37.1%	86	27.1%	74	22.3%	44	13.4%	327
# YEARS ON CAMPUS									
...Less than 3 years	164	34.6%	152	34.4%	82	18.4%	58	12.6%	456
...3-5 years	100	32.2%	92	31.7%	76	24.9%	35	11.2%	303
...More than 5 years	162	36.5%	109	27.2%	98	22.1%	53	14.2%	422
STATUS									
...Faculty/Staff	220	38.0%	147	25.7%	132	22.5%	75	13.9%	574
...Students	208	33.1%	209	34.2%	127	20.7%	73	12.1%	617
PERSONAL CONTACT W/ NCSU CAMPUS POLICE									
...Never	148	33.3%	140	36.9%	85	19.2%	41	10.6%	414
...Once or twice	199	34.7%	159	29.1%	132	22.7%	75	13.6%	565
...Three or more times	81	33.9%	57	30.0%	42	21.3%	32	14.8%	212

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***Statistically significant difference (p<.05).**

**NC State University Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Excludes "Don't Know/Not Applicable" Responses)**

	Q20h: Security risk: Functions/classes held in isolated locations								Total N
	Very serious problem		Somewhat serious		Not very serious		Not at all serious		
	N	%	N	%	N	%	N	%	
ALL	202	17.1%	408	32.4%	404	37.5%	135	13.0%	1,149
SEX*									
...Female	147	22.0%	234	35.3%	196	32.7%	66	10.0%	643
...Male	55	12.4%	174	29.5%	208	42.1%	69	16.0%	506
RACE/ETHNICITY*									
...White	100	11.0%	251	29.4%	308	44.1%	96	15.5%	755
...Black / AfrAmer	40	49.8%	31	24.6%	12	21.9%	6	3.7%	89
...Other / Unknown	62	21.2%	126	40.6%	84	27.8%	33	10.4%	305
AGE*									
...under 26 years old	87	16.6%	172	32.1%	197	39.6%	56	11.7%	512
...26-45 years old	57	18.7%	109	29.1%	112	32.0%	51	20.2%	329
...46 and over	57	18.9%	125	42.8%	86	28.5%	28	9.8%	296
# YEARS ON CAMPUS*									
...Less than 3 years	83	18.6%	166	36.1%	136	31.6%	56	13.7%	441
...3-5 years	38	13.6%	95	26.7%	130	47.6%	32	12.1%	295
...More than 5 years	79	19.4%	147	33.4%	131	34.0%	46	13.2%	403
STATUS*									
...Faculty/Staff	96	17.3%	211	40.1%	174	31.8%	57	10.7%	538
...Students	106	17.1%	197	30.7%	230	38.7%	78	13.5%	611
PERSONAL CONTACT W/ NCSU CAMPUS POLICE									
...Never	83	19.1%	142	34.4%	134	34.0%	49	12.5%	408
...Once or twice	78	14.7%	197	30.4%	210	41.2%	66	13.7%	551
...Three or more times	41	19.6%	69	32.4%	60	35.8%	20	12.1%	190

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**NC State University Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Excludes "Don't Know/Not Applicable" Responses)**

	Q20i: Security risk: Functions/classes held at late hours								Total N
	Very serious problem		Somewhat serious		Not very serious		Not at all serious		
	N	%	N	%	N	%	N	%	
ALL	222	19.3%	489	36.7%	388	32.9%	105	11.1%	1,204
SEX*									
...Female	170	27.0%	293	43.1%	161	23.2%	45	6.6%	669
...Male	52	11.8%	196	30.5%	227	42.3%	60	15.4%	535
RACE/ETHNICITY*									
...White	119	14.3%	320	35.5%	283	37.9%	73	12.3%	795
...Black / AfrAmer	33	45.3%	37	29.8%	15	17.9%	3	7.1%	88
...Other / Unknown	70	23.0%	132	40.9%	90	26.6%	29	9.6%	321
AGE*									
...under 26 years old	113	20.8%	202	36.0%	167	32.8%	48	10.5%	530
...26-45 years old	49	15.1%	130	34.7%	122	34.7%	35	15.5%	336
...46 and over	57	17.9%	156	47.1%	93	28.1%	21	6.9%	327
# YEARS ON CAMPUS*									
...Less than 3 years	95	21.0%	198	40.9%	123	26.7%	43	11.3%	459
...3-5 years	55	18.3%	100	28.6%	121	42.2%	27	10.9%	303
...More than 5 years	70	15.8%	190	40.7%	139	33.2%	34	10.4%	433
STATUS*									
...Faculty/Staff	93	16.1%	255	45.1%	186	32.4%	36	6.4%	570
...Students	129	20.0%	234	34.8%	202	33.0%	69	12.1%	634
PERSONAL CONTACT W/ NCSU CAMPUS POLICE*									
...Never	91	21.5%	166	36.8%	128	31.3%	36	10.4%	421
...Once or twice	91	16.9%	223	34.1%	213	36.7%	54	12.3%	581
...Three or more times	40	21.0%	100	47.3%	47	23.1%	15	8.6%	202

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**NC State University Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Excludes "Don't Know/Not Applicable" Responses)**

	Q20j: Security risk: Issues created by ongoing construction								Total N
	Very serious problem		Somewhat serious		Not very serious		Not at all serious		
	N	%	N	%	N	%	N	%	
ALL	128	11.0%	433	33.5%	545	41.0%	156	14.5%	1,262
SEX*									
...Female	88	13.1%	256	37.3%	286	39.4%	69	10.2%	699
...Male	40	8.9%	177	30.0%	259	42.5%	87	18.6%	563
RACE/ETHNICITY*									
...White	77	9.7%	296	33.3%	366	41.1%	106	15.9%	845
...Black / AfrAmer	21	22.7%	29	32.1%	33	38.5%	4	6.7%	87
...Other / Unknown	30	10.8%	108	34.4%	146	41.4%	46	13.4%	330
AGE									
...under 26 years old	62	12.0%	178	33.2%	212	39.5%	77	15.3%	529
...26-45 years old	35	8.8%	108	32.4%	175	44.9%	41	13.8%	359
...46 and over	31	9.3%	144	37.9%	150	41.7%	36	11.1%	361
# YEARS ON CAMPUS									
...Less than 3 years	56	12.4%	159	34.0%	182	38.0%	69	15.6%	466
...3-5 years	31	10.4%	110	33.3%	141	42.1%	36	14.2%	318
...More than 5 years	41	8.5%	161	32.9%	216	46.6%	49	12.1%	467
STATUS									
...Faculty/Staff	59	9.1%	221	34.0%	288	46.7%	62	10.2%	630
...Students	69	11.4%	212	33.4%	257	39.6%	94	15.6%	632
PERSONAL CONTACT W/ NCSU CAMPUS POLICE									
...Never	57	12.7%	143	33.0%	176	39.5%	58	14.9%	434
...Once or twice	44	9.1%	208	33.4%	278	42.9%	75	14.6%	605
...Three or more times	27	11.9%	82	36.5%	91	38.8%	23	12.8%	223

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***Statistically significant difference (p<.05).**

**NC State University Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Excludes "Don't Know/Not Applicable" Responses)**

	Q20k: Security risk: Lack of info about crime on campus								Total N
	Very serious problem		Somewhat serious		Not very serious		Not at all serious		
	N	%	N	%	N	%	N	%	
ALL	309	26.6%	349	27.9%	344	24.8%	299	20.6%	1,301
SEX*									
...Female	210	31.7%	200	29.9%	168	22.5%	141	15.9%	719
...Male	99	21.6%	149	26.1%	176	27.0%	158	25.3%	582
RACE/ETHNICITY*									
...White	157	20.8%	227	27.2%	259	28.2%	225	23.9%	868
...Black / AfrAmer	50	55.0%	24	29.5%	13	11.3%	7	4.2%	94
...Other / Unknown	102	31.8%	98	29.2%	72	21.1%	67	18.0%	339
AGE*									
...under 26 years old	163	29.9%	166	30.2%	118	22.5%	89	17.4%	536
...26-45 years old	81	21.3%	95	24.0%	108	29.0%	98	25.7%	382
...46 and over	62	18.4%	85	22.3%	112	28.9%	108	30.4%	367
# YEARS ON CAMPUS*									
...Less than 3 years	144	29.3%	156	33.0%	95	20.6%	86	17.0%	481
...3-5 years	78	27.0%	79	23.1%	94	27.1%	76	22.8%	327
...More than 5 years	86	19.4%	109	21.4%	150	31.8%	134	27.4%	479
STATUS*									
...Faculty/Staff	119	19.6%	161	24.5%	193	29.0%	177	27.0%	650
...Students	190	28.3%	188	28.8%	151	23.8%	122	19.1%	651
PERSONAL CONTACT W/ NCSU CAMPUS POLICE*									
...Never	121	27.2%	142	32.5%	105	21.5%	84	18.8%	452
...Once or twice	137	26.3%	162	25.6%	177	27.0%	154	21.0%	630
...Three or more times	51	25.2%	45	19.7%	62	28.7%	61	26.4%	219

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**NC State University Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Excludes "Don't Know/Not Applicable" Responses)**

	Q20I: Security risk: Lack of awareness - crime prevention								Total N
	Very serious problem		Somewhat serious		Not very serious		Not at all serious		
	N	%	N	%	N	%	N	%	
ALL	294	24.7%	452	36.1%	334	24.1%	209	15.1%	1,289
SEX*									
...Female	192	27.7%	251	37.6%	167	21.5%	105	13.2%	715
...Male	102	21.7%	201	34.6%	167	26.7%	104	17.0%	574
RACE/ETHNICITY*									
...White	138	17.2%	302	34.8%	258	29.6%	166	18.3%	864
...Black / AfrAmer	51	52.0%	29	37.2%	11	8.1%	5	2.8%	96
...Other / Unknown	105	33.4%	121	38.4%	65	16.7%	38	11.5%	329
AGE*									
...under 26 years old	142	26.4%	203	37.5%	127	23.6%	66	12.6%	538
...26-45 years old	88	23.3%	122	32.7%	98	24.4%	65	19.6%	373
...46 and over	62	19.1%	120	31.5%	107	29.3%	73	20.1%	362
# YEARS ON CAMPUS*									
...Less than 3 years	136	27.2%	169	36.9%	110	23.9%	60	12.0%	475
...3-5 years	74	24.4%	116	36.4%	83	22.6%	53	16.6%	326
...More than 5 years	83	19.2%	160	31.9%	139	28.8%	92	20.1%	474
STATUS*									
...Faculty/Staff	124	20.3%	213	33.0%	185	28.2%	121	18.6%	643
...Students	170	25.8%	239	36.8%	149	23.2%	88	14.3%	646
PERSONAL CONTACT W/ NCSU CAMPUS POLICE									
...Never	107	24.6%	166	38.0%	105	23.5%	63	13.8%	441
...Once or twice	139	24.6%	215	35.1%	178	25.4%	103	14.9%	635
...Three or more times	48	25.3%	71	32.6%	51	21.0%	43	21.2%	213

NOTE: Percentages are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

***Statistically significant difference (p<.05).**

**NC State University Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Excludes "Don't Know/Not Applicable" Responses)**

	Q21a: Participate/support: Wearing ID card on campus				Total N
	Yes		No		
	N	%	N	%	
ALL	874	54.9%	539	45.1%	1,413
SEX*					
...Female	560	66.2%	233	33.8%	793
...Male	314	44.0%	306	56.0%	620
RACE/ETHNICITY*					
...White	566	49.6%	385	50.4%	951
...Black / AfrAmer	86	71.2%	20	28.8%	106
...Other / Unknown	222	62.2%	134	37.8%	356
AGE*					
...under 26 years old	294	51.7%	268	48.3%	562
...26-45 years old	265	56.8%	147	43.2%	412
...46 and over	309	71.1%	114	28.9%	423
# YEARS ON CAMPUS*					
...Less than 3 years	313	55.6%	211	44.4%	524
...3-5 years	187	48.5%	157	51.5%	344
...More than 5 years	367	65.0%	165	35.0%	532
STATUS*					
...Faculty/Staff	522	71.0%	212	29.0%	734
...Students	352	50.6%	327	49.4%	679
PERSONAL CONTACT W/ NCSU CAMPUS POLICE*					
...Never	281	50.0%	220	50.0%	501
...Once or twice	428	57.6%	250	42.4%	678
...Three or more times	165	62.7%	69	37.3%	234

NOTE: Percentages are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

***Statistically significant difference (p<.05).**

**NC State University Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Excludes "Don't Know/Not Applicable" Responses)**

	Q21b: Participate/support: Electronic cards to access bldgs				Total N
	Yes		No		
	N	%	N	%	
ALL	1,293	87.2%	122	12.8%	1,415
SEX*					
...Female	747	92.1%	46	7.9%	793
...Male	546	82.4%	76	17.6%	622
RACE/ETHNICITY					
...White	864	85.8%	88	14.2%	952
...Black / AfrAmer	102	90.6%	4	9.4%	106
...Other / Unknown	327	89.1%	30	10.9%	357
AGE*					
...under 26 years old	487	84.7%	75	15.3%	562
...26-45 years old	385	90.4%	28	9.6%	413
...46 and over	409	95.9%	15	4.1%	424
# YEARS ON CAMPUS*					
...Less than 3 years	469	86.7%	56	13.3%	525
...3-5 years	305	83.7%	40	16.3%	345
...More than 5 years	507	94.7%	25	5.3%	532
STATUS*					
...Faculty/Staff	702	95.4%	33	4.6%	735
...Students	591	85.0%	89	15.0%	680
PERSONAL CONTACT W/ NCSU CAMPUS POLICE					
...Never	445	85.7%	57	14.3%	502
...Once or twice	627	87.3%	53	12.7%	680
...Three or more times	221	92.6%	12	7.4%	233

NOTE: Percentages are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

***Statistically significant difference (p<.05).**

**NC State University Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Excludes "Don't Know/Not Applicable" Responses)**

	Q21c: Participate/support: Cameras outside buildings				Total N
	Yes		No		
	N	%	N	%	
ALL	1,224	84.1%	190	15.9%	1,414
SEX*					
...Female	707	90.1%	84	9.9%	791
...Male	517	78.3%	106	21.7%	623
RACE/ETHNICITY*					
...White	805	80.4%	146	19.6%	951
...Black / AfrAmer	93	88.5%	13	11.5%	106
...Other / Unknown	326	91.0%	31	9.0%	357
AGE					
...under 26 years old	476	83.1%	86	16.9%	562
...26-45 years old	363	86.0%	50	14.0%	413
...46 and over	374	87.4%	49	12.6%	423
# YEARS ON CAMPUS					
...Less than 3 years	451	84.7%	75	15.3%	526
...3-5 years	288	81.7%	56	18.3%	344
...More than 5 years	475	86.9%	56	13.1%	531
STATUS*					
...Faculty/Staff	646	87.9%	88	12.1%	734
...Students	578	83.1%	102	16.9%	680
PERSONAL CONTACT W/ NCSU CAMPUS POLICE*					
...Never	420	81.3%	82	18.7%	502
...Once or twice	595	85.7%	84	14.3%	679
...Three or more times	209	88.2%	24	11.8%	233

NOTE: Percentages are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

***Statistically significant difference (p<.05).**

**NC State University Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Excludes "Don't Know/Not Applicable" Responses)**

	Q21d: Participate/support: Cameras inside bldgs(common areas)				Total N
	Yes		No		
	N	%	N	%	
ALL	1,098	75.1%	315	24.9%	1,413
SEX*					
...Female	637	80.6%	153	19.4%	790
...Male	461	69.8%	162	30.2%	623
RACE/ETHNICITY*					
...White	722	71.9%	229	28.1%	951
...Black / AfrAmer	89	85.3%	16	14.7%	105
...Other / Unknown	287	79.5%	70	20.5%	357
AGE					
...under 26 years old	422	73.8%	139	26.2%	561
...26-45 years old	325	76.0%	88	24.0%	413
...46 and over	341	81.0%	82	19.0%	423
# YEARS ON CAMPUS*					
...Less than 3 years	408	76.7%	117	23.3%	525
...3-5 years	257	70.6%	87	29.4%	344
...More than 5 years	424	79.0%	107	21.0%	531
STATUS*					
...Faculty/Staff	587	80.1%	147	19.9%	734
...Students	511	73.7%	168	26.3%	679
PERSONAL CONTACT W/ NCSU CAMPUS POLICE					
...Never	375	72.4%	126	27.6%	501
...Once or twice	535	77.2%	144	22.8%	679
...Three or more times	188	77.0%	45	23.0%	233

NOTE: Percentages are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

***Statistically significant difference (p<.05).**

**NC State University Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Excludes "Don't Know/Not Applicable" Responses)**

	Q21e: Participate/support: Restricting access to few doors/bldg				Total N
	Yes		No		
	N	%	N	%	
ALL	1,006	63.6%	405	36.4%	1,411
SEX*					
...Female	596	68.6%	195	31.4%	791
...Male	410	58.7%	210	41.3%	620
RACE/ETHNICITY*					
...White	670	61.1%	280	38.9%	950
...Black / AfrAmer	85	71.9%	21	28.1%	106
...Other / Unknown	251	66.9%	104	33.1%	355
AGE*					
...under 26 years old	345	59.3%	216	40.7%	561
...26-45 years old	311	68.5%	102	31.5%	413
...46 and over	342	79.6%	79	20.4%	421
# YEARS ON CAMPUS*					
...Less than 3 years	352	63.1%	171	36.9%	523
...3-5 years	218	57.6%	127	42.4%	345
...More than 5 years	429	76.7%	101	23.3%	530
STATUS*					
...Faculty/Staff	589	79.3%	143	20.7%	732
...Students	417	59.4%	262	40.6%	679
PERSONAL CONTACT W/ NCSU CAMPUS POLICE					
...Never	338	62.4%	162	37.6%	500
...Once or twice	490	64.2%	187	35.8%	677
...Three or more times	178	65.5%	56	34.5%	234

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***Statistically significant difference (p<.05).**

**NC State University Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Excludes "Don't Know/Not Applicable" Responses)**

	Q21f: Participate/support: Restricting outsiders' access to campus				Total N
	Yes		No		
	N	%	N	%	
ALL	1,105	74.7%	305	25.3%	1,410
SEX*					
...Female	645	79.2%	144	20.8%	789
...Male	460	70.5%	161	29.5%	621
RACE/ETHNICITY*					
...White	727	71.1%	223	28.9%	950
...Black / AfrAmer	87	79.0%	18	21.0%	105
...Other / Unknown	291	81.5%	64	18.5%	355
AGE					
...under 26 years old	414	73.0%	147	27.0%	561
...26-45 years old	335	76.3%	78	23.7%	413
...46 and over	344	81.5%	76	18.5%	420
# YEARS ON CAMPUS					
...Less than 3 years	402	74.5%	121	25.5%	523
...3-5 years	265	74.4%	79	25.6%	344
...More than 5 years	428	75.8%	102	24.2%	530
STATUS*					
...Faculty/Staff	600	81.6%	131	18.4%	731
...Students	505	72.9%	174	27.1%	679
PERSONAL CONTACT W/ NCSU CAMPUS POLICE					
...Never	393	75.7%	108	24.3%	501
...Once or twice	529	74.0%	146	26.0%	675
...Three or more times	183	74.2%	51	25.8%	234

NOTE: Percentages are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

***Statistically significant difference (p<.05).**

**NC State University Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Excludes "Don't Know/Not Applicable" Responses)**

	Q21g: Participate/support: Increased lighting outside bldgs				Total N
	Yes		No		
	N	%	N	%	
ALL	1,363	96.8%	45	3.2%	1,408
SEX*					
...Female	771	98.1%	16	1.9%	787
...Male	592	95.5%	29	4.5%	621
RACE/ETHNICITY					
...White	916	96.4%	32	3.6%	948
...Black / AfrAmer	104	98.2%	1	1.8%	105
...Other / Unknown	343	97.1%	12	2.9%	355
AGE					
...under 26 years old	547	97.4%	13	2.6%	560
...26-45 years old	396	95.7%	14	4.3%	410
...46 and over	405	95.1%	17	4.9%	422
# YEARS ON CAMPUS					
...Less than 3 years	508	97.6%	15	2.4%	523
...3-5 years	329	96.0%	12	4.0%	341
...More than 5 years	513	95.4%	18	4.6%	531
STATUS					
...Faculty/Staff	709	96.7%	23	3.3%	732
...Students	654	96.8%	22	3.2%	676
PERSONAL CONTACT W/ NCSU CAMPUS POLICE					
...Never	481	96.9%	18	3.1%	499
...Once or twice	658	96.9%	20	3.1%	678
...Three or more times	224	95.8%	7	4.2%	231

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***Statistically significant difference (p<.05).**

**NC State University Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Excludes "Don't Know/Not Applicable" Responses)**

	Q22a: Interacted w/ NCSU UPD: Personal escort				Total N
	Yes		No		
	N	%	N	%	
ALL	81	5.9%	1,323	94.1%	1,404
SEX*					
...Female	60	7.9%	725	92.1%	785
...Male	21	3.9%	598	96.1%	619
RACE/ETHNICITY*					
...White	41	4.1%	907	95.9%	948
...Black / AfrAmer	7	8.0%	95	92.0%	102
...Other / Unknown	33	9.2%	321	90.8%	354
AGE					
...under 26 years old	35	5.9%	524	94.1%	559
...26-45 years old	27	6.4%	385	93.6%	412
...46 and over	19	5.1%	400	94.9%	419
# YEARS ON CAMPUS*					
...Less than 3 years	17	3.1%	506	96.9%	523
...3-5 years	29	9.4%	314	90.6%	343
...More than 5 years	35	7.9%	492	92.1%	527
STATUS					
...Faculty/Staff	36	5.2%	692	94.8%	728
...Students	45	6.1%	631	93.9%	676
PERSONAL CONTACT W/ NCSU CAMPUS POLICE*					
...Never	.	.	496	100.0%	496
...Once or twice	30	5.8%	644	94.2%	674
...Three or more times	51	29.6%	183	70.4%	234

NOTE: Percentages are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

***Statistically significant difference (p<.05).**

**NC State University Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Excludes "Don't Know/Not Applicable" Responses)**

	Q22b: Interacted w/ NCSU UPD: Locked out of car				Total N
	Yes		No		
	N	%	N	%	
ALL	91	4.8%	1,313	95.2%	1,404
SEX					
...Female	48	4.7%	738	95.3%	786
...Male	43	5.0%	575	95.0%	618
RACE/ETHNICITY					
...White	55	4.4%	892	95.6%	947
...Black / AfrAmer	16	9.1%	88	90.9%	104
...Other / Unknown	20	4.8%	333	95.2%	353
AGE*					
...under 26 years old	21	3.5%	537	96.5%	558
...26-45 years old	24	4.9%	388	95.1%	412
...46 and over	46	12.0%	374	88.0%	420
# YEARS ON CAMPUS*					
...Less than 3 years	10	1.4%	512	98.6%	522
...3-5 years	19	6.8%	324	93.2%	343
...More than 5 years	62	11.3%	466	88.7%	528
STATUS*					
...Faculty/Staff	66	9.8%	663	90.2%	729
...Students	25	3.5%	650	96.5%	675
PERSONAL CONTACT W/ NCSU CAMPUS POLICE*					
...Never	.	.	496	100.0%	496
...Once or twice	26	3.7%	649	96.3%	675
...Three or more times	65	28.7%	168	71.3%	233

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***Statistically significant difference (p<.05).**

**NC State University Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Excludes "Don't Know/Not Applicable" Responses)**

	Q22c: Interacted w/ NCSU UPD: Used panic/burglar alarm				Total N
	Yes		No		
	N	%	N	%	
ALL	69	2.7%	1,333	97.3%	1,402
SEX					
...Female	45	3.3%	740	96.7%	785
...Male	24	2.2%	593	97.8%	617
RACE/ETHNICITY					
...White	43	2.1%	904	97.9%	947
...Black / AfrAmer	9	4.8%	94	95.2%	103
...Other / Unknown	17	3.5%	335	96.5%	352
AGE*					
...under 26 years old	8	1.1%	549	98.9%	557
...26-45 years old	18	3.3%	394	96.7%	412
...46 and over	43	10.8%	376	89.2%	419
# YEARS ON CAMPUS*					
...Less than 3 years	14	1.8%	508	98.2%	522
...3-5 years	5	1.0%	337	99.0%	342
...More than 5 years	50	8.7%	477	91.3%	527
STATUS*					
...Faculty/Staff	57	7.7%	671	92.3%	728
...Students	12	1.4%	662	98.6%	674
PERSONAL CONTACT W/ NCSU CAMPUS POLICE*					
...Never	.	.	495	100.0%	495
...Once or twice	14	0.8%	660	99.2%	674
...Three or more times	55	21.8%	178	78.2%	233

NOTE: Percentages are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

***Statistically significant difference (p<.05).**

**NC State University Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Excludes "Don't Know/Not Applicable" Responses)**

	Q22d: Interacted w/ NCSU UPD: Used blue emergency phone				Total N
	Yes		No		
	N	%	N	%	
ALL	36	2.2%	1,363	97.8%	1,399
SEX					
...Female	22	2.8%	760	97.2%	782
...Male	14	1.6%	603	98.4%	617
RACE/ETHNICITY					
...White	19	1.7%	925	98.3%	944
...Black / AfrAmer	2	1.2%	101	98.8%	103
...Other / Unknown	15	3.6%	337	96.4%	352
AGE					
...under 26 years old	14	2.0%	542	98.0%	556
...26-45 years old	6	1.5%	405	98.5%	411
...46 and over	16	4.8%	402	95.2%	418
# YEARS ON CAMPUS					
...Less than 3 years	13	2.1%	507	97.9%	520
...3-5 years	7	2.1%	336	97.9%	343
...More than 5 years	16	3.0%	509	97.0%	525
STATUS					
...Faculty/Staff	18	2.6%	708	97.4%	726
...Students	18	2.1%	655	97.9%	673
PERSONAL CONTACT W/ NCSU CAMPUS POLICE*					
...Never	.	.	496	100.0%	496
...Once or twice	6	0.7%	665	99.3%	671
...Three or more times	30	17.4%	202	82.6%	232

NOTE: Percentages are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

***Statistically significant difference (p<.05).**

**NC State University Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Excludes "Don't Know/Not Applicable" Responses)**

	Q22e: Interacted w/ NCSU UPD: Attnd safety lecture/wrkshp				Total N
	Yes		No		
	N	%	N	%	
ALL	541	27.4%	865	72.6%	1,406
SEX*					
...Female	300	23.6%	488	76.4%	788
...Male	241	31.1%	377	68.9%	618
RACE/ETHNICITY*					
...White	412	30.2%	537	69.8%	949
...Black / AfrAmer	44	42.7%	60	57.3%	104
...Other / Unknown	85	17.4%	268	82.6%	353
AGE*					
...under 26 years old	102	19.6%	456	80.4%	558
...26-45 years old	194	37.0%	218	63.0%	412
...46 and over	243	54.9%	179	45.1%	422
# YEARS ON CAMPUS*					
...Less than 3 years	83	13.4%	439	86.6%	522
...3-5 years	144	35.1%	200	64.9%	344
...More than 5 years	313	55.7%	216	44.3%	529
STATUS*					
...Faculty/Staff	414	55.4%	317	44.6%	731
...Students	127	20.0%	548	80.0%	675
PERSONAL CONTACT W/ NCSU CAMPUS POLICE*					
...Never	.	.	496	100.0%	496
...Once or twice	344	41.4%	332	58.6%	676
...Three or more times	197	77.7%	37	22.3%	234

NOTE: Percentages are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

***Statistically significant difference (p<.05).**

**NC State University Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Excludes "Don't Know/Not Applicable" Responses)**

	Q22f: Interacted w/ NCSU UPD: Witness to a crime				Total N
	Yes		No		
	N	%	N	%	
ALL	81	5.6%	1,321	94.4%	1,402
SEX					
...Female	40	4.9%	744	95.1%	784
...Male	41	6.3%	577	93.7%	618
RACE/ETHNICITY					
...White	60	6.3%	886	93.7%	946
...Black / AfrAmer	7	6.1%	96	93.9%	103
...Other / Unknown	14	4.0%	339	96.0%	353
AGE*					
...under 26 years old	36	6.2%	522	93.8%	558
...26-45 years old	16	2.3%	395	97.7%	411
...46 and over	29	8.0%	390	92.0%	419
# YEARS ON CAMPUS					
...Less than 3 years	21	4.1%	501	95.9%	522
...3-5 years	21	7.6%	322	92.4%	343
...More than 5 years	39	6.7%	487	93.3%	526
STATUS					
...Faculty/Staff	46	6.3%	681	93.7%	727
...Students	35	5.4%	640	94.6%	675
PERSONAL CONTACT W/ NCSU CAMPUS POLICE*					
...Never	.	.	496	100.0%	496
...Once or twice	27	5.9%	647	94.1%	674
...Three or more times	54	26.9%	178	73.1%	232

NOTE: Percentages are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

***Statistically significant difference (p<.05).**

**NC State University Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Excludes "Don't Know/Not Applicable" Responses)**

	Q22g: Interacted w/ NCSU UPD: Currency escort				Total N
	Yes		No		
	N	%	N	%	
ALL	23	1.8%	1,377	98.2%	1,400
SEX	15	2.3%	768	97.7%	783
...Female					
...Male	8	1.3%	609	98.7%	617
RACE/ETHNICITY	12	1.3%	932	98.7%	944
...White					
...Black / AfrAmer	2	1.2%	101	98.8%	103
...Other / Unknown	9	3.0%	344	97.0%	353
AGE	11	1.8%	547	98.2%	558
...under 26 years old					
...26-45 years old	2	0.7%	408	99.3%	410
...46 and over	10	3.3%	408	96.7%	418
# YEARS ON CAMPUS	10	1.9%	512	98.1%	522
...Less than 3 years					
...3-5 years	4	1.6%	338	98.4%	342
...More than 5 years	9	1.7%	516	98.3%	525
STATUS	9	1.2%	716	98.8%	725
...Faculty/Staff					
...Students	14	1.9%	661	98.1%	675
PERSONAL CONTACT W/ NCSU CAMPUS POLICE*	.	.	496	100.0%	496
...Never					
...Once or twice	2	0.5%	670	99.5%	672
...Three or more times	21	14.2%	211	85.8%	232

NOTE: Percentages are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

***Statistically significant difference (p<.05).**

**NC State University Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Excludes "Don't Know/Not Applicable" Responses)**

	Q22h: Interacted w/ NCSU UPD: Locked out of bldg				Total N
	Yes		No		
	N	%	N	%	
ALL	204	9.5%	1,199	90.5%	1,403
SEX					
...Female	102	8.3%	684	91.7%	786
...Male	102	10.6%	515	89.4%	617
RACE/ETHNICITY					
...White	145	9.8%	800	90.2%	945
...Black / AfrAmer	21	11.1%	83	88.9%	104
...Other / Unknown	38	8.4%	316	91.6%	354
AGE*					
...under 26 years old	28	5.0%	530	95.0%	558
...26-45 years old	63	13.7%	348	86.3%	411
...46 and over	111	27.0%	309	73.0%	420
# YEARS ON CAMPUS*					
...Less than 3 years	22	4.1%	500	95.9%	522
...3-5 years	36	9.7%	307	90.3%	343
...More than 5 years	146	25.3%	381	74.7%	527
STATUS*					
...Faculty/Staff	162	22.7%	566	77.3%	728
...Students	42	6.0%	633	94.0%	675
PERSONAL CONTACT W/ NCSU CAMPUS POLICE*					
...Never	.	.	496	100.0%	496
...Once or twice	83	8.6%	591	91.4%	674
...Three or more times	121	51.0%	112	49.0%	233

NOTE: Percentages are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

***Statistically significant difference (p<.05).**

**NC State University Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Excludes "Don't Know/Not Applicable" Responses)**

	Q22i: Interacted w/ NCSU UPD: Fire alarm				Total N
	Yes		No		
	N	%	N	%	
ALL	393	25.5%	1,011	74.5%	1,404
SEX					
...Female	210	25.4%	575	74.6%	785
...Male	183	25.6%	436	74.4%	619
RACE/ETHNICITY*					
...White	290	28.2%	658	71.8%	948
...Black / AfrAmer	20	13.3%	83	86.7%	103
...Other / Unknown	83	22.6%	270	77.4%	353
AGE*					
...under 26 years old	144	26.2%	414	73.8%	558
...26-45 years old	92	17.3%	320	82.7%	412
...46 and over	153	36.0%	267	64.0%	420
# YEARS ON CAMPUS*					
...Less than 3 years	89	18.9%	433	81.1%	522
...3-5 years	95	29.9%	248	70.1%	343
...More than 5 years	207	37.4%	321	62.6%	528
STATUS*					
...Faculty/Staff	231	31.2%	498	68.8%	729
...Students	162	24.0%	513	76.0%	675
PERSONAL CONTACT W/ NCSU CAMPUS POLICE*					
...Never	.	.	496	100.0%	496
...Once or twice	224	37.5%	451	62.5%	675
...Three or more times	169	76.5%	64	23.5%	233

NOTE: Percentages are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

***Statistically significant difference (p<.05).**

**NC State University Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Excludes "Don't Know/Not Applicable" Responses)**

	Q22j: Interacted w/ NCSU UPD: Involved in traffic accident				Total N
	Yes		No		
	N	%	N	%	
ALL	102	6.4%	1,296	93.6%	1,398
SEX					
...Female	61	7.6%	719	92.4%	780
...Male	41	5.2%	577	94.8%	618
RACE/ETHNICITY					
...White	71	6.8%	874	93.2%	945
...Black / AfrAmer	11	9.2%	92	90.8%	103
...Other / Unknown	20	4.6%	330	95.4%	350
AGE*					
...under 26 years old	34	5.8%	522	94.2%	556
...26-45 years old	23	4.8%	387	95.2%	410
...46 and over	43	11.8%	376	88.2%	419
# YEARS ON CAMPUS*					
...Less than 3 years	17	3.0%	503	97.0%	520
...3-5 years	25	8.8%	317	91.2%	342
...More than 5 years	60	12.1%	466	87.9%	526
STATUS					
...Faculty/Staff	63	8.5%	663	91.5%	726
...Students	39	5.8%	633	94.2%	672
PERSONAL CONTACT W/ NCSU CAMPUS POLICE*					
...Never	.	.	495	100.0%	495
...Once or twice	39	6.8%	632	93.2%	671
...Three or more times	63	29.8%	169	70.2%	232

NOTE: Percentages are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

***Statistically significant difference (p<.05).**

**NC State University Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Excludes "Don't Know/Not Applicable" Responses)**

	Q22k: Interacted w/ NCSU UPD: Victim of a crime				Total N
	Yes		No		
	N	%	N	%	
ALL	61	3.8%	1,339	96.2%	1,400
SEX					
...Female	31	3.4%	751	96.6%	782
...Male	30	4.3%	588	95.7%	618
RACE/ETHNICITY					
...White	38	3.3%	907	96.7%	945
...Black / AfrAmer	6	4.3%	97	95.7%	103
...Other / Unknown	17	4.9%	335	95.1%	352
AGE*					
...under 26 years old	19	3.3%	539	96.7%	558
...26-45 years old	15	2.6%	395	97.4%	410
...46 and over	25	7.1%	393	92.9%	418
# YEARS ON CAMPUS*					
...Less than 3 years	14	3.2%	508	96.8%	522
...3-5 years	10	2.6%	333	97.4%	343
...More than 5 years	36	7.2%	488	92.8%	524
STATUS					
...Faculty/Staff	39	5.6%	686	94.4%	725
...Students	22	3.4%	653	96.6%	675
PERSONAL CONTACT W/ NCSU CAMPUS POLICE*					
...Never	.	.	496	100.0%	496
...Once or twice	24	4.0%	650	96.0%	674
...Three or more times	37	18.6%	193	81.4%	230

NOTE: Percentages are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

***Statistically significant difference (p<.05).**

**NC State University Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Excludes "Don't Know/Not Applicable" Responses)**

	Q22I: Interacted w/ NCSU UPD: Committed an offense				Total N
	Yes		No		
	N	%	N	%	
ALL	23	2.3%	1,373	97.7%	1,396
SEX					
...Female	10	1.7%	770	98.3%	780
...Male	13	2.9%	603	97.1%	616
RACE/ETHNICITY					
...White	12	2.1%	930	97.9%	942
...Black / AfrAmer	1	0.4%	102	99.6%	103
...Other / Unknown	10	3.1%	341	96.9%	351
AGE					
...under 26 years old	17	2.9%	540	97.1%	557
...26-45 years old	2	0.5%	407	99.5%	409
...46 and over	4	1.9%	412	98.1%	416
# YEARS ON CAMPUS*					
...Less than 3 years	10	1.8%	509	98.2%	519
...3-5 years	10	4.0%	333	96.0%	343
...More than 5 years	3	0.7%	520	99.3%	523
STATUS*					
...Faculty/Staff	4	0.5%	719	99.5%	723
...Students	19	2.8%	654	97.2%	673
PERSONAL CONTACT W/ NCSU CAMPUS POLICE*					
...Never	.	.	495	100.0%	495
...Once or twice	8	2.0%	664	98.0%	672
...Three or more times	15	12.8%	214	87.2%	229

NOTE: Percentages are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

***Statistically significant difference (p<.05).**

**NC State University Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Excludes "Don't Know/Not Applicable" Responses)**

	Q22m: Interacted w/ NCSU UPD: Other				Total N
	Yes		No		
	N	%	N	%	
ALL	187	14.8%	815	85.2%	1,002
SEX					
...Female	103	14.9%	455	85.1%	558
...Male	84	14.8%	360	85.2%	444
RACE/ETHNICITY					
...White	140	16.3%	546	83.7%	686
...Black / AfrAmer	9	6.0%	55	94.0%	64
...Other / Unknown	38	13.5%	214	86.5%	252
AGE*					
...under 26 years old	57	12.8%	384	87.2%	441
...26-45 years old	56	16.9%	219	83.1%	275
...46 and over	73	24.5%	204	75.5%	277
# YEARS ON CAMPUS*					
...Less than 3 years	42	9.6%	358	90.4%	400
...3-5 years	50	17.9%	204	82.1%	254
...More than 5 years	94	27.0%	246	73.0%	340
STATUS*					
...Faculty/Staff	119	23.5%	367	76.5%	486
...Students	68	12.8%	448	87.2%	516
PERSONAL CONTACT W/ NCSU CAMPUS POLICE*					
...Never	.	.	364	100.0%	364
...Once or twice	117	21.6%	367	78.4%	484
...Three or more times	70	48.9%	84	51.1%	154

NOTE: Percentages are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

***Statistically significant difference (p<.05).**

**NC State University Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Excludes "Don't Know/Not Applicable" Responses)**

	Q23_1: Preferred Way to Receive Notifications: Text Messaging				Total N
	Yes		No		
	N	%	N	%	
ALL	1,268	87.1%	152	12.9%	1,420
SEX*					
...Female	728	90.6%	66	9.4%	794
...Male	540	83.8%	86	16.2%	626
RACE/ETHNICITY*					
...White	862	86.5%	95	13.5%	957
...Black / AfrAmer	97	96.1%	9	3.9%	106
...Other / Unknown	309	86.3%	48	13.7%	357
AGE*					
...under 26 years old	485	86.5%	78	13.5%	563
...26-45 years old	383	88.9%	32	11.1%	415
...46 and over	390	90.9%	37	9.1%	427
# YEARS ON CAMPUS*					
...Less than 3 years	467	88.8%	61	11.2%	528
...3-5 years	300	82.5%	46	17.5%	346
...More than 5 years	493	93.1%	41	6.9%	534
STATUS*					
...Faculty/Staff	685	92.4%	54	7.6%	739
...Students	583	85.7%	98	14.3%	681
PERSONAL CONTACT W/ NCSU CAMPUS POLICE*					
...Never	434	84.8%	73	15.2%	507
...Once or twice	614	88.2%	65	11.8%	679
...Three or more times	220	92.1%	14	7.9%	234

NOTE: Percentages are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

***Statistically significant difference (p<.05).**

**NC State University Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Excludes "Don't Know/Not Applicable" Responses)**

	Q23_2: Preferred Way to Receive Notifications: Broadcast Email				Total N
	Yes		No		
	N	%	N	%	
ALL	1,216	83.7%	204	16.3%	1,420
SEX					
...Female	689	85.1%	105	14.9%	794
...Male	527	82.4%	99	17.6%	626
RACE/ETHNICITY					
...White	823	84.0%	134	16.0%	957
...Black / AfrAmer	89	78.4%	17	21.6%	106
...Other / Unknown	304	84.3%	53	15.7%	357
AGE					
...under 26 years old	471	83.3%	92	16.7%	563
...26-45 years old	362	83.9%	53	16.1%	415
...46 and over	373	87.2%	54	12.8%	427
# YEARS ON CAMPUS*					
...Less than 3 years	425	79.6%	103	20.4%	528
...3-5 years	303	88.0%	43	12.0%	346
...More than 5 years	481	89.2%	53	10.8%	534
STATUS					
...Faculty/Staff	647	86.9%	92	13.1%	739
...Students	569	82.9%	112	17.1%	681
PERSONAL CONTACT W/ NCSU CAMPUS POLICE					
...Never	417	82.0%	90	18.0%	507
...Once or twice	589	84.4%	90	15.6%	679
...Three or more times	210	87.6%	24	12.4%	234

NOTE: Percentages are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

***Statistically significant difference (p<.05).**

**NC State University Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Excludes "Don't Know/Not Applicable" Responses)**

	Q23_3: Preferred Way to Receive Notifications: OnCampus app				Total N
	Yes		No		
	N	%	N	%	
ALL	330	23.8%	1,090	76.2%	1,420
SEX					
...Female	196	25.1%	598	74.9%	794
...Male	134	22.5%	492	77.5%	626
RACE/ETHNICITY					
...White	197	22.6%	760	77.4%	957
...Black / AfrAmer	43	32.6%	63	67.4%	106
...Other / Unknown	90	24.0%	267	76.0%	357
AGE					
...under 26 years old	143	25.0%	420	75.0%	563
...26-45 years old	90	19.9%	325	80.1%	415
...46 and over	94	22.3%	333	77.7%	427
# YEARS ON CAMPUS					
...Less than 3 years	136	25.5%	392	74.5%	528
...3-5 years	72	21.4%	274	78.6%	346
...More than 5 years	118	21.9%	416	78.1%	534
STATUS					
...Faculty/Staff	160	23.2%	579	76.8%	739
...Students	170	24.0%	511	76.0%	681
PERSONAL CONTACT W/ NCSU CAMPUS POLICE					
...Never	112	21.9%	395	78.1%	507
...Once or twice	155	24.9%	524	75.1%	679
...Three or more times	63	27.0%	171	73.0%	234

NOTE: Percentages are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

***Statistically significant difference (p<.05).**

**NC State University Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Excludes "Don't Know/Not Applicable" Responses)**

	Q23_4: Preferred Way to Receive Notifications: Alertus desktop notification				Total N
	Yes		No		
	N	%	N	%	
ALL	340	17.1%	1,080	82.9%	1,420
SEX*					
...Female	232	21.1%	562	78.9%	794
...Male	108	13.4%	518	86.6%	626
RACE/ETHNICITY*					
...White	220	14.8%	737	85.2%	957
...Black / AfrAmer	48	33.2%	58	66.8%	106
...Other / Unknown	72	18.1%	285	81.9%	357
AGE*					
...under 26 years old	69	12.9%	494	87.1%	563
...26-45 years old	119	21.4%	296	78.6%	415
...46 and over	151	33.6%	276	66.4%	427
# YEARS ON CAMPUS*					
...Less than 3 years	89	14.4%	439	85.6%	528
...3-5 years	63	13.9%	283	86.1%	346
...More than 5 years	187	31.3%	347	68.7%	534
STATUS*					
...Faculty/Staff	253	33.8%	486	66.2%	739
...Students	87	12.7%	594	87.3%	681
PERSONAL CONTACT W/ NCSU CAMPUS POLICE*					
...Never	82	11.9%	425	88.1%	507
...Once or twice	165	18.5%	514	81.5%	679
...Three or more times	93	32.8%	141	67.2%	234

NOTE: Percentages are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

***Statistically significant difference (p<.05).**

**NC State University Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Excludes "Don't Know/Not Applicable" Responses)**

	Q23_5: Preferred Way to Receive Notifications: University homepage				Total N
	Yes		No		
	N	%	N	%	
ALL	484	30.0%	936	70.0%	1,420
SEX*					
...Female	294	32.7%	500	67.3%	794
...Male	190	27.4%	436	72.6%	626
RACE/ETHNICITY*					
...White	317	28.4%	640	71.6%	957
...Black / AfrAmer	57	44.8%	49	55.2%	106
...Other / Unknown	110	29.5%	247	70.5%	357
AGE*					
...under 26 years old	149	26.8%	414	73.2%	563
...26-45 years old	177	38.3%	238	61.7%	415
...46 and over	157	35.6%	270	64.4%	427
# YEARS ON CAMPUS*					
...Less than 3 years	141	25.9%	387	74.1%	528
...3-5 years	114	31.2%	232	68.8%	346
...More than 5 years	229	41.2%	305	58.8%	534
STATUS*					
...Faculty/Staff	299	40.2%	440	59.8%	739
...Students	185	27.3%	496	72.7%	681
PERSONAL CONTACT W/ NCSU CAMPUS POLICE*					
...Never	130	24.0%	377	76.0%	507
...Once or twice	247	31.9%	432	68.1%	679
...Three or more times	107	46.3%	127	53.7%	234

NOTE: Percentages are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

***Statistically significant difference (p<.05).**

**NC State University Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Excludes "Don't Know/Not Applicable" Responses)**

	Q23_6: Preferred Way to Receive Notifications: University audible warning				Total N
	Yes		No		
	N	%	N	%	
ALL	531	31.3%	889	68.7%	1,420
SEX*					
...Female	317	34.6%	477	65.4%	794
...Male	214	28.1%	412	71.9%	626
RACE/ETHNICITY					
...White	357	29.7%	600	70.3%	957
...Black / AfrAmer	54	38.7%	52	61.3%	106
...Other / Unknown	120	32.9%	237	67.1%	357
AGE*					
...under 26 years old	162	28.7%	401	71.3%	563
...26-45 years old	176	33.7%	239	66.3%	415
...46 and over	191	42.6%	236	57.4%	427
# YEARS ON CAMPUS*					
...Less than 3 years	159	29.3%	369	70.7%	528
...3-5 years	104	26.5%	242	73.5%	346
...More than 5 years	267	46.8%	267	53.2%	534
STATUS*					
...Faculty/Staff	339	45.1%	400	54.9%	739
...Students	192	27.6%	489	72.4%	681
PERSONAL CONTACT W/ NCSU CAMPUS POLICE*					
...Never	132	23.6%	375	76.4%	507
...Once or twice	269	34.7%	410	65.3%	679
...Three or more times	130	48.2%	104	51.8%	234

NOTE: Percentages are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

***Statistically significant difference (p<.05).**

**NC State University Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Excludes "Don't Know/Not Applicable" Responses)**

	Q23_7: Preferred Way to Receive Notifications: Other				Total N
	Yes		No		
	N	%	N	%	
ALL	19	0.9%	1,401	99.1%	1,420
SEX					
...Female	13	1.3%	781	98.7%	794
...Male	6	0.6%	620	99.4%	626
RACE/ETHNICITY					
...White	17	1.0%	940	99.0%	957
...Black / AfrAmer	1	1.8%	105	98.2%	106
...Other / Unknown	1	0.5%	356	99.5%	357
AGE					
...under 26 years old	4	0.8%	559	99.2%	563
...26-45 years old	6	0.7%	409	99.3%	415
...46 and over	8	1.6%	419	98.4%	427
# YEARS ON CAMPUS					
...Less than 3 years	3	0.4%	525	99.6%	528
...3-5 years	3	1.3%	343	98.7%	346
...More than 5 years	13	1.9%	521	98.1%	534
STATUS					
...Faculty/Staff	15	1.8%	724	98.2%	739
...Students	4	0.7%	677	99.3%	681
PERSONAL CONTACT W/ NCSU CAMPUS POLICE					
...Never	3	0.5%	504	99.5%	507
...Once or twice	10	1.3%	669	98.7%	679
...Three or more times	6	1.3%	228	98.7%	234

NOTE: Percentages are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

***Statistically significant difference (p<.05).**

**NC State University Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Excludes "Don't Know/Not Applicable" Responses)**

	Q23_9: Preferred Way to Receive Notifications: I do not wish to receive such notifications				Total N
	Yes		No		
	N	%	N	%	
ALL	22	2.0%	1,398	98.0%	1,420
SEX					
...Female	10	1.6%	784	98.4%	794
...Male	12	2.3%	614	97.7%	626
RACE/ETHNICITY					
...White	13	2.3%	944	97.7%	957
...Black / AfrAmer	1	0.4%	105	99.6%	106
...Other / Unknown	8	1.8%	349	98.2%	357
AGE*					
...under 26 years old	13	2.0%	550	98.0%	563
...26-45 years old	4	1.6%	411	98.4%	415
...46 and over	4	1.3%	423	98.7%	427
# YEARS ON CAMPUS*					
...Less than 3 years	12	2.0%	516	98.0%	528
...3-5 years	7	2.6%	339	97.4%	346
...More than 5 years	2	0.3%	532	99.7%	534
STATUS*					
...Faculty/Staff	4	0.6%	735	99.4%	739
...Students	18	2.4%	663	97.6%	681
PERSONAL CONTACT W/ NCSU CAMPUS POLICE					
...Never	13	2.7%	494	97.3%	507
...Once or twice	7	1.5%	672	98.5%	679
...Three or more times	2	1.2%	232	98.8%	234

NOTE: Percentages are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

***Statistically significant difference (p<.05).**

**NC State University Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Excludes "Don't Know/Not Applicable" Responses)**

	Q24: Single most preferred method of notification about emergency situations														Total N
	Broadcast email		Text messaging		OnCampus app		Alertus desktop notification		University homepage		University audible warning		Other		
	N	%	N	%	N	%	N	%	N	%	N	%	N	%	
ALL	313	25.6%	1,005	68.9%	13	1.3%	14	1.0%	9	0.5%	41	2.6%	3	0.2%	1,398
SEX*															
...Female	159	22.7%	586	73.5%	7	1.1%	9	0.8%	2	0.1%	20	1.5%	3	0.3%	786
...Male	154	28.3%	419	64.4%	6	1.5%	5	1.1%	7	0.9%	21	3.7%	.	.	612
RACE/ETHNICITY*															
...White	196	25.3%	700	70.1%	7	1.2%	7	0.4%	4	0.4%	25	2.5%	2	0.2%	941
...Black / AfrAmer	18	15.3%	77	77.9%	1	0.8%	4	3.3%	1	0.4%	4	1.9%	1	0.4%	106
...Other / Unknown	99	28.8%	228	63.8%	5	1.8%	3	1.6%	4	0.9%	12	3.2%	.	.	351
AGE*															
...under 26 years old	156	27.6%	369	67.2%	8	1.5%	4	1.0%	1	0.2%	11	2.4%	1	0.2%	550
...26-45 years old	75	21.7%	314	73.0%	4	0.9%	3	0.5%	5	1.4%	10	2.5%	.	.	411
...46 and over	74	18.7%	318	74.2%	.	.	7	1.7%	3	0.7%	19	4.2%	2	0.4%	423
# YEARS ON CAMPUS*															
...Less than 3 years	119	23.2%	371	71.7%	9	2.1%	2	0.8%	2	0.2%	12	2.1%	.	.	515
...3-5 years	97	32.6%	227	61.6%	2	0.3%	3	1.0%	3	1.0%	8	3.1%	1	0.3%	341
...More than 5 years	92	18.3%	403	75.9%	1	0.1%	9	1.5%	4	0.7%	20	3.2%	2	0.3%	531
STATUS*															
...Faculty/Staff	126	17.7%	560	75.7%	3	0.5%	10	1.5%	5	0.7%	26	3.7%	2	0.3%	732
...Students	187	27.7%	445	67.0%	10	1.5%	4	0.8%	4	0.5%	15	2.4%	1	0.1%	666
PERSONAL CONTACT W/ NCSU CAMPUS POLICE															
...Never	122	25.8%	349	69.3%	6	1.6%	4	1.1%	2	0.3%	10	1.8%	1	0.1%	494
...Once or twice	150	26.1%	483	67.9%	6	1.1%	8	1.0%	6	0.8%	19	3.0%	1	0.1%	673
...Three or more times	41	22.1%	173	71.1%	1	1.0%	2	0.4%	1	0.3%	12	4.2%	1	1.0%	231

NOTE: Percentages are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

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**NC State University Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Excludes "Don't Know/Not Applicable" Responses)**

	Q26: Attended a violence prevention/active shooter presentation				Total N
	Yes		No		
	N	%	N	%	
ALL	412	18.2%	1,004	81.8%	1,416
SEX					
...Female	245	17.5%	546	82.5%	791
...Male	167	18.9%	458	81.1%	625
RACE/ETHNICITY*					
...White	309	19.1%	646	80.9%	955
...Black / AfrAmer	51	41.2%	55	58.8%	106
...Other / Unknown	52	10.4%	303	89.6%	355
AGE*					
...under 26 years old	51	10.5%	512	89.5%	563
...26-45 years old	137	24.5%	277	75.5%	414
...46 and over	220	48.8%	207	51.2%	427
# YEARS ON CAMPUS*					
...Less than 3 years	39	7.0%	488	93.0%	527
...3-5 years	83	19.4%	263	80.6%	346
...More than 5 years	287	48.8%	247	51.2%	534
STATUS*					
...Faculty/Staff	347	45.9%	390	54.1%	737
...Students	65	10.9%	614	89.1%	679
PERSONAL CONTACT W/ NCSU CAMPUS POLICE*					
...Never	44	4.6%	459	95.4%	503
...Once or twice	233	24.9%	446	75.1%	679
...Three or more times	135	45.5%	99	54.5%	234

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***Statistically significant difference (p<.05).**

**NC State University Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Excludes "Don't Know/Not Applicable" Responses)**

	Q26a: Satisfaction with violence prevention/active shooter presentation								Total N
	Very satisfied		Moderately satisfied		Moderately dissatisfied		Very dissatisfied		
	N	%	N	%	N	%	N	%	
ALL	255	60.0%	139	35.2%	6	3.1%	4	1.8%	404
SEX									
...Female	155	57.0%	84	38.0%	3	3.9%	1	1.2%	243
...Male	100	62.8%	55	32.6%	3	2.3%	3	2.3%	161
RACE/ETHNICITY									
...White	193	59.7%	101	34.9%	4	2.7%	4	2.7%	302
...Black / AfrAmer	30	68.7%	21	31.3%	51
...Other / Unknown	32	52.2%	17	40.2%	2	7.6%	.	.	51
AGE									
...under 26 years old	21	49.5%	24	43.6%	2	5.3%	1	1.5%	48
...26-45 years old	90	66.7%	41	26.8%	2	2.7%	2	3.8%	135
...46 and over	143	66.2%	71	32.3%	2	0.9%	1	0.5%	217
# YEARS ON CAMPUS									
...Less than 3 years	22	60.9%	16	39.1%	38
...3-5 years	47	53.5%	31	38.7%	2	6.1%	1	1.8%	81
...More than 5 years	185	64.1%	90	31.0%	4	2.3%	3	2.6%	282
STATUS									
...Faculty/Staff	223	64.4%	114	34.1%	3	0.9%	2	0.6%	342
...Students	32	54.9%	25	36.4%	3	5.5%	2	3.1%	62
PERSONAL CONTACT W/ NCSU CAMPUS POLICE									
...Never	21	48.4%	20	51.6%	41
...Once or twice	152	62.4%	71	31.4%	3	3.4%	4	2.8%	230
...Three or more times	82	58.4%	48	38.3%	3	3.3%	.	.	133

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**NC State University Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Excludes "Don't Know/Not Applicable" Responses)**

	Q26c_1: Reason for not attending presentation: Unaware				Total N
	Yes		No		
	N	%	N	%	
ALL	772	82.3%	232	17.7%	1,004
SEX*					
...Female	443	86.8%	103	13.2%	546
...Male	329	77.9%	129	22.1%	458
RACE/ETHNICITY					
...White	482	81.3%	164	18.7%	646
...Black / AfrAmer	45	91.4%	10	8.6%	55
...Other / Unknown	245	82.7%	58	17.3%	303
AGE*					
...under 26 years old	444	86.2%	68	13.8%	512
...26-45 years old	204	78.6%	73	21.4%	277
...46 and over	119	56.2%	88	43.8%	207
# YEARS ON CAMPUS*					
...Less than 3 years	412	86.9%	76	13.1%	488
...3-5 years	204	79.9%	59	20.1%	263
...More than 5 years	152	65.2%	95	34.8%	247
STATUS*					
...Faculty/Staff	245	63.9%	145	36.1%	390
...Students	527	85.3%	87	14.7%	614
PERSONAL CONTACT W/ NCSU CAMPUS POLICE					
...Never	367	82.8%	92	17.2%	459
...Once or twice	335	81.9%	111	18.1%	446
...Three or more times	70	80.9%	29	19.1%	99

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**NC State University Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Excludes "Don't Know/Not Applicable" Responses)**

	Q26c_2: Reason for not attending presentation: Scheduling conflict				Total N
	Yes		No		
	N	%	N	%	
ALL	110	9.2%	894	90.8%	1,004
SEX					
...Female	49	9.0%	497	91.0%	546
...Male	61	9.4%	397	90.6%	458
RACE/ETHNICITY*					
...White	64	7.9%	582	92.1%	646
...Black / AfrAmer	3	4.4%	52	95.6%	55
...Other / Unknown	43	12.6%	260	87.4%	303
AGE					
...under 26 years old	43	8.3%	469	91.7%	512
...26-45 years old	32	9.6%	245	90.4%	277
...46 and over	34	15.1%	173	84.9%	207
# YEARS ON CAMPUS*					
...Less than 3 years	35	7.5%	453	92.5%	488
...3-5 years	30	9.6%	233	90.4%	263
...More than 5 years	44	15.8%	203	84.2%	247
STATUS*					
...Faculty/Staff	56	14.4%	334	85.6%	390
...Students	54	8.4%	560	91.6%	614
PERSONAL CONTACT W/ NCSU CAMPUS POLICE*					
...Never	30	6.0%	429	94.0%	459
...Once or twice	57	10.9%	389	89.1%	446
...Three or more times	23	22.6%	76	77.4%	99

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***Statistically significant difference (p<.05).**

**NC State University Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Excludes "Don't Know/Not Applicable" Responses)**

	Q26c_3: Reason for not attending presentation: Too uncomfortable				Total N
	Yes		No		
	N	%	N	%	
ALL	34	3.2%	970	96.8%	1,004
SEX*					
...Female	24	4.4%	522	95.6%	546
...Male	10	2.1%	448	97.9%	458
RACE/ETHNICITY					
...White	25	3.7%	621	96.3%	646
...Black / AfrAmer	2	2.0%	53	98.0%	55
...Other / Unknown	7	2.4%	296	97.6%	303
AGE					
...under 26 years old	17	3.2%	495	96.8%	512
...26-45 years old	10	3.0%	267	97.0%	277
...46 and over	7	4.0%	200	96.0%	207
# YEARS ON CAMPUS					
...Less than 3 years	18	3.4%	470	96.6%	488
...3-5 years	6	2.8%	257	97.2%	263
...More than 5 years	10	3.7%	237	96.3%	247
STATUS					
...Faculty/Staff	15	3.7%	375	96.3%	390
...Students	19	3.1%	595	96.9%	614
PERSONAL CONTACT W/ NCSU CAMPUS POLICE					
...Never	16	3.5%	443	96.5%	459
...Once or twice	12	2.8%	434	97.2%	446
...Three or more times	6	3.3%	93	96.7%	99

NOTE: Percentages are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

***Statistically significant difference (p<.05).**

**NC State University Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Excludes "Don't Know/Not Applicable" Responses)**

	Q26c_4: Reason for not attending presentation: Not required				Total N
	Yes		No		
	N	%	N	%	
ALL	221	23.3%	783	76.7%	1,004
SEX					
...Female	119	22.0%	427	78.0%	546
...Male	102	24.6%	356	75.4%	458
RACE/ETHNICITY*					
...White	160	26.5%	486	73.5%	646
...Black / AfrAmer	14	21.6%	41	78.4%	55
...Other / Unknown	47	17.2%	256	82.8%	303
AGE					
...under 26 years old	118	25.2%	394	74.8%	512
...26-45 years old	62	18.2%	215	81.8%	277
...46 and over	40	19.6%	167	80.4%	207
# YEARS ON CAMPUS					
...Less than 3 years	109	24.8%	379	75.2%	488
...3-5 years	55	21.5%	208	78.5%	263
...More than 5 years	57	22.2%	190	77.8%	247
STATUS					
...Faculty/Staff	91	23.1%	299	76.9%	390
...Students	130	23.3%	484	76.7%	614
PERSONAL CONTACT W/ NCSU CAMPUS POLICE*					
...Never	121	29.0%	338	71.0%	459
...Once or twice	85	17.2%	361	82.8%	446
...Three or more times	15	18.5%	84	81.5%	99

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***Statistically significant difference (p<.05).**

**NC State University Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Excludes "Don't Know/Not Applicable" Responses)**

	Q26C_5: Reason for not attending presentation: Not interested				Total N
	Yes		No		
	N	%	N	%	
ALL	135	17.3%	869	82.7%	1,004
SEX*					
...Female	46	9.2%	500	90.8%	546
...Male	89	25.2%	369	74.8%	458
RACE/ETHNICITY*					
...White	104	21.2%	542	78.8%	646
...Black / AfrAmer	2	2.6%	53	97.4%	55
...Other / Unknown	29	12.2%	274	87.8%	303
AGE					
...under 26 years old	80	18.1%	432	81.9%	512
...26-45 years old	31	15.8%	246	84.2%	277
...46 and over	22	13.0%	185	87.0%	207
# YEARS ON CAMPUS*					
...Less than 3 years	59	15.4%	429	84.6%	488
...3-5 years	50	23.8%	213	76.2%	263
...More than 5 years	25	9.1%	222	90.9%	247
STATUS*					
...Faculty/Staff	35	9.0%	355	91.0%	390
...Students	100	18.7%	514	81.3%	614
PERSONAL CONTACT W/ NCSU CAMPUS POLICE*					
...Never	84	23.0%	375	77.0%	459
...Once or twice	42	11.5%	404	88.5%	446
...Three or more times	9	11.5%	90	88.5%	99

NOTE: Percentages are based on data weighted to reflect the actual proportion of faculty/staff and students, by gender and race/ethnicity, in the NC State population. Ns reflect the actual number of respondents (unweighted) falling in each particular cell.

***Statistically significant difference (p<.05).**

**NC State University Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Excludes "Don't Know/Not Applicable" Responses)**

	Q26C_6: Reason for not attending presentation: Other				Total N
	Yes		No		
	N	%	N	%	
ALL	65	3.7%	939	96.3%	1,004
SEX					
...Female	40	3.7%	506	96.3%	546
...Male	25	3.7%	433	96.3%	458
RACE/ETHNICITY*					
...White	56	4.8%	590	95.2%	646
...Black / AfrAmer	1	0.7%	54	99.3%	55
...Other / Unknown	8	2.1%	295	97.9%	303
AGE*					
...under 26 years old	14	2.2%	498	97.8%	512
...26-45 years old	27	5.8%	250	94.2%	277
...46 and over	24	13.2%	183	86.8%	207
# YEARS ON CAMPUS*					
...Less than 3 years	27	2.6%	461	97.4%	488
...3-5 years	12	3.4%	251	96.6%	263
...More than 5 years	26	10.6%	221	89.4%	247
STATUS*					
...Faculty/Staff	50	11.6%	340	88.4%	390
...Students	15	2.4%	599	97.6%	614
PERSONAL CONTACT W/ NCSU CAMPUS POLICE*					
...Never	18	2.3%	441	97.7%	459
...Once or twice	38	5.1%	408	94.9%	446
...Three or more times	9	5.3%	90	94.7%	99

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**NC State University Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Excludes "Don't Know/Not Applicable" Responses)**

	NewQ_1: Compared to local police, NC State University police are more trustworthy										Total N
	Strongly agree		Agree		Neither agree not disagree		Disagree		Strongly disagree		
	N	%	N	%	N	%	N	%	N	%	
ALL	144	14.8%	355	37.4%	425	41.2%	35	4.5%	14	2.2%	973
SEX											
...Female	83	16.4%	172	34.9%	226	41.9%	23	5.0%	7	1.8%	511
...Male	61	13.2%	183	39.6%	199	40.6%	12	4.1%	7	2.5%	462
RACE/ETHNICITY*											
...White	76	11.0%	235	37.6%	307	42.5%	29	6.0%	10	2.9%	657
...Black / AfrAmer	12	21.2%	19	20.0%	40	55.0%	2	3.3%	1	0.5%	74
...Other / Unknown	56	21.2%	101	41.7%	78	34.5%	4	1.6%	3	1.0%	242
AGE											
...under 26 years old	59	14.4%	156	37.0%	164	41.0%	22	5.2%	10	2.4%	411
...26-45 years old	42	17.0%	101	40.6%	105	35.6%	9	4.1%	4	2.6%	261
...46 and over	43	13.9%	98	34.9%	154	50.0%	3	1.1%	.	.	298
# YEARS ON CAMPUS											
...Less than 3 years	57	16.4%	127	38.6%	133	38.6%	16	5.5%	3	0.9%	336
...3-5 years	34	13.3%	90	34.4%	110	43.4%	11	4.5%	9	4.4%	254
...More than 5 years	53	13.1%	137	39.4%	182	44.3%	8	1.8%	2	1.4%	382
STATUS*											
...Faculty/Staff	67	13.4%	167	35.3%	246	48.9%	11	2.2%	1	0.2%	492
...Students	77	15.1%	188	37.9%	179	39.3%	24	5.1%	13	2.6%	481
PERSONAL CONTACT W/ NCSU CAMPUS POLICE											
...Never	37	13.2%	100	36.7%	114	41.3%	15	6.8%	4	2.1%	270
...Once or twice	74	15.3%	186	37.7%	229	42.0%	16	3.5%	5	1.6%	510
...Three or more times	33	17.2%	69	38.1%	82	38.2%	4	2.2%	5	4.3%	193

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***Statistically significant difference (p<.05).**

**NC State University Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
Personal Contact with Campus Police
(Excludes "Don't Know/Not Applicable" Responses)**

	NewQ_2: Compared to local police, NC State University police are quicker to respond										Total N
	Strongly agree		Agree		Neither agree not disagree		Disagree		Strongly disagree		
	N	%	N	%	N	%	N	%	N	%	
ALL	175	19.1%	399	43.0%	298	33.0%	25	3.2%	8	1.6%	905
SEX*											
...Female	98	20.1%	198	41.2%	152	33.5%	18	4.6%	2	0.7%	468
...Male	77	18.2%	201	44.6%	146	32.6%	7	2.1%	6	2.4%	437
RACE/ETHNICITY*											
...White	99	15.5%	274	44.1%	211	34.3%	19	3.7%	7	2.4%	610
...Black / AfrAmer	13	18.4%	24	31.3%	30	46.4%	2	3.8%	.	.	69
...Other / Unknown	63	26.8%	101	43.8%	57	26.9%	4	2.1%	1	0.4%	226
AGE											
...under 26 years old	64	17.4%	164	43.5%	125	33.8%	14	3.4%	6	1.9%	373
...26-45 years old	52	25.6%	108	40.0%	67	28.2%	7	4.2%	2	2.0%	236
...46 and over	58	18.9%	126	44.5%	105	35.4%	3	1.2%	.	.	292
# YEARS ON CAMPUS*											
...Less than 3 years	58	19.1%	133	41.3%	111	36.1%	9	3.5%	.	.	311
...3-5 years	39	16.7%	102	45.6%	70	30.2%	8	3.2%	7	4.3%	226
...More than 5 years	78	23.2%	163	42.6%	117	30.3%	8	2.6%	1	1.3%	367
STATUS											
...Faculty/Staff	89	18.9%	215	46.3%	158	32.9%	9	1.9%	.	.	471
...Students	86	19.1%	184	42.2%	140	33.1%	16	3.6%	8	2.1%	434
PERSONAL CONTACT W/ NCSU CAMPUS POLICE*											
...Never	35	13.5%	102	42.2%	99	40.1%	5	2.8%	2	1.3%	243
...Once or twice	93	20.6%	215	43.4%	143	31.1%	15	3.6%	3	1.3%	469
...Three or more times	47	27.6%	82	43.8%	56	22.0%	5	3.0%	3	3.6%	193

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***Statistically significant difference (p<.05).**

**NC State University Police Department
2021 Customer Satisfaction Survey**

**Results by Sex, Race/Ethnicity, Age, Years on Campus, Faculty/Staff/Student Status, and
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	NewQ_3: Compared to local police, NC State University police provide more community help										Total N
	Strongly agree		Agree		Neither agree not disagree		Disagree		Strongly disagree		
	N	%	N	%	N	%	N	%	N	%	
ALL	170	16.8%	424	47.1%	288	29.1%	39	5.4%	10	1.5%	931
SEX											
...Female	94	16.8%	217	46.1%	152	29.5%	25	6.2%	6	1.5%	494
...Male	76	16.9%	207	48.1%	136	28.8%	14	4.7%	4	1.5%	437
RACE/ETHNICITY*											
...White	94	12.9%	285	46.1%	212	32.0%	31	7.0%	7	2.0%	629
...Black / AfrAmer	13	24.1%	23	38.3%	30	36.0%	1	1.1%	1	0.6%	68
...Other / Unknown	63	23.3%	116	51.6%	46	21.1%	7	3.2%	2	0.7%	234
AGE											
...under 26 years old	58	14.5%	198	49.2%	116	28.5%	25	6.2%	7	1.6%	404
...26-45 years old	60	24.8%	110	42.1%	71	26.7%	9	4.2%	3	2.1%	253
...46 and over	51	18.8%	116	42.7%	99	35.9%	4	2.6%	.	.	270
# YEARS ON CAMPUS*											
...Less than 3 years	57	16.9%	159	47.7%	98	29.6%	16	5.6%	1	0.2%	331
...3-5 years	41	14.6%	114	48.7%	68	26.6%	16	6.7%	7	3.4%	246
...More than 5 years	71	20.7%	151	42.4%	122	32.8%	7	2.5%	2	1.6%	353
STATUS*											
...Faculty/Staff	89	19.5%	195	43.0%	162	35.0%	10	2.2%	1	0.2%	457
...Students	81	16.2%	229	48.1%	126	27.7%	29	6.2%	9	1.8%	474
PERSONAL CONTACT W/ NCSU CAMPUS POLICE											
...Never	40	14.6%	117	45.0%	88	32.3%	14	6.6%	3	1.5%	262
...Once or twice	90	17.1%	226	48.8%	149	28.3%	20	4.7%	3	1.0%	488
...Three or more times	40	21.9%	81	46.5%	51	23.2%	5	4.9%	4	3.4%	181

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***Statistically significant difference (p<.05).**

**NC State University Police Department
2021 Customer Satisfaction Survey**

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	NewQ_4: Compared to local police, NC State University police complete less training										Total N
	Strongly agree		Agree		Neither agree not disagree		Disagree		Strongly disagree		
	N	%	N	%	N	%	N	%	N	%	
ALL	17	3.9%	65	13.0%	314	51.8%	139	20.0%	86	11.4%	621
SEX											
...Female	7	2.7%	37	14.5%	161	54.9%	73	17.0%	49	10.9%	327
...Male	10	5.0%	28	11.7%	153	49.0%	66	22.5%	37	11.8%	294
RACE/ETHNICITY*											
...White	6	2.8%	43	13.7%	212	47.1%	108	23.0%	66	13.4%	435
...Black / AfrAmer	.	.	3	6.0%	32	65.7%	12	25.8%	3	2.4%	50
...Other / Unknown	11	7.8%	19	13.5%	70	58.5%	19	10.9%	17	9.3%	136
AGE											
...under 26 years old	12	4.6%	41	15.2%	129	52.2%	48	19.3%	21	8.7%	251
...26-45 years old	5	4.3%	12	7.5%	78	48.5%	45	21.3%	29	18.3%	169
...46 and over	.	.	11	8.6%	106	53.8%	45	21.2%	36	16.4%	198
# YEARS ON CAMPUS*											
...Less than 3 years	11	5.0%	30	14.7%	121	57.0%	39	17.3%	13	5.9%	214
...3-5 years	5	4.4%	19	13.8%	65	44.0%	35	22.3%	19	15.6%	143
...More than 5 years	1	0.4%	16	7.4%	128	49.8%	65	23.3%	54	19.2%	264
STATUS*											
...Faculty/Staff	1	0.4%	20	6.4%	171	51.6%	88	25.8%	57	15.8%	337
...Students	16	4.9%	45	14.9%	143	51.8%	51	18.3%	29	10.1%	284
PERSONAL CONTACT W/ NCSU CAMPUS POLICE*											
...Never	7	4.3%	22	15.4%	101	61.9%	23	11.3%	13	7.1%	166
...Once or twice	7	3.5%	30	10.6%	162	48.9%	81	24.1%	46	13.0%	326
...Three or more times	3	4.7%	13	15.3%	51	35.6%	35	27.6%	27	16.9%	129

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**NC State University Police Department
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	NewQ_5: Compared to local police, NC State University police have less resources										Total N
	Strongly agree		Agree		Neither agree not disagree		Disagree		Strongly disagree		
	N	%	N	%	N	%	N	%	N	%	
ALL	30	5.1%	194	27.1%	284	40.0%	142	19.1%	55	8.8%	705
SEX*											
...Female	11	2.4%	104	26.7%	142	41.5%	82	21.4%	30	8.0%	369
...Male	19	7.5%	90	27.4%	142	38.7%	60	16.9%	25	9.5%	336
RACE/ETHNICITY											
...White	17	5.4%	141	27.4%	189	37.3%	103	19.6%	41	10.3%	491
...Black / AfrAmer	2	2.3%	12	29.4%	25	37.4%	12	25.8%	2	5.1%	53
...Other / Unknown	11	5.1%	41	25.6%	70	47.1%	27	16.1%	12	6.2%	161
AGE											
...under 26 years old	14	4.4%	78	27.2%	123	40.5%	57	18.9%	26	9.0%	298
...26-45 years old	10	9.4%	52	24.5%	66	34.7%	45	21.6%	15	9.8%	188
...46 and over	6	2.6%	63	30.0%	94	44.7%	39	16.6%	14	6.2%	216
# YEARS ON CAMPUS											
...Less than 3 years	13	5.4%	58	25.7%	106	43.7%	48	19.0%	14	6.2%	239
...3-5 years	10	6.0%	57	29.6%	63	33.6%	38	18.7%	16	12.2%	184
...More than 5 years	7	2.6%	79	26.6%	115	42.1%	55	19.0%	25	9.7%	281
STATUS											
...Faculty/Staff	10	3.0%	105	28.2%	149	42.1%	75	20.1%	24	6.6%	363
...Students	20	5.6%	89	26.8%	135	39.5%	67	18.8%	31	9.4%	342
PERSONAL CONTACT W/ NCSU CAMPUS POLICE*											
...Never	12	7.0%	56	31.5%	89	42.5%	25	12.2%	13	6.8%	195
...Once or twice	11	3.2%	103	23.5%	149	40.0%	79	22.4%	32	10.9%	374
...Three or more times	7	6.9%	35	28.3%	46	32.8%	38	25.6%	10	6.4%	136

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**NC State University Police Department
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	NewQ_6: Compared to local police, NC State University police have less power										Total N
	Strongly agree		Agree		Neither agree not disagree		Disagree		Strongly disagree		
	N	%	N	%	N	%	N	%	N	%	
ALL	26	3.8%	196	27.1%	297	37.0%	193	22.7%	88	9.4%	800
SEX*											
...Female	10	1.8%	122	31.1%	149	37.0%	101	22.3%	43	7.8%	425
...Male	16	5.5%	74	23.6%	148	36.9%	92	23.0%	45	11.0%	375
RACE/ETHNICITY*											
...White	17	4.3%	145	28.3%	199	32.3%	141	24.1%	64	11.0%	566
...Black / AfrAmer	2	2.0%	10	25.2%	28	52.3%	16	18.5%	3	2.0%	59
...Other / Unknown	7	2.9%	41	24.8%	70	44.4%	36	20.2%	21	7.7%	175
AGE											
...under 26 years old	11	3.4%	95	28.5%	124	37.7%	78	23.0%	25	7.4%	333
...26-45 years old	9	6.5%	45	25.8%	71	31.1%	54	21.5%	28	15.2%	207
...46 and over	6	2.2%	55	21.8%	101	40.5%	60	22.4%	35	13.1%	257
# YEARS ON CAMPUS*											
...Less than 3 years	12	4.6%	65	26.7%	112	41.9%	59	20.4%	20	6.4%	268
...3-5 years	7	3.4%	67	31.6%	60	28.8%	50	23.9%	24	12.2%	208
...More than 5 years	7	2.3%	64	20.7%	124	38.9%	83	25.6%	44	12.6%	322
STATUS											
...Faculty/Staff	11	2.8%	85	19.6%	166	40.3%	107	25.2%	53	12.1%	422
...Students	15	4.0%	111	29.2%	131	36.1%	86	22.0%	35	8.7%	378
PERSONAL CONTACT W/ NCSU CAMPUS POLICE*											
...Never	10	5.3%	57	28.9%	96	44.3%	34	14.9%	17	6.5%	214
...Once or twice	12	2.8%	110	26.9%	150	33.8%	104	25.7%	48	10.9%	424
...Three or more times	4	3.5%	29	23.7%	51	30.0%	55	31.2%	23	11.6%	162

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	NewQ_7: Compared to local police, NC State University police use more discretion										Total N
	Strongly agree		Agree		Neither agree not disagree		Disagree		Strongly disagree		
	N	%	N	%	N	%	N	%	N	%	
ALL	59	7.4%	252	32.5%	377	48.6%	49	8.0%	17	3.5%	754
SEX											
...Female	26	6.3%	130	34.3%	195	49.6%	24	7.5%	7	2.3%	382
...Male	33	8.3%	122	31.0%	182	47.9%	25	8.4%	10	4.5%	372
RACE/ETHNICITY											
...White	37	7.1%	182	33.4%	267	48.0%	27	7.4%	12	4.0%	525
...Black / AfrAmer	6	5.8%	17	38.1%	31	48.5%	4	5.6%	2	1.9%	60
...Other / Unknown	16	8.6%	53	28.6%	79	50.2%	18	10.0%	3	2.6%	169
AGE											
...under 26 years old	19	6.1%	100	31.8%	153	49.2%	29	8.9%	11	4.0%	312
...26-45 years old	18	11.8%	60	30.2%	98	47.4%	11	7.0%	4	3.6%	191
...46 and over	22	8.4%	90	38.8%	126	48.0%	7	4.0%	2	0.8%	247
# YEARS ON CAMPUS											
...Less than 3 years	15	6.3%	66	27.0%	141	54.4%	21	8.7%	7	3.7%	250
...3-5 years	16	7.7%	75	38.3%	86	41.5%	14	8.6%	6	3.9%	197
...More than 5 years	28	9.6%	109	35.5%	150	47.3%	14	5.2%	4	2.4%	305
STATUS											
...Faculty/Staff	33	8.5%	141	35.3%	208	51.4%	13	3.5%	4	1.2%	399
...Students	26	7.0%	111	31.8%	169	47.9%	36	9.2%	13	4.1%	355
PERSONAL CONTACT W/ NCSU CAMPUS POLICE*											
...Never	9	4.7%	48	23.9%	111	57.5%	15	9.5%	5	4.4%	188
...Once or twice	28	6.3%	145	36.2%	208	48.4%	23	6.9%	6	2.2%	410
...Three or more times	22	17.7%	59	39.0%	58	28.8%	11	8.5%	6	6.1%	156

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